

Trend Micro Data Protection

Release 11.0

Lists

For Enterprise and Medium Business

Trend Micro Incorporated reserves the right to make changes to this document and to the product described herein without notice. Before installing and using the product, review the readme files, release notes, and/or the latest version of the applicable documentation, which are available from the Trend Micro website at:

http://docs.trendmicro.com

Trend Micro, the Trend Micro t-ball logo, and OfficeScan are trademarks or registered trademarks of Trend Micro Incorporated. All other product or company names may be trademarks or registered trademarks of their owners.

Copyright © 2025. Trend Micro Incorporated. All rights reserved.

Document Part No.: APEM119976/250218

Release Date: 2025

Protected by U.S. Patent No.: Patents pending.

This documentation introduces the main features of the product and/or provides installation instructions for a production environment. Read through the documentation before installing or using the product.

Detailed information about how to use specific features within the product may be available at the Trend Micro Online Help Center and/or the Trend Micro Knowledge Base.

Trend Micro always seeks to improve its documentation. If you have questions, comments, or suggestions about this or any Trend Micro document, please contact us at docs@trendmicro.com.

Evaluate this documentation on the following site:

https://www.trendmicro.com/download/documentation/rating.asp



Table of Contents

Chapter and Tem	1: Data Loss Prevention - Predefined Data Identifiers plates
	Predefined Expressions 1-2
	Recognized File Types 1-58
	Predefined Keyword Lists 1-62
	Predefined Templates 1-66
Chapter	2: Data Loss Prevention - Supported Applications
	Cloud Storage Applications
	Data Recorders
	Email Clients
	FTP
	HTTP and HTTPS
	IM Applications
	Peer-to-Peer Applications
	PGP Encryption 2-10
	Printer 2-10
	Removable Storage2-12
	SMB Protocol
	Synchronization Software (ActiveSync)
	Webmail
Chapter	3: Device Control - Supported Device Models
	Supported Device Models 3-2
	Obtaining the Support Properties for a Device 3-5

ı

Disclaim	er			
	Disclaimer	•••••	 	1
Index				
	Index		Т	N-3





Chapter 1

Data Loss Prevention - Predefined Data Identifiers and Templates

- Predefined Expressions on page 1-2
- Recognized File Types on page 1-58
- Predefined Keyword Lists on page 1-62
- Predefined Templates on page 1-66

Predefined Expressions

Trend Micro products provide the following predefined expressions:

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
All: Credit Card Number	Credit card numbers	Credit Card Number	Number prefix LUHN checksum	Same name
All: Email Address	• Email addresses	Not applicable	Not applicable	Not applicable
All: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
All: IIN (Issuer Identification Number)	Also known as BIN (bank identification number) and ISO/IEC 7812 An international standard that specifies a numbering system for the identification of a card issuer	BINNumber	Not applicable	Same name

NAME	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
All: IMEI (International Mobile Equipment Identity)	An international standard for uniquely identifying mobile phones or smartphones	• LUHN checksu m	Not applicable	Same name
All: Names from US Census Bureau	Names from the US Census Bureau (up to the year 1990)	US: Names from Census Bureau	Case-sensitive	Same name

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
All: SWIFT BIC (SWIFT Business Identifier Code)	Also known as ISO 9362, BIC code, SWIFT ID, and SWIFT code A standard format of business identifier codes approved by the International Organization for Standardizati on (ISO)	SWIFT BIC (SWIFT Business Identifier Code)	Country code Case-sensitive	Same name
	Used by financial institutions and other entities in transactions such as money transfers			
All: Time zone offset	An amount of time added to or subtracted from the standard twenty-four time zones.	Time zone offset	Not applicable	Same name

Name	DESCRIPTION	VALIDATOR	ADDITIONAL VERIFICATION	PREDEFINED TEMPLATE
Albania: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Andorra: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Australia: TFN (Tax File Number)	Used primarily for tax purposes, but also used in transactions with government agencies and private entities Issued by the Australian Taxation Office to citizens and organizations	Australia: Tax File Number	Expression- specific checksum	Same name

NAME	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Austria: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Austria: Phone Number	Phone number used in Austria	Austria: Phone Number	Not applicable	Not applicable
Austria: SSN - Sozialversicheru ngsnummer (Social Security Number)	Used in transactions with government agencies and private entities	Austria: Social Security Number	Expression- specific checksum	Same name
Azerbaijan: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Bahrain: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Belgium: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Belgium: National Registry Number	 Used as a national ID number Issued by the National Register to citizens 	Belgium: National Registry Number	Birth date embedded in the number Expression-specific checksum	Same name
Belgium: Phone Number	Phone number used in Belgium	Belgium: Phone Number	Not applicable	Not applicable
Bosnia and Herzegovina: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Bosnia and Herzegovina: JMBG - Jedinstveni matični broj građana (Unique Master Citizen Number)	Used as a national ID number Issued by the former Yugoslav republics to citizens, which Bosnia and Herzegovina continued to use after its independence	Bosnia and Herzegovina: Unique Master Citizen Number	Birth date embedded in the number Expression-specific checksum	Same name
Brazil: CNPJ - Cadastro Nacional da Pessoa Jurídica (National Registry of Legal Entities)	An identification number issued to Brazilian companies by the Secretariat of the Federal Revenue of Brazil	Brazil: National Registry of Legal Entities	Expression- specific checksum	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Brazil: CPF - Cadastro de Pessoas Físicas (Natural Persons Register)	 Used primarily for tax purposes, but also used in transactions with government agencies and private entities Issued by the Federal Revenue to citizens and resident foreign nationals 	Brazil: Natural Persons Register	Expression- specific checksum	Same name
British Virgin Islands: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Bulgaria: EGN - Edinen Grashdanski Nomer (Uniform Civil Number)	 Used in administrative , health, and banking systems Issued by district offices to citizens and permanent residents 	Bulgaria: Uniform Civil Number	 Birth date embedded in the number Expressionspecific checksum 	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Bulgaria: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Bulgaria: Phone Number	 Phone number used in Bulgaria 	Bulgaria: Phone Number	Not applicable	Not applicable
Canada: RAMQ - Régie de l'assurance maladie du Québec (Quebec Health Insurance Number)	 Issued to citizens and residents eligible for the Quebec Health Insurance Plan 	Canada: Quebec RAMQ	Expression- specific checksum Case-sensitive	Same name
Canada: SIN (Social Insurance Number)	Used in tax reporting, bank transactions, and administration of government programs	Canada: Social Insurance Number	Number prefix LUHN checksum	Same name
China: Bank Account Number	 Used to identify the bank account of an individual or organization in China 	China: Bank Account Number	Not applicable	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
China: Mobile Phone Number	 Mobile phone number used in China 	China: Mobile Phone Number	Not applicable	Same name
China: National Identification Number	 Used by citizens in accessing public and private services 	China: National Identification Number	Birth date embedded in the number Expression-specific checksum	Same name
China: Phone Number	Phone number used in China	Not applicable	Not applicable	Same name
China: UnionPay Card Number	Used to identify a UnionPay account holder's debit or credit card	China: UnionPay Card Number	Expression- specific checksum	Same name
Costa Rica: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Croatia: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Croatia: MBG - Matični broj građana (Unique Master Citizen Number)	 Used in transactions with government agencies Issued by the former Yugoslav republics to citizens, which Croatia continued to use after its independence 	Croatia: Unique Master Citizen Number	Birth date embedded in the number Expression-specific checksum	Same name
Croatia: OIB - Osobni identifikacijski broj (Personal Identification Number)	 Replacement for the Unique Master Citizen Number Used in transactions with government agencies and private entities 	Croatia: Personal Identification Number	Expression- specific checksum	Same name
Croatia: Phone Number	Phone number used in Croatia	Croatia: Phone Number	Not applicable	Not applicable

