

Trend Micro™ TippingPoint™

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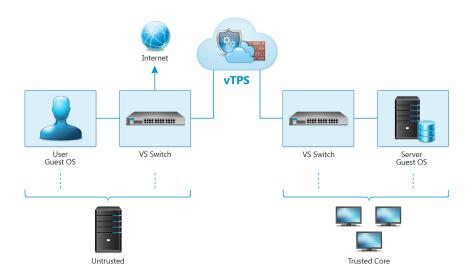
Chapter 1

Deployment overview

Use the configuration steps in these topics to deploy a TippingPoint Virtual Threat Protection System (vTPS) virtual appliance in either a VMware or kernel-based virtual machine (KVM) environment. The vTPS virtual appliance is a software appliance designed to give you the same level of functionality available in the TippingPoint Threat Protection System (TPS), but virtually rather than physically. Just as with a TPS device, the vTPS virtual appliance protects your network with the Threat Suppression Engine (TSE) by scanning, detecting, and responding to network traffic according to the filters, action sets, and global settings you maintain on the vTPS virtual appliance. You can share the same policies across virtual and physical deployments, and you can centralize the management of your deployments with a Security Management System (SMS) or a virtual SMS (vSMS).

Learn more on page 2-1 about the few differences between vTPS and TPS functionality—for example, command line interface (CLI) operations that control hardware LEDs, and other functions specific to a physical device.

Refer to the following illustration for an example of a basic hypothetical deployment. You must configure your vTPS virtual appliance between L2 broadcast domains (VLANs or switches).



After you deploy the vTPS virtual appliance, access the appliance by using the SMS client. Learn more about these interfaces from the TPS product documentation.



Chapter 2

vTPS functionality

The Virtual Threat Protection System (vTPS) virtual appliance is a software-based security appliance that can inspect traffic in a virtual network between Layer 2 broadcast domains. With few exceptions, the vTPS platform is designed to be functionally identical to a physical TPS device.

The vTPS virtual appliance has most of the same features as the TPS device, including:

- In-line, real-time threat protection for inbound IPv4 traffic that is SSL encrypted
- HTTP response processing to decode URL encodings and numeric character references
- DNS reputation remediation for enabling NXDOMAIN (name does not exist) responses to clients that make DNS requests for hosts that are blocked
- Layer 2 Fallback (Intrinsic High Availability)
- Enhanced SNMP support
- The ability to collect a client's true IP address.
- The ability to identify the HTTP URI and hostname information associated with an event.

• Flexibility to upgrade inspection throughput from 500 Mbps to 2 Gbps.

For successful TPS functionality in a virtual environment, the vTPS virtual appliance:

- Supports Layer 2 IPS deployments—The vTPS virtual appliance connects the virtual switches. Traffic between the virtual switches is bridged on these connections using promiscuous mode.
- Provides full protection of North-South traffic.
- Provides limited protection of East-West traffic (according to existing network policy constructs).

For optimal deployment of your vTPS virtual appliance, you should note the specific areas in which your virtual appliance functionality differs from a physical TPS device.



Note

Any unsupported features will not be displayed in the three vTPS interfaces—Local Security Manager (LSM), Command Line Interface (CLI), and Security Management System (SMS).

The following topics highlight the areas where a vTPS virtual appliance diverges functionally from a physical TPS device:

- Deployment and licensing on page 2-3
- Specifications on page 2-4
- Unsupported features on page 2-7
- Commands on page 2-8

Deployment and licensing

Because the vTPS virtual appliance is a virtual product, the out-of-box experience (OBE) for vTPS users is described in an email from Trend Micro TippingPoint. This email contains licensing and activation information and directs you to use the license manager on the Threat Management Center (TMC) to create and download vTPS certificate packages.

When setting up your vTPS virtual appliance, note the following:

- The vTPS virtual appliance initially starts up in vTPS Trial Mode. Trial
 Mode is primarily exploratory and comes with a limited number of
 security filters in the Digital Vaccine package. In this mode, an SMS can
 manage only one vTPS virtual appliance at a time. Because Trial Mode
 has a fixed serial number and entitlement, you cannot use Trial Mode to
 perform TippingPoint Operating System (TOS) upgrades or distribute
 Digital Vaccines.
- The vTPS virtual appliance remains in Trial Mode until you install a valid certificate for vTPS Standard Mode. *Learn more on page 4-1* about upgrading to vTPS Standard Mode.
- The vTPS virtual appliance does not support a hitless reboot or hitless upgrade. Traffic flow is interrupted until the boot sequence completes because, unlike on a TPS device, the network ports on a vTPS virtual appliance are virtual.

