



Install your SSD module (TPS TXE devices)

The TippingPoint SSD Module is a 240 GB EDSFF E1.S form-factor replacement unit and can only be used with your TippingPoint TPS TXE device.

You cannot use the SSD module as a standalone product.

SSD module

The TXE device includes a single SSD module.

Figure 1. TXE device - replacement SSD module



Determine the SSD module is faulty

Before you begin, determine whether the SSD module is faulty and needs to be replaced. When the SSD module fails, the system generates a warning or critical alarm message in the System log.

To verify the state of the SSD module, run the `show health storage` CLI command, and then review the `/user` disk information. For more information about this command, see the *Command Line Interface Reference*.

Install the replacement SSD module

Follow these steps to replace the SSD module. The SSD module is not designed to be removed on a regular basis.

If you replace the SSD module while the device is turned off, be sure to also restore power to the device so that you can mount the replacement disk. Failure to mount the replacement disk prevents the device from automatically mounting the disk when the device is rebooted. The SSD slot is only active if an SSD module is present when the device powers on.

Important: Failure to properly remove the TippingPoint SSD module can result in disk corruption and a system error.

You can also enable encryption on the external user disk to secure its contents with the system master key. By default, the external user disk is not encrypted. For more information, see the *Command Line Interface Reference*.

To install the replacement SSD module

Important: If the SSD you are replacing is also provisioned to store the Trend Vision One Network Sensor for TippingPoint, you must first uninstall Network Sensor before unmounting the SSD. In Trend Vision One, go to **NETWORK SECURITY OPERATIONS > Network Inventory** and change the Network Sensor toggle to **Off** for the device that will have the SSD replaced. You will be prompted to reboot the device through its managing SMS before the uninstall completes. [Learn more](#) about installing and uninstalling Network Sensor.

1. If the device is turned on, enter the following CLI command to unmount the user disk:
`user-disk unmount`
2. From the front of the device, unscrew the fastener on the right side of the SSD module, and then pull the SSD module from its slot.
3. Set the faulty SSD module aside.
4. Remove the new SSD module from the packaging.
5. Align the new SSD module with its open slot and then slide the unit in until it is seated in the connector.
6. Tighten the fastener to lock the SSD module in place.
7. With the device turned on, mount the user disk so that the device can access the SSD file system.
 - To mount the user disk, enter the following CLI command:
`user-disk mount`

- To verify the user disk is mounted, enter the following CLI command:

```
show user-disk
```

After you mount the user disk, the device can automatically mount the disk when you reboot the device.

TMC account registration

The TMC provides online access to additional product documentation, updates, and support.

To register for an account, go to <https://tmc.tippingpoint.com>.

Product support

Information for you to contact product support is available on the TMC at the [Contact Support](#) site.

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