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
Cyprus: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Cyprus: Phone Number	Phone number used in Cyprus	Cyprus: Phone Number	Not applicable	Not applicable
Cyprus: TIN (Tax Identification Number)	Used in transactions with government agencies and private entities	None	Not applicable	Not applicable
Czech Republic: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Czech Republic: Phone Number	Phone number used in Czech Republic	Czech Republic: Phone Number	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Czech Republic: RC - Rodne Cislo (Birth Number)	Used primarily for social security and healthcare purposes, but also used when filing taxes and seeking employment	Czech Republic: Birth Number	Birth date embedded in the number Expression-specific checksum	Same name
	Issued by the Ministry of the Interior to citizens and resident foreign nationals			
Date: Full (day/ month/year)	Date format commonly used in the United Kingdom dd/mm/y y or dd-mm-yy	Date (day- month-year)	 Month range Day range Year earlier than 2051	Not applicable
	• dd/mm/ yyyy or dd-mm- yyyy			

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Date: Full (month/day/ year)	Date format commonly used in the United States mm/dd/y y or mm-dd-yy mm/dd/yyyy or mm-dd-yyyyy	Date (month-day-year)	 Month range Day range Year earlier than 2051	Not applicable
Date: Full (year/ month/day)	Date format defined by the International Organization for Standardizati on (ISO)	Date (year- month-day)	Month range Day range Year earlier than 2051	Not applicable
Date: Partial (month/year)	Date format that specifies only the month and year mm/yy mm/yyyy	Not applicable	Not applicable	Not applicable

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
Denmark: CPR- nummer (Personal Identification Number)	 Also known as personnumm er Used in transactions with government agencies and private financial institutions 	Denmark: Personal Identification Number	Expression- specific checksum	Same name
Denmark: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Denmark: Phone Number	Phone number used in Denmark	Denmark: Phone Number	Not applicable	Not applicable
Dominican Republic: CIE - Cédula de Identidad y Electoral (Personal Identification Number)	Used in transactions with government agencies and private entities	Dominican Republic: Personal Identification Number	Expression- specific checksum	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Dominican Republic: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Estonia: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Estonia: IK - Isikukood (Personal Identification Code)	Used as a national ID number Issued by the Ministry of Internal Affairs to citizens and resident foreign nationals	Estonia: Personal Identification Code	Gender digit Birth date embedded in the number Expression-specific checksum	Same name
Estonia: Phone Number	Phone number used in Estonia	Estonia: Phone Number	Not applicable	Not applicable

NAME	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
Finland: HETU - Henkilötunnus (Personal Identity Code)	Used in transactions with government agencies and private entities	Finland: Personal Identity Code	Expression- specific checksum	Same name
Finland: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Finland: Phone Number	Phone number used in Finland	Finland: Phone Number	Not applicable	Not applicable
France: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
France: Les Codes INSEE - Institut National de la Statistique et des Études Économiques (INSEE Code)	The numerical indexing code used by the French National Institute for Statistics and Economic Studies (INSEE) Used to identify entities Functions as a national ID number	France: INSEE Code	Expression- specific checksum	Same name
France: NIR - Numéro d'Inscription au Repertoire (Social Security Number)	Also known as National Registration Number Used in the administratio n of the national insurance or social security system	Not applicable	Not applicable	Same name
France: Phone Number	Phone number used in France	None	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	ADDITIONAL VERIFICATION	PREDEFINED TEMPLATE
Georgia: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Germany: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Germany: Phone Number	Phone number used in Germany	Germany: Phone Number	Area Code The maximum total length of Area Code and Subscriber Number is 12	Same name
Germany: SN - Steuernummer (Tax Identification Number)	Issued by the German tax administratio n	Germany: Tax Identification Number	Birth month and day Expression-specific checksum Case-sensitive	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Gibraltar: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Greece: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Greece: Phone Number	Phone number used in Greece	Greece: Phone Number	Not applicable	Not applicable
Greece: TIN - Tax Identification Number	Used in transactions with government agencies and private entities	None	Not applicable	Not applicable
Greenland: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name

NAME	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Guatemala: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Hong Kong: Identity Card Number	 Used primarily for identification purposes; also used in transactions with government agencies and private entities Issued by the Registration of Persons Office to residents 	Hong Kong: Identity Card Number	Expression- specific checksum Case-sensitive	Same name
Hungary: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Hungary: Phone Number	 Phone number used in Hungary 	Hungary: Phone Number	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Hungary: Szemelyi Szam (Personal Identification Number)	Issued to citizens and resident foreign nationals Abolished in 1991; rarely used today	Hungary: Personal Identification Number	Number prefix Birth date embedded in the number Expression-specific checksum	Same name
Hungary: TAJ szám (Social Security Number)	Used in transactions with government agencies and private entities	Hungary: TAJ szám (Social Security Number)	Not applicable	Same name
Hungary: Adószám (Tax Identification Number)	Used in transactions with government agencies and private entities	Hungary: Adóazonosító jel (Tax Identification Number)	Not applicable	Same name
Iceland: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name

NAME	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
India: Aadhaar (Unique Identification	Used as a national ID number	India: Unique Identification Number	• Expression- specific checksum	Same name
Number)	Issued by the Unique Identification Authority of India to citizens and resident foreign nationals			
India: Mobile Phone Number	Mobile phone number used in India	India: Mobile Phone Number	Not applicable	Same name
India: PAN - Permanent Account Number	Used primarily for tax purposes; also used in financial transactions	India: PAN - Permanent Account Number	Case sensitive	Same name
	Issued by the Income Tax Department to citizens and resident foreign nationals			

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
India: Passport Number	 Appears in passports issued to citizens Used in transactions with government agencies and private entities 	India: Passport Number	Not applicable	Same name
India: Phone Number	Phone number used in India	India: Phone Number	Not applicable	Same name
India: PIN - Postal Index Number	Also known as Pincode Postal code number used in India	India: Postal Index Number	Not applicable	Same name
India: Vehicle Registration Number	Issued by the district-level Regional Transport Office (RTO) to all motorized road vehicles	India: Vehicle Registration Number	Not applicable	Same name
Ireland: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name

NAME	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Ireland: Phone Number	Phone number used in Ireland	Ireland: Phone Number	Not applicable	Not applicable
Ireland: PPSN (Personal Public Service Number)	Used in accessing social welfare benefits, public services, and information	Ireland: Personal Public Service Number	Expression- specific checksum Case-sensitive	Same name
Ireland: VAT (Value Added Tax Number)	Used for value added tax purposes	Not applicable	Not applicable	Same name
Israel: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Israel: National Identidy Number	Issued to permanent and temporary residents	LUHN checksum	Not applicable	Same name

NAME	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Italy: CF - Codice Fiscale (Tax Code)	 Used primarily for tax purposes, but also used in transactions with government agencies and private entities Issued by the Italian Revenue Agency to citizens and resident foreign nationals 	Italy: CF – Codice Fiscale (Tax Code)	Number prefix Expression-specific checksum Case sensitive	Not applicable
Italy: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case sensitive	Same name
Italy: Phone Number	Phone number used in Italy	Italy: Phone Number	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Japan: Address	Address in Japan (prefecture, ward, city, county, block, building name, and number)	Not applicable	Not applicable	Not applicable
Japan: Date	Date formats commonly used in Japan yyyy/mm /dd yy/mm/d yy.mm.d d yy.m.d yyyy-m-d	Not applicable	Not applicable	Not applicable
Japan: Driving License Number	A permit allowing individuals to operate motor vehicles in Japan	Japan Driver License Number	Case-sensitive	Same name
Japan: Email Address	Email addresses commonly used in Japan	Not applicable	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Japan: My Number - Corporate Number: Central government organizations	Social security and tax number (My Number) for central government organizations in Japan	Japan: My Number - Corporate Number	Expression-specific checksum	My Number - Corporate Number: Central government organizations (Match 10) Template renamed with match rules
Japan: My Number - Corporate Number: Local governments with Community Identification Number	Social security and tax number (My Number) for local governments with Community Identification Number in Japan	Japan: My Number - Corporate Number	Expression-specific checksum	My Number - Corporate Number: Local governments with Community Identification Number (Match 10) Template renamed with match rules
Japan: My Number - Corporate Number: Local governments without Community Identification Number	Social security and tax number (My Number) for local governments without Community Identification Number in Japan	Japan: My Number - Corporate Number	Expression-specific checksum	My Number - Corporate Number: Local governments without Community Identification Number (Match 10) Template renamed with match rules