The following table highlights the ways in which getting set up on a TPS device and vTPS virtual appliance are different:

DEPLOYMENT	TPS DEVICE	VTPS VIRTUAL APPLIANCE
OBE	After you install the device in a rack, a setup wizard guides you through system checks, initializations, and configurations.	Obtain the license entitlement and certificate using the license manager on the TMC. Initial deployment defaults to a Trial Mode. You cannot perform any updates.

DEPLOYMENT	TPS DEVICE	VTPS VIRTUAL APPLIANCE
Digital Vaccine	All TPS devices running TOS v6.0 or later use the v4.0.0.x Digital Vaccine package. All other TPS devices use the v3.2.0.x Digital Vaccine package.	Uses a version of the v4.0.0.x Digital Vaccine package that does not include Zero Day Initiative (ZDI) filters.

Specifications

Both the TPS device and the vTPS Standard virtual appliance share the following specifications.

DESCRIPTION	SPECIFICATION
Average IPS latency	Less than 100 microseconds
Security contexts	750,000

For the various licensed throughput options available for physical TPS devices and the vTPS, refer to the SMS User Guide.

The specifications of the physical TPS device and the vTPS Standard virtual appliance differ in the following areas.

DESCRIPTION	TPS DEVICE	VTPS VIRTUAL APPLIANCE
Concurrent sessions	440T: 7,500,000	1,000,000
	2200T: 10,000,000	
	1100TX: 15,000,000	
	5500TX: 30,000,000	
	8200TX/8400TX: 120,000,000	
	9200TXE: 300,000,000	

DESCRIPTION	TPS DEVICE	VTPS VIRTUAL APPLIANCE
New connections per second	440T: 70,000	VMware: Up to 120,000
	2200T: 115,000	KVM: Up to 60,000
	1100TX: 122,000	
	5500TX: 397,000	
	8200TX/8400TX: 650,000	
	9200TXE: 1,000,000	
Ethernet maximum transmission units (MTU)	9050	1500



Note

All virtual machines (VMs) on a shared host compete for resources. To achieve optimal performance numbers for the vTPS virtual appliance, ensure that the hypervisor provides adequate CPU and RAM for the VM. Performance numbers will vary depending on hypervisor configuration and hardware resources available.

The SSL performance of the physical TPS device and the vTPS Standard virtual appliance (must have Performance mode deployed) differ in the following areas.



Note

The TPS 440T, and 1100TX devices do not support SSL inspection.

DESCRIPTION	TPS DEVICE	VTPS VIRTUAL APPLIANCE
Profiles	8096	756
Policies	8096	756
Policy IP Exceptions	1024	128

DESCRIPTION	TPS DEVICE	VTPS VIRTUAL APPLIANCE
Servers	1024	128
Server IPs	8	8
Server Ports	8	8
Certificates	2200T: 256	32
	5500TX: 256	
	8200TX/8400TX: 256	
	9200TXE: 1,000	

The following functionality is different in the vTPS Standard virtual appliance.

Specification	TPS DEVICE	VTPS STANDARD VIRTUAL APPLIANCE
Port configuration	Eight data ports. You can configure physical characteristics of ports (such as speed and duplex). Ports are fixed.	Two virtual data ports. You cannot configure physical characteristics of ports (such as speed and duplex). You can remove and replace a port.
User disk	External 8 GB CFast (440T/ 2200T or SSD (1100TX) card. External 32 GB SSD (5500TX, 8200TX/8400TX) External 240 GB SSD (9200TXE)	No separate user disk. The vTPS Standard virtual appliance has a single-disk architecture with an 8-GB user disk partition.
Environmental requirements	For operating, storage, and environmental requirements, refer to the Threat Protection System Hardware Specification and Installation Guide.	Not applicable.

SPECIFICATION	TPS DEVICE	VTPS STANDARD VIRTUAL APPLIANCE
External HA interfaces	1 HA port	No HA ports supported.
	1 ZPHA port	

Unsupported features

You can configure all available features using the vTPS interfaces (LSM, CLI, SMS). Any unsupported features will not be displayed in these interfaces.