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Japan: My Number - Corporate Number: Registered corporations	Social security and tax number (My Number) for registered corporations established in Japan	Japan: My Number - Corporate Number	Expression-specific checksum	My Number - Corporate Number: Registered corporations (Match 10) Template renamed with match rules
Japan: My Number - Corporate Number: Unregistered corporations and associations without legal personality	Social security and tax number (My Number) for unregistered corporations, incorporated associations without legal personality, and foundations without legal personality in Japan	Japan: My Number - Corporate Number	Expression-specific checksum	My Number - Corporate Number: Unregistered corporations, incorporated associations without legal personality, and foundations without legal personality (Match 10) Template renamed with match rules

Name	DESCRIPTION	VALIDATOR	ADDITIONAL VERIFICATION	PREDEFINED TEMPLATE
Japan: My Number - Individual Number	Social security and tax number (My Number) for individuals in	Japan: My Number - Individual Number	Expression-specific checksum	Related templates (with match rules):
	Japan			My Number - Individual Number and surname in Kanji (Match 10)
				My Number - Individual Number and surname in Kanji (Match 100)
				My Number - Individual Number and surname in Kanji (Match 50)
Japan: Passport Number	Appears in passports issued to citizens	None	Case-sensitive	Same name
	Used in transactions with government agencies and private entities			
Japan: Phone Number	Phone number used in Japan	Not applicable	Not applicable	Not applicable

NAME	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
Kazakhstan: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Kuwait: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Latvia: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Latvia: Phone Number	Phone number used in Latvia	Latvia: Phone Number	Not applicable	Not applicable

NAME	DESCRIPTION	VALIDATOR	ADDITIONAL VERIFICATION	PREDEFINED TEMPLATE
Latvia: PK - Personas Kods (Personal Code)	Used as a national ID number	Latvia: Personal Code	Birth date embedded in the number	Same name
	 Issued by the Office of Citizenship and Migration Affairs to citizens and resident foreign nationals 		Expression- specific checksum	
Lebanon: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Liechtenstein: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name

NAME	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
Lithuania: AK - Asmens Kodas (Personal Code)	 Used as a national ID number Issued by the police (under the direction of the Ministry of Internal Affairs) to citizens 	Lithuania: Personal Code	Number prefix Birth date embedded in the number Expression-specific checksum	Same name
Lithuania: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Lithuania: Phone Number	Phone number used in Lithuania	Lithuania: Phone Number	Not applicable	Not applicable
Luxembourg: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Luxembourg: Phone Number	 Phone number used in Luxembourg 	Luxembourg: Phone Number	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Luxembourg: TIN (Tax Identification Number)	Used in transactions with government agencies and private entities	Luxembourg: TIN (Tax Identification Number)	Not applicable	Not applicable
Масеdonia: ЕМБГ - Единствен матичен број на граѓанинот (Unique Master Citizen Number)	Used as a national ID number Issued by the former Yugoslav republics to citizens, which Macedonia continued to use after its independence	Macedonia: Unique Master Citizen Number	Birth date embedded in the number Expression-specific checksum	Same name
Macedonia: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Malaysia: Mobile Phone Number	Mobile phone number used in Malaysia	Malaysia: Mobile Phone Number	Country Code	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Malaysia: NRIC - National Registration Identity Card Number	 Also referred to as MyKad Used as a national ID number Issued by the National Registration Department of Malaysia to citizens and permanent residents 	Malaysia: National Registration Identity Card Number	Birth date embedded in the number Keywords	Same name
Malaysia: Phone Number	Phone number used in Malaysia	Malaysia: Phone Number	Country Code	Same name
Malta: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Malta: Phone Number	Phone number used in Malta	Malta: Phone Number	Not applicable	Not applicable
Malta: TIN (Tax Identification Number)	Used in transactions with government agencies and private entities	None	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Mauritania: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Mauritius: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Mexico: RFC - Registro Federal de Contribuyentes (Tax Identification Number)	Issued to legal entities	Mexico: Tax Identification Number	Expression- specific checksum	Same name
Moldova: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name

Name	DESCRIPTION	VALIDATOR	ADDITIONAL VERIFICATION	PREDEFINED TEMPLATE
Monaco: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Montenegro: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Montenegro: JMBG - Јединствени матични број грађана (Unique Master Citizen Number)	Used as a national ID number Issued by the former Yugoslav republics to citizens, which Montenegro continued to use after its independence	Montenegro: Unique Master Citizen Number	Birth date embedded in the number Expression-specific checksum	Same name

NAME	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Netherlands: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Netherlands: Phone Number	Phone number used in Netherlands	Netherlands: Phone Number	Not applicable	Not applicable
Netherlands: TIN (Tax Identification Number)	Used in transactions with government agencies and private entities	Netherlands: TIN (Tax Identification Number)	Not applicable	Not applicable
New Zealand: IRD Number	Used primarily for tax purposes; also used in transactions with private entities	New Zealand: IRD Number	Expression- specific checksum	Same name
	Issued by the Inland Revenue Department to citizens and resident foreign nationals			

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
New Zealand: National Health Index Number	Used to access health and disability support services Issued by the Ministry of Health to citizens	New Zealand: National Health Index Number	Expression- specific checksum Case sensitive	Same name
Nigeria: Verve IIN (Issuer Identification Number)	Debit, Prepaid, and Credit card numbers for Verve International; Issued by Interswitch	Nigeria: Verve IIN (Issuer Identification Number)	Not applicable	Same name
Norway: Fødselsnummer (National identity number)	Issued at birth or upon registration with the National Population Register	Norway: National identity number	Birth date and personal identifier embedded in the number 2 expression-specific checksums	Same name
Norway: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Pakistan: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Poland: Dowód Osobisty (National Identity Card Number)	Appears on the identity card issued to citizens	Poland: National Identity Card Number	Expression- specific checksum Case-sensitive	Same name
Poland: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Poland: PESEL - Powszechny Elektroniczny System Ewidencji Ludności (National Identification Number)	Issued to permanent and temporary residents	Poland: National Identification Number	Expression- specific checksum	Same name
Poland: Phone Number	Phone number used in Poland	Poland: Phone Number	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Portugal: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Portugal: NIF - Número de Identificação Fiscal (Tax Identification Number)	Used in transactions with government agencies and private entities	Portugal: NIF - Número de Identificação Fiscal (Tax Identification Number)	Not applicable	Not applicable
Portugal: Phone Number	Phone number used in Portugal	Portugal: Phone Number	Not applicable	Not applicable
Romania: CNP - Cod Numeric Personal (Personal Numeric Code)	 Also referred to as personal ID number Used primarily for identification purposes Issued by the Ministry of Internal Affairs to citizens at birth 	Romania: Personal Numeric Code	Number prefix Birth date embedded in the number Expression-specific checksum	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Romania: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Romania: Phone Number	Phone number used in Romania	Romania: Phone Number	Not applicable	Not applicable
San Marino: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Saudi Arabia: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Serbia: IBAN (International Bank Account Number)	 An international standard for identifying bank accounts with minimal risk of transcription errors 	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Serbia: JMBG - Јединствени матични број грађана (Unique Master Citizen Number)	 Used as a national ID number Issued by the former Yugoslav republics to citizens, which Serbia continued to use after its independence 	Serbia: Unique Master Citizen Number	Birth date embedded in the number Expression-specific checksum	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Singapore: NRIC - National Registration Identity Card Number	 Used primarily for identification purposes; also used in transactions with government agencies and private entities A number issued by the Immigration & Checkpoints Authority to citizens and resident foreign nationals 	Singapore: National Registration Identity Card Number	Expression-specific checksum Case sensitive	Same name
Singapore: Phone Number	 Phone number used in Singapore 	Singapore: Phone Number	Country Code	Same name
Slovakia: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Slovakia: Phone Number	 Phone number used in Slovakia 	Slovakia: Phone Number	Not applicable	Not applicable

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
Slovakia: RC - Rodne Cislo (Birth Number)	 Used as a national ID number Issued by the civic records authority to citizens 	Slovakia: Birth Number	Birth date embedded in the number Expression-specific checksum	Same name
Slovenia: EMŠO - Enotna matična številka občana (Unique Master Citizen Number)	Used as a national ID number Issued by the former Yugoslav republics to citizens, which Slovenia continued to use after its independence	Slovenia: Unique Master Citizen Number	Birth date embedded in the number Expression-specific checksum	Same name
Slovenia: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Slovenia: Phone Number	Phone number used in Slovenia	Slovenia: Phone Number	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
South Africa: Personal Identification Number	Issued to citizens and permit residence permit holders who are 16 years or older	South Africa: Personal Identification Number	Expression- specific checksum	Not applicable
South Korea: Resident Registration Number	Used to identify residents in transactions with private entities	South Korea: Resident Registration Number	Birth date embedded in the number Gender digit	Same name
Spain: DNI - Documento Nacional de Identidad (National Identity Card Number)	Appears in the national identity document issued to citizens Used in transactions with government agencies and private entities	Not applicable	Not applicable	Same name
Spain: Full Spanish Name	• Full Spanish name in "First Name" "Surname" format	Spain: Full Spanish Name	Case-sensitive	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Spain: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Spain: NAF - Número de Afiliacion a la Seguridad Social (Social Security Number)	 Used in making social security contributions and accessing public benefits 	Not applicable	Not applicable	Same name
Spain: NIF - Número de Identificación Fiscal (Tax Identification Number)	Used to monitor income tax contributions and financial status Issued to citizens; for non-citizens, it is called NIE or Número de Identificación de Extranjero	Spain: Tax Identification Number	Expression-specific checksum Case-sensitive	Same name
Spain: Phone Number	Phone number used in Spain	Spain: Phone Number	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Sweden: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Sweden: Personnummer (Personal Identity Number)	Used primarily as a tax ID and social security number, but also used in transactions with government agencies and private entities Issued by the Swedish Tax Agency to citizens and resident foreign nationals	Sweden: Personal Identity Number	Birth date embedded in the number Expression-specific checksum	Same name
Sweden: Phone Number	Phone number used in Sweden	Sweden: Phone Number	Not applicable	Not applicable

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Switzerland: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Taiwan: Address	Home address in Taiwan (country, city, area, street, building, number)	Taiwan: Address	Not applicable	Same name
Taiwan: Bank Account Number	Used to identify the bank account of an individual or organization in Taiwan	Taiwan: Bank Account Number	Not applicable	Same name
Taiwan: Business Administration Number	Business administration number	Taiwan: Business Administratio n Number	Not applicable	
Taiwan: Cathay United Bank Account Number	Used to identify the account of a Cathay United Bank customer	Taiwan: Cathay United Bank Account Number	Not applicable	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Taiwan: IMSI (International Mobile Subscriber Identity)	An international standard for uniquely identifying cellular network users in Taiwan	Not applicable	Not applicable	Same name
Taiwan: Jih Sun Bank Account Number	Used to record the financial transactions between an account holder and Jih Sun Bank	Taiwan: Jih Sun Bank Account Number	Expression- specific checksum	Same name
Taiwan: Mega Bank Account Number	Used to record the financial transactions between an account holder and Mega Bank	Taiwan: Mega Bank Account Number	Expression- specific checksum	Same name
Taiwan: SCSB Bank Account Number	Used to record the financial transactions between an account holder and SCSB Bank	Taiwan: SCSB Bank Account Number	Number prefix Expression-specific checksum	Same name
Taiwan: Mobile Phone Number	Mobile phone number used in Taiwan	Taiwan: Mobile Phone Number	Country Code	Same name

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
Taiwan: Name	 Family and given name of a Taiwan citizen or resident 	Taiwan: Name	Not applicable	Same name
Taiwan: National Health Insurance (NHI) Drug Codes	 Used to identify drugs reimbursed through the National Health Insurance (NHI) program in Taiwan 	Taiwan: National Health Insurance (NHI) Drug Codes	Not applicable	Same name
Taiwan: National Identification Number	 Issued to nationals who have household registration in Taiwan Used in transactions that require identity verification 	Taiwan: National Identification Number	 Gender digit Expression- specific checksum Case-sensitive 	Same name
Taiwan: Uniform ID Number for Foreign Nationals	 Issued to permanent residents, residents and visitors from foreign countries 	Taiwan: Uniform ID Number for Foreign Nationals	 Gender digit Expression- specific checksum Case-sensitive 	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Taiwan: SKH Medical Record Number	Used to identify patients in the Shin Kong Wu Ho-Su Memorial Hospital	Taiwan: SKH Medical Record Number	Expression- specific checksum	Same name
Taiwan: VGH Medical Record Number	Used to identify patients in the Taiwan Veterans General Hospital	Taiwan: VGH Medical Record Number	Expression- specific checksum	Same name
Thailand: National Identification Number	Issued to nationals who have household registration in Thailand; used in transactions that require identity verification	Thailand: National Identification Number	Expression- specific checksum	Same name
Thailand: SCB Bank Account Number	Used to record the financial transactions between an account holder and SCB Bank	Thailand: SCB Bank Account Number	Expression- specific checksum	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
Thailand: SCB Bank Loan Account Number	Used to record the financial transactions between an account holder and SCB Bank	Thailand: SCB Bank Loan Account Number	Expression- specific checksum	Same name
Tunisia: IBAN (International Bank Account Number)	 An international standard for identifying bank accounts with minimal risk of transcription errors 	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
Turkey: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
Turkey: T.C. Kimlik No Türkiye Cumhuriyeti Kimlik Numarası (Personal Identification Number)	 Used by citizens in accessing public and private services 	Turkey: Personal Identification Number	Expression- specific checksum	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
UK: Home Address	 Home addresses in the United Kingdom 	Not applicable	Not applicable	Not applicable
UK: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	 Country code format Case-sensitive 	Same name
UK: NHS Number (National Health Service Number)	Used to identify patients and locate health records	UK: National Health Service Number	Expression- specific checksum	Same name
UK: NIN (National Insurance Number)	Used to record national insurance and tax contributions	Not applicable	Not applicable	Same name
	 Functions as reference number in communicatio ns with government agencies 			

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
UK: RD&E Hospital Number	 Used to identify patients of the Royal Devon & Exeter Hospital 	UK: RD&E Hospital Number	Not applicable	Same name
United Arab Emirates: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format Case-sensitive	Same name
US: ABA Routing Number	 Also known as routing transit number (RTN) Identifies the specific financial institution responsible for a negotiable instrument Used in processing direct deposits and other automated transfers 	US: ABA Routing Number	First two digits of the number Expression-specific checksum	Same name
US: California ID or Driver's License Number	ID numbers issued by the State of California	Not applicable	Not applicable	Same name

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
US: Dollar Amount	 Dollar currency amount 	Not applicable	Not applicable	Same name
US: HICN (Health Insurance Claim Number)	 Assigned to Medicare beneficiaries Used in processing Medicare claims 	Not applicable	Not applicable	Same name
US: Home Address	Home addresses in the United States	Not applicable	Not applicable	Not applicable
US: NPI (National Provider Identifier)	Issued to health care providers and other HIPAA-covered entities engaged in standard HIPAA transactions, such as electronic claims and claim status inquiries	US: National Provider Identifier	Expression- specific checksum	Same name
US: Phone Number	Phone number used in the United States	US: Phone Number	Area code	Same name

Name	DESCRIPTION	VALIDATOR	Additional Verification	PREDEFINED TEMPLATE
US: SSN (Social Security Number)	 Issued to citizens, permanent residents and eligible foreign nationals Used for taxpayer identification, income reporting, and record keeping 	US: Social Security Number	 Area code Group number Keywords 	Same name

Recognized File Types

The following table outlines the file types that Trend Micro Data Loss Prevention recognizes.



Note

Data Loss Prevention provides the following predefined data identifier and template to recognize file extensions:

All File Extension

FILE TYPE	FILE EXTENSIONS
Documents and Encoding Methods	
Adobe™ Portable Document Format (Non- encrypted)	.pdf
Corel® WordPerfect®	.wpd, .wp
Extensible Markup Language (XML)	.xml

FILE TYPE	FILE EXTENSIONS
Fuji Xerox DocuWorks™	.xbd, .xdw
HyperText Markup Language (HTML)	.htm
JustSystems Ichitaro	.jtd
Lotus™ Ami Pro	.sam
Microsoft Word for Windows (Non-encrypted)	.doc, .docm, .docx, .dot, .dotm, .dotx
Microsoft Write	.wri
Rich Text Format (RTF)	.rtf
WordStar	.wsd
Graphics	
Bitmap	.bmp
Digital Imaging and Communications in Medicine (DICOM)	.dcm
Encapsulated PostScript (EPS)	.eps
Graphics Interchange Format (GIF)	.gif
Joint Photographic Experts Group (JPEG)	.jpg
Portable Network Graphics (PNG)	.png
Tagged Image File Format (TIFF)	.tif
Vector Graphics	
AutoCAD™	.dxf
AutoDesk™	.dwg
CATIA™	.CATDrawing, .CATPart, .CATProduct
Graphic Data System	.gds
PostScript	.ps

FILE TYPE	FILE EXTENSIONS
Siemens™ NX Unigraphics	.prt
SolidWorks®	.abc, .sldasm, .slddrw, .sldprt
Multimedia Files	
Adobe Flash™	.swf
Apple™ QuickTime™	.mov
Audio Video Interleave (AVI)	.avi
Musical Instrument Digital Interface (MIDI)	.mid
Moving Picture Experts Group (MPEG)	.mpeg
Waveform Audio File Format (WAV)	.wav
Compressed Files	
7zip	.7z
ARC/PAK	.arc
ARJ	.arj
Bzip2	.bz2
Compress	.Z
Gzip	.gz
LHA	.lzh
Microsoft Compiled HTML Help	.chm
Microsoft Outlook™ Message	.msg
Microsoft Outlook Data File	.pst
Microsoft Outlook Express Data File	.dbx
Multipurpose Internet Mail Extensions (MIME)	.eml
PGP	.pgp

FILE TYPE	FILE EXTENSIONS
RAR	.rar
Tape Archive (TAR)	.tar
Zip	.zip
Databases	
Base SAS Data File	.sas7bdat
dBase™	.dbf
Kanrikougaku Kenkyusho KIRI Database	.tbl
Microsoft Access™	.accdb, .mdb
Spreadsheets	
Lotus 1-2-3	.123, .wk1, .wk3, .wk4, .wke, .wks
Microsoft Excel™ (Non-encrypted)	.xls, .xlw, .xlsx, .xltx, .xlsb, .xltm, .xlsm, .xl c, .xlam
Quattro Pro®	.qpw, .wb3, .wb2, .wb1, .wq1
Presentation and Diagram Files	
Microsoft PowerPoint™ for Windows - Non- encrypted	.ppt, .pot, .pps, .pptx, .potx, .ppsx, .potm, .pptm, .ppsm
Microsoft Visio	.vdx, .vsd, .vss, .vst, .vsx, .vtx, .vdw
Linked and Embedded Files	
Object Linking and Embedding (OLE)	.ipt, .idw, .iam, .pqw, .msoffice
Encrypted Files	
Encrypted compressed files	.rar, .zip
Encrypted documents	.accdb, .doc, .docx, .pdf, .ppt, .pptx, .wb1, .wb2, .wq1, .wpd, .xls, .xlsx

Predefined Keyword Lists

Trend Micro products provide the following predefined keyword lists:

Name	DESCRIPTION	Conditions	PREDEFINED TEMPLATE
Adult	Words commonly associated with the adult entertainment industry, including pornographic websites	Number of keywords: Specific number (4)	Same name
Common Medical Terms	Terms used by hospitals and other health care providers	Number of keywords: Specific number (5)	Same name
Forms: (First), (Middle), Name	Common use of the "First", "Middle", and "Last Name" fields in documents such as forms	Number of keywords: AllDistance: 50	Not applicable
Forms: Date of Birth	Common use of terms that indicate birth dates in documents such as forms	Number of keywords: All	Not applicable
Forms: Expiration Date	Common use of terms that indicate the expiration date of an item (such as a credit card) in documents such as forms	Number of keywords: Any	Not applicable
Forms: First Name, Last Name	Common use of the (First Name) and (Last Name) fields in documents such as forms	Number of keywords: AllDistance: 50	Not applicable
Forms: Place of Birth	Common use of terms that indicate a person's birthplace in documents such as forms	Number of keywords: Any	Not applicable

Name	DESCRIPTION	Conditions	PREDEFINED TEMPLATE
Forms: Street, City, State	Common use of the (State), (City) and (Street) fields in documents such as forms	Number of keywords: All Distance: 50	Not applicable
Japan: Surname in Hiragana (Match 50)	Japanese surnames typed in Hiragana * The list contains 1,672 Japanese surnames.	Number of keywords: Specific number (50)	Same name
Japan: Surname in Kanji 1 (Match 10)	Japanese surnames typed in Kanji * The list contains 2,000 Japanese surnames.	Number of keywords: Specific number (10)	Same name
Japan: Surname in Kanji 2 (Match 50)	Japanese surnames typed in Kanji * The list contains 2,000 Japanese surnames.	Number of keywords: Specific number (50)	Same name
Japan: Surname in Kanji 3 (Match 100)	Japanese surnames typed in Kanji * The list contains 2,000 Japanese surnames.	Number of keywords: Specific number (100)	Same name
Japan: Surname in Katakana (Match 50)	Japanese surnames typed in Katakana * The list contains 1,672 Japanese surnames.	Number of keywords: Specific number (50)	Same name
Japan: Surname in One-Byte Katakana (Match 50)	Japanese surnames typed in one-byte Katakana * The list contains 1,672 Japanese surnames.	Number of keywords: Specific number (50)	Same name

Name	DESCRIPTION	Conditions	PREDEFINED TEMPLATE
Malaysia: National Registration Identity Card Number (NRIC)	Malaysia National Registration Identity Card Number (NRIC) used for entity checks to prevent false-positive alerts	Number of keywords: Any	Same name
Racism	Words that may be offensive to specific ethnic groups	Number of keywords: Specific number (4)	Same name
Source Code: C#	Common source code functions/commands used in C#	Number of keywords: Specific number (6) Case-sensitive	Same name
Source Code: C/C++	Common source code functions/commands used in C/C++	Number of keywords: Specific number (6) Case-sensitive	Same name
Source Code: COBOL	Common source code functions/commands used in COBOL	Number of keywords: Specific number (6) Case-sensitive	Same name
Source Code: Java	Common source code functions/commands used in Java	Number of keywords: Specific number (6) Case-sensitive	Same name
Source Code: Perl	Common source code functions/commands used in Perl	Number of keywords: Specific number (6) Case-sensitive	Same name

Name	DESCRIPTION	Conditions	PREDEFINED TEMPLATE
Source Code: VB	Common source code functions/commands used in Visual Basic	Number of keywords: Specific number (6)	Same name
		Case-sensitive	
US: Form W-2	Form W-2 used to report wages paid to employees and the taxes withheld	Number of keywords: All	Same name
US: HCFA (CMS) 1500 Form	Standard claim form used by health care professionals and suppliers when requesting payment from Medicare for rendered services * HCFA - Health Care Financing Agency * CMS - Centers for Medicare and Medicaid Services	Number of keywords: All Case-sensitive	Same name
US: SOX(Sarbanes- Oxley) Confidentiality Terms	Terms commonly used to describe confidential information	Number of keywords: Specific number (4)	Not applicable
US: SOX(Sarbanes- Oxley) Financial Terms	Terms commonly used in financial and accounting data	Number of keywords: Specific number (22)	Not applicable
US: social security number (SSN)	US social security number (SSN) used for entity checks to prevent false- positive alerts	Number of keywords: Any	Same name
US: UB-04 Form	A universal billing form that simplifies and standardizes the billing and collection of health care data * UB – Uniform Bill	Number of keywords: All Case-sensitive	Same name

Name	DESCRIPTION	Conditions	PREDEFINED TEMPLATE
Weapons	Words that describe implements of violence	Number of keywords: Specific number (4)	Not applicable

Predefined Templates

To help users more quickly identify the sensitive data within corporate networks, Data Loss Prevention provides predefined templates for the majority of the predefined data identifiers. In addition to the templates derived directly from data identifiers, Data Loss Prevention also provides users with specific templates that help address regulatory compliance concerns.



Note

The following tables outline the predefined templates that are not based directly off of predefined data identifiers. For more information about templates based off of data identifiers, see:

- Predefined Expressions on page 1-2
- Predefined Keyword Lists on page 1-62

Trend Micro products provide the following predefined regulatory compliance templates:

TABLE 1-1. Regulatory Compliance Templates

Name	DESCRIPTION	COUNTRIES WITH DEDICATED TEMPLATES
GLBA	 Gramm-Leach-Bliley Act; also known as the Financial Services Modernization Act Places stringent obligations and penalties on the financial services industry to safeguard the privacy of consumer financial information 	• US
HIPAA	 Health Insurance Portability and Accountability Act A privacy rule that regulates the use and disclosure of certain information held by covered entities 	• US
PCI-DSS	 Payment Card Industry Data Security Standard An information security standard for organizations that handle cardholder information for major debit, credit, prepaid, e-purse, ATM, and POS cards Created by the Payment Card Industry Security Standards Council to increase controls around cardholder data and to reduce credit card fraud 	• US
Sarbanes-Oxley Act	A law enacted in 2002 that mandates corporate responsibility through financial disclosures and audits	• US
SB-1386	A California law that regulates the privacy of personal information	• US

TABLE 1-2. Generic Templates

Name	DESCRIPTION	COUNTRIES WITH DEDICATED TEMPLATES
Banking and Financial Information	Banking and financial information, such as banking codes and routing numbers	 Australia, Germany New Zealand India Ireland China Singapore Denmark European Union UK France Germany India Ireland South Korea UK US
Cardholder Information	Cardholder information, such as credit card numbers	 Australia, New Zealand Canada China Denmark France India Ireland Singapore South Korea UK US
European Union: Phone Number	Phone or mobile number used in the European Union	European Union countries, which include the following:

Name	DESCRIPTION	COUNTRIES WI TEMPI	
		 Austria Belgium Bulgaria Croatia Cyprus Czech Republic Denmark Estonia Finland France Germany Greece Hungary Ireland 	 Italy Latvia Lithuania Luxembourg Malta Netherlands Poland Portugal Romania Slovakia Slovenia Spain Sweden
Financial Transaction Information	Financial transaction information, such as routing numbers and currency	• US	
Healthcare Information	Healthcare information, such as patient data and health records	Australia, New Zealand Canada India	IrelandSingaporeUK

Name	DESCRIPTION	COUNTRIES WITH DEDICATED TEMPLATES
Identification Numbers	Issued to citizens and resident foreign nationals	• European Union
	Used primarily in transactions with government agencies and private entities	
Personally Identifiable Information	Information that can be used singly or with other sources to uniquely identify, contact or locate a single individual	 Australia, New Zealand India Canada Ireland Singapore Denmark European Union US
All Personally Identifiable Information (English)	Information that can be used singly or with other sources to uniquely identify, contact or locate a single individual	Not applicable
Contact/Customer/Client List (English)	Contact/customer/client information, such as first name, last name, home address, and birth date	Not applicable
Source Code	Common source code functions/commands	Not applicable



Chapter 2

Data Loss Prevention - Supported Applications

- Cloud Storage Applications on page 2-2
- Data Recorders on page 2-3
- Email Clients on page 2-4
- FTP on page 2-5
- HTTP and HTTPS on page 2-6
- IM Applications on page 2-9
- Peer-to-Peer Applications on page 2-9
- PGP Encryption on page 2-10
- Printer on page 2-10
- $\bullet \ \textit{Removable Storage on page 2-12}\\$
- SMB Protocol on page 2-14
- Synchronization Software (ActiveSync) on page 2-15
- Webmail on page 2-16

Cloud Storage Applications



Important

The following table lists cloud storage applications tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested applications.

APPLICATION	PROCESS NAME	WEBSITE
OneDrive™	onedrive.exe	onedrive.live.com
Dropbox	 Dropbox.exe Dropbox_Universal.Wind ows.exe Dropbox.WindowsApp.ex e 	dropbox.com
Вох	box.exeBoxSync.exe	app.box.com
Google Drive™	GoogleDriveFS.exeRuntimeBroker.exe	drive.google.com
HIGHTAIL	• yousendit.exe	hightail.com
SugarSync	• sugarsync.exe	app.sugarsync.com

Data Recorders



Important

- Trend Micro recommends applying the latest product patches or hotfixes to receive full support for the data recorders included in this list.
- The following table lists data recording devices tested by Trend Micro.
 Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested devices.
- Pioneer™ DVR-XD09C 8X
 Samsung™ SE-S084
 Sony™ AD-7240S
 Pioneer™ AD-7240S
 Lenovo™ ThinkPad® T61 S084



Important

The following table lists data recording software tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested software.

SOFTWARE	PROCESS NAME
Nero	nero.exe neroexpress.exe
	nerostartsmart.exe nmdllhost.exe
CDBurnerXP	• cdbxpp.exe

SOFTWARE	Process Name
CyberLink Power2Go	• power2go.exe
	power2goExpress.exe
	Power2Go8.exe
	• power2go8.exe
	power2goexpress8.exe
	Power2Go9.exe
	power2goexpress9.exe
Windows Media Player	• wmplayer.exe
Windows Explorer	• explorer.exe

Email Clients



Important

The following table lists email clients tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested clients.

EMAIL CLIENT	EDITION	PROTOCOL	VERSION
Microsoft Outlook	Standard and Professional Edition	Not applicable	2003
	Standard, Professional, and Professional Plus Edition	Not applicable	2007
	Home and Business, Standard, Professional, and Professional Plus Edition	Not applicable	2010 (32-bit and 64- bit)

EMAIL CLIENT	EDITION	PROTOCOL	VERSION
	Home and Business, Standard, Professional, and Professional Plus Edition	Not applicable	2013 (32-bit and 64- bit)
	Home and Business, Standard, Professional, and Professional Plus Edition	Not applicable	2016 (32-bit and 64- bit)
	Home and Business, Standard, Professional, and Professional Plus Edition	Not applicable	2019 (32-bit and 64- bit)
	Family and Professional	Not applicable	365

FTP



Important

The following table lists FTP clients tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested clients.

FTP CLIENT	EDITION	Version
CuteFTP™	Professional Edition	8.3, 9.0.5
Filezilla™ Client	Not applicable	3.3.0.1 and above
Filezilla™ Server	Not applicable	0.9.33, 0.9.43
FTP Command Line (ftp.exe)	Not applicable	Any version compatible with the host machine's operating system
Microsoft Internet Explorer	Not applicable	6.0 SP2/SP3, 7.0, 8.0

FTP CLIENT	EDITION	VERSION
Windows Explorer	Not applicable	Any version compatible with the host machine's operating system
WinSCP	Not applicable	5.15.2 and above

HTTP and HTTPS



Important

The following table lists web browsers tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested browsers.

Browser	PROTOCOL
Google™ Chrome™	HTTP, HTTPS
Microsoft Internet Explorer	HTTP, HTTPS
Mozilla™ Firefox™	HTTP, HTTPS
Microsoft™ Edge™	HTTP, HTTPS



Important

The following lists web applications tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested applications.

- · 4shared.com
- 500px.com
- · acrobat.adobe.com
- · app.linqto.com

- · cloud.yandex.com
- · cp.sync.com
- · dataleaktest.com
- · deviantart.com
- · dlptest.com
- dlptoolbox.com
- · docs.google.com
- dropmefiles.com
- · facebook.com
- files.fm
- files2u.com
- · flickr.com
- · ilovepdf.com
- imgbb.com
- imgur.com
- instagram.com
- · ipernity.com
- jumpshare.com
- · mediafire.com
- mega.nz
- mycloud.com
- · naver.com
- netmarks.us
- online.axel.org

- · photobucket.com
- · pinterest.com
- · pixabay.com
- · sendgb.com
- send.firefox.com
- · sharepoint.com
- · smallpdf.com
- · snapfish.com
- storage.live.com
- testtheproxy
- · twitter.com
- ufile.io
- · webhard.co.kr
- · wetransfer.com
- zoom.us



Note

You can manually add websites that Data Loss Prevention monitors by configuring the settings in the dlp.ini file.

For more information, see the Knowledge Base article: https://success.trendmicro.com/dcx/s/solution/1120248?language=en_US

IM Applications



Important

The following table lists IM applications tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested applications.

	APPLICATION	Version
Skype™		4.0, 4.1, 4.2, 5.2, 5.5, 5.8, 5.10, 5.11.0.102, 6.0.0.120, 6.3.73.105, 6.9.60.106, 6.11.60.102, 7.2.103, 7.26.101, 7.37.103, 7.40.0.103
Skype™ 	for Business	16.0.4288.100, 16.0.4417.0000, 16.0.6528.1017, 16.0.8201.2200, 16.0.9126.2098, 16.0.9226.2114
	Note	16.0.9126.2096, 16.0.9226.2114
	Trend Micro products support	
	only detection of sensitive files	
	transmitted using this application.	
Zoom		5.8.4
- A	Note	
	Trend Micro products support	
	only detection of sensitive files	
	transmitted using this application.	

Peer-to-Peer Applications



Important

The following table lists peer-to-peer applications tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested applications.

APPLICATION	Version
Apple iTunes for Microsoft Windows	10.5.3.3, 10.7, 11.1, 12.6
BitComet	1.29 (32-bit and 64-bit)
BitTorrent™	7.5 and 7.8.2
Emule	0.50a
Emule Plus	1.2b, 1.2e
HTC Sync	3.0.5606, 3.2.20, 3.3.63
HTC Sync Manager	2.1.77.0
μTorrent™	3.0.0.25683, 3.3.2.30303, 3.4.3

PGP Encryption



Important

The following table lists PGP encryption software tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested software.

SOFTWARE	MODE	VERSION
PGP Desktop	Self-decrypting Archive Mode	10.0.3, 10.1.0, 10.1.1, 10.2.0 (32-bit and 64-bit), 10.3.2 (32-bit and 64-bit)

Printer



Important

The following table lists print-capable applications that were tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested applications.

APPLICATION	EDITION	VERSION
Adobe Acrobat™	Standard and Pro	10.x
Adobe Reader™	Not applicable	7.0, 8.0, 9.20, 10.x, 11.0, 11.x, 2015, 2017, 2021, 2022, 2023.003
Microsoft Paint	Not applicable	Any version compatible with the host machine's operating system
Microsoft Visual Studio™	Not applicable	2005
Microsoft Word, Excel, and PowerPoint	Standard, Professional, and Premium Edition	2000
Microsoft Word, Excel, PowerPoint, and Visio	Standard and Professional Edition	2003
Microsoft Word, Excel, and PowerPoint	Standard, Professional, and Professional Plus Edition	2007
	Standard, Professional, and Professional Plus Edition	2010 (32-bit)
	Professional Plus Edition	2010 (64-bit)
	Professional Plus Edition	2013 (64-bit)
	Professional Plus Edition	2016 (32-bit and 64-bit)
	Home and Business, Standard, Professional, and Professional Plus Edition	2019 (32-bit and 64-bit)
	Family and Professional	365
TextPad™	Not applicable	5.4.2
UltraEdit	Not applicable	17.20.1016
Windows Notepad	Not applicable	Any version compatible with the host machine's operating system

APPLICATION	EDITION	Version
Windows Wordpad	Not applicable	Any version compatible with the host machine's operating system

Removable Storage



Important

The following table lists removable storage devices tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested devices.

- Memory Stick™ Pro Duo
 miniSD™ card
 USB 15-in-1 media reader
 USB storage device (hard disk drive or flash drive)

Important

The following table lists data transmission-capable applications tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested applications.

APPLICATION	EDITION	Version
Adobe Reader	Not applicable	9.x, 10.x, 11.x, 2015, 2017, 2021, 2022, 2023.003
Microsoft Word, Excel, and PowerPoint	Standard, Professional, and Premium Edition	2000
	Standard and Professional Edition	2003
	Standard, Professional, and Professional Plus Edition	2007

APPLICATION	EDITION	VERSION
	Standard, Professional, and Professional Plus Edition	2010 (32-bit)
	Professional Plus Edition	2010 (64-bit)
	Professional Plus Edition	2013 (32-bit and 64-bit)
	Professional Plus Edition	2016 (32-bit and 64-bit)
	Home and Business, Standard, Professional, and Professional Plus Edition	2019 (32-bit and 64-bit)
	Family and Professional	365
Mozilla Firefox	Not applicable	3.0 and above
UltraEdit	Not applicable	17.20.1016
Windows Command Prompt (COPY and MOVE commands)	Not applicable	Any version compatible with the host machine's operating system
Windows Explorer	Not applicable	Any version compatible with the host machine's operating system
Windows Notepad	Not applicable	Any version compatible with the host machine's operating system
Windows Wordpad	Not applicable	Any version compatible with the host machine's operating system

SMB Protocol



Important

The following table lists shared file access-capable applications that were tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested applications.

APPLICATION	EDITION/MODE	VERSION
Adobe Reader	Not applicable	7.0, 8.0, 9.20, 10.x, 11.x, 2015, 2017, 2021, 2022, 2023.003
Microsoft Word, Excel, and PowerPoint	Standard, Professional, and Premium Edition	2000
	Standard and Professional Edition	2003
	Standard, Professional, and Professional Plus Edition	2007
	Standard, Professional, and Professional Plus Edition	2010 (32-bit)
	Professional Plus Edition	2010 (64-bit)
	Professional Plus Edition	2013 (32-bit and 64-bit)
	Professional Plus Edition	2016 (32-bit and 64-bit)
	Home and Business, Standard, Professional, and Professional Plus Edition	2019 (32-bit and 64-bit)
	Family and Professional	365
Mozilla Firefox	Not applicable	3.0 and above
UltraEdit	Not applicable	17.20.1016

APPLICATION	EDITION/MODE	VERSION
Windows Command Prompt (COPY and MOVE commands)	Not applicable	Any version compatible with the host machine's operating system
Windows Explorer	Not applicable	Any version compatible with the host machine's operating system
Windows Notepad	Not applicable	Any version compatible with the host machine's operating system
Windows Wordpad	Not applicable	Any version compatible with the host machine's operating system

Synchronization Software (ActiveSync)



Important

The following table lists synchronization software tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested software.

- Microsoft ActiveSync™ 4.5
- · Windows Mobile Device Center

The required Windows Mobile Device Center version depends on the endpoint's operating system. For more information, visit the Microsoft website.

Webmail



Important

The following lists web-based email services tested by Trend Micro. Trend Micro cannot be held responsible for any damage or loss of data that may occur through the use of any untested services.

- Web sites:
 - · mail.google.com
 - · mail.yahoo.com
 - · outlook.live.com
 - · outlook.office.com
 - outlook.office365.com
 - · zoho.mail.com
- OWA (Outlook on the web):
 - OWA/Exchange 2007
 - OWA/Exchange 2010
 - OWA/Exchange 2013
 - · OWA/Exchange 2016



Chapter 3

Device Control - Supported Device Models

- Supported Device Models on page 3-2
- Obtaining the Support Properties for a Device on page 3-5

Supported Device Models

To determine whether Device Control can manage your devices, you must verify that Device Control supports the Class Guid of your installed devices. You can locate the Class Guid using Windows Device Manager.

The following table outlines the mapping between device types, Device Manager, and Device Control, and the support conditions for each device type.

For more information on locating the "Class Guid", "Device instance path", and "Parent" values, see *Obtaining the Support Properties for a Device on page* 3-5.

DEVICE CONTROL - DEVICE TYPE	DEVICE MANAGER - DEVICE TYPE	Supported Class Guid	Additional Requirements
Storage Device	S		
CD/DVD	DVD/CD-ROM drives	{4D36E965-E325-11CE- BFC1-08002BE10318}	-
Floppy disks	Floppy disk drives	{4D36E980-E325-11CE- BFC1-08002BE10318}	-
	Floppy drive controllers	{4D36E969-E325-11CE- BFC1-08002BE10318}	-

DEVICE CONTROL - DEVICE TYPE	DEVICE MANAGER - DEVICE TYPE	Supported Class Guid	Additional Requirements
USB storage drives	Disk drives	{4D36E967-E325-11CE- BFC1-08002BE10318}	The Device instance path value DOES NOT begin with "SCSI\DISK" or "IDE\DISK".
			• The Device instance path value DOES begin with "SCSI\DISK" and the Parent value (in the Property dropdown list) begins with "USB\VID_".
			• The Device instance path value DOES begin with "SCSI\DISK" and also includes "VEN_02MICRO", and the Parent value (in the Property dropdown list) begins with "PCI\VEN_".
Network drives	Not applicable	Not applicable	Not applicable
Mobile Devices			
Mobile devices / Storage	Universal Serial Bus controllers	{4F919108-4ADF-11D5-882D-0 0B0D02FE381}	-
		{3F966BD9-FA04-4EC5-991C- D326973B5128}	-
		{F72FE0D4- CBCB-407D-8814-9ED673D0D D6B}	-
		{17FDD8F0-53DF-406F-8287-8 C38F6FC9BCC}	-

DEVICE CONTROL - DEVICE TYPE	DEVICE MANAGER - DEVICE TYPE	Supported Class Guid	Additional Requirements	
		{8801E650-78DB-4711- A6E1-8C23B216928A}	-	
		{36FC9E60- C465-11CF-8056-4445535400 00}	Verify that at least one of the Compatible Ids values begins with "USB\" and that	
		{88BAE032-5A81-49F0-BC3D- A4FF138216D6}	the USB Class Code is "06".	
	Portable Devices	{EEC5AD98-8080-425F-922A- DABF3DE3F69A}	-	
Non-Storage D	evices			
Bluetooth adapters	Bluetooth / Bluetooth Radios	{E0CBF06C-CD8B-4647- BB8A-263B43F0F974}	-	
		{F12D3CF8-B11D-457E-8641- BE2AF2D6D204}	-	
		{95C7A0A0-3094-11D7- A202-00508B9D7D5A}	-	
		{D76B962B- F0B8-41F2-8590-6605FE4EA3 12}	-	
		{7240100F-6512-4548-8418-9 EBB5C6A1A94}	-	
COM and LPT ports	Ports (Com & LPT)	{4D36E978-E325-11CE- BFC1-08002BE10318}	-	
IEEE 1394 interface	IEEE 1394 Bus host controllers	{6BDD1FC1-810F-11D0- BEC7-08002BE2092F}	-	
Imaging devices	Imaging devices	{6BDD1FC6-810F-11D0- BEC7-08002BE2092F}	-	

DEVICE CONTROL - DEVICE TYPE	DEVICE MANAGER - DEVICE TYPE	Supported Class Guid	Additional Requirements
Infrared devices	Infrared devices	{6BDD1FC5-810F-11D0- BEC7-08002BE2092F}	-
Modems	Modems	{4D36E96D-E325-11CE- BFC1-08002BE10318}	-
PCMCIA cards	PCMCIA adapters	{4D36E977-E325-11CE- BFC1-08002BE10318}	-
Wireless NICs	Network adapters	{4D36E972-E325-11CE- BFC1-08002BE10318}	Verify that at least one of the Compatible Ids values begins with "USB\" and that one of the following conditions is true
			• The "Class_" value is "02" or "0a".
			• The "Class_" value is "e0" and the "SubClass_" value IS NOT "01".
			• The "Class_" value is "e0", the "SubClass_" value IS "01", and the "Prot_" value IS NOT "03".

Obtaining the Support Properties for a Device

To determine whether Device Control can manage your devices, you must verify that Device Control supports the Class GUID of your installed devices. You can locate the Class GUID using the Windows Device Manager.



Note

The following instructions indicate how to locate the necessary device information using Device Manager in Windows 10. The steps may change based on your Windows version. Refer to your Windows documentation for detailed information about using Device Manager.

Procedure

- 1. Go to Device Manager.
 - **a.** On your Windows 10 endpoint, open **File Explorer**.
 - **b.** Right-click **This PC** and click **Properties**.
 - c. In the panel on the left, click **Device Manager**.
- 2. Locate and select the device in the tree that you want to check.
- **3.** Right-click the device and click **Properties**.
- 4. Click the **Details** tab.
- **5.** In the **Property** drop-down list, select **Class Guid**.
- **6.** Check whether the displayed **Class Guid** exists in the supported device list.
 - For more information, see Supported Device Models on page 3-2.
- **7.** For the **Disk drives** devices in Device Manager (USB storage devices in Device Control), you must also:
 - **a.** In the **Property** drop-down list, select **Device instance path**.
 - **b.** Verify that at least one of the following conditions is true:
 - The **Device instance path** value DOES NOT begin with "SCSI\DISK" or "IDE\DISK".
 - The **Device instance path** value DOES begin with "SCSI\DISK" and the **Parent** value (in the **Property** drop-down list) begins with "USB\VID_".

- The **Device instance path** value DOES begin with "SCSI\DISK" and also includes "VEN_02MICRO", and the **Parent** value (in the **Property** drop-down list) begins with "PCI\VEN_".
- **8.** For the **Universal Serial Bus controller** devices in Device Manager (Mobile devices in Device Control) with the **Class Guid** = "{36FC9E60-C465-11CF-8056-444553540000}" or "{88BAE032-5A81-49F0-BC3D-A4FF138216D6}", you must also verify the following:
 - a. In the **Property** drop-down list, select **Compatible Ids**.
 - **b.** Verify that at least one of the values begins with "USB\" and that the "Class_" value is "06".
- **9.** For the **Network adapters** devices in Device Manager (Wireless NICs in Device Control), you must verify the correct "Class Guid" and also:
 - **a.** In the **Property** drop-down list, select **Compatible Ids**.
 - **b.** Verify that at least one of the values begins with "USB\" and that one of the following conditions is true:
 - The "Class_" value is "02" or "0a".
 - The "Class_" value is "e0" and the "SubClass_" value IS NOT "01".
 - The "Class_" value is "e0", the "SubClass_" value IS "01", and the "Prot" value IS NOT "03".



Disclaimer

The information provided herein is for general information and educational purposes only. The list is not intended to be exhaustive but merely an overview of relevant, common and useful forms or types of identification, predefined expressions or acronyms. It is not intended and should not be construed to constitute legal advice. The information contained herein may not be applicable in all situations and may not reflect the most current situation. Nothing contained herein should be relied or acted upon without the benefit of legal advice based upon the particular facts and circumstances presented and nothing herein should be construed otherwise. Trend Micro reserves the right to modify the contents of this document at any time without notice.

Although Trend Micro uses reasonable efforts to include accurate and up-to-date information herein, Trend Micro makes no warranties or representations of any kind as to its accuracy, currency or completeness. You agree that access to and use of and reliance upon this document and the content thereof is at your own risk. Trend Micro disclaims all warranties of any kind, express or implied. Neither Trend Micro nor any party involved in creating, producing or delivering this document shall be liable for any consequences, losses, or damages, including direct, indirect, special, consequential, loss of business profits or special damages, whatsoever arising out of access to, use of or inability to use, or in connection with the use of this document, or any errors or omissions in the content thereof. Use of this information constitutes acceptance for use in an "as is" condition.



TREND MICRO INCORPORATED

225 E. John Carpenter Freeway, Suite 1500

Phone: +1 (817) 569-8900. Toll-free: (888) 762-8736

Email: support@trendmicro.com

www.trendmicro.com

Item Code: APEM119976/250218