The following features supported in the physical TPS devices are not supported in the vTPS Standard virtual appliance:

- Physical characteristics of ports (such as speed and duplex). Ports are virtual instead of copper or fiber.
- Data security (encrypting the removable disk that stores logs)
- · Link setting updates when you configure a port
- Transparent High Availability (TRHA) deployments
- · Zero Power High Availability (ZPHA) deployments



Note

This means that the vTPS virtual appliance does not pass traffic at all during a software upgrade or during a reboot of the device.

- · VLAN Translation
- Inspection bypass
- sFlow[®] sampling
- · Jumbo frames
- Reputation Enforcement Options (SMS-managed vTPS virtual appliance deployed in Normal Mode only)
- East-West protocol (such as VXLAN)

• Direct-attach network interface controller (NIC)

Commands

The following commands that a physical TPS device supports are not available for the vTPS virtual appliance:

- · Data security
 - log-storage
- Health
 - reports (reset|enable|disable) fan
 - reports (reset|enable|disable) temperature
- Port settings
 - interface <port_identifier> physical-media
 - interface mgmt physical-media
- High availability You can use the following high-availability commands, but *only* for Layer 2 Fallback settings:
 - high-availability
 - high-availability force (normal | fallback)
 - show high-availability
- · sFlow sampling
 - sflow
 - · show sflow
- · Inspection bypass
 - running-inspection-bypass context commands
 - show inspection-bypass
- VLAN translation

- running-vlan-translations context commands
- show vlan-translations
- SSL inspection You can use the running-sslinsp context commands, but *only* if you deploy in Performance mode.



Chapter 3

Install and configure the vTPS virtual appliance

Use the following topics to configure your vTPS virtual appliance:

- General requirements on page 3-2
- Install and deploy a vTPS virtual appliance by using VMware ESXi on page 3-2
- Install and deploy a vTPS virtual appliance by using KVM on page 3-13



Note

All virtual machines (VMs) on a shared host compete for resources. When a hypervisor becomes overloaded with too many VMs or with VMs that are resource-intensive, a system boot can potentially slow down to the point of failure. To prevent delays or timeout errors in the boot process, watch for deviations in system performance and reallocate the appropriate resources as necessary.

Learn more about configuring security policy for your virtual appliance from your SMS and LSM documentation.

General requirements

IPS performance can vary according to the hypervisor setting and use of resources on the host VM. To deploy a vTPS virtual appliance in any software environment, follow these specifications:

- **Memory (RAM)** 16 GB
- Number of CPU cores: 6
- **Disk space** 16.2 GB



Note

Although the vTPS virtual appliance supports both thin and thick provisioning, use thick provisioning for optimum performance.

- CPU Host CPU must support the AVX2 instruction set. These CPU configurations were tested:
 - · Intel Xeon CPU E5-2630v4
 - Intel Xeon CPU E5-2670v3
 - Intel Xeon CPU E5-2695v3
 - Intel Xeon CPU E5-2695v4
 - Intel Xeon CPU E5-2698v3
 - Intel Xeon CPU Silver 4316

Install and deploy a vTPS virtual appliance by using VMware ESXi

Use the information in these topics to configure the vTPS virtual appliance for startup by using the vCenter application:

- VMware ESXi requirements on page 3-3
- Configure the vTPS virtual appliance on VMware on page 3-3
- Start your vTPS virtual appliance on page 3-12

• Upgrade to Standard Mode on page 3-13

VMware ESXi requirements

The vTPS virtual appliance supports the following system and software environment for a VMware ESXi deployment.



Important

Before upgrading to the current TOS version, check the ESXi user interface to ensure that these requirements are met. If necessary, log in to vCenter to make the updates.

· ESXi Hypervisor version:

• Versions 7.0 or 8.0 (only paid versions supported)



Note

Install all updates on your hypervisor hosts before deploying virtual devices in your ESXi environment.

- Virtual Hardware version: 11
- · Networking requirements:
 - Three vNICs one for management and two for data. The vTPS supports both vSwitches and distributed vSwitches (dvSwitches).
 - You must configure the two data vNICs in promiscuous mode for Layer 2 routing. To avoid ARP request flooding, configure the two data ports on separate networks. Ensure that you set any Forged Transmits and MAC Address Changes to ACCEPT so that network packets get forwarded.
 - Layer 3 virtual segments do not require promiscuous mode.

Configure the vTPS virtual appliance on VMware

To configure vTPS virtual appliance on VMware:

Procedure

 Create three virtual switches on the ESXi host—one for the management port and two for the data ports, and ensure that you connect the three vNICs to the correct virtual switches.

Learn more about VMware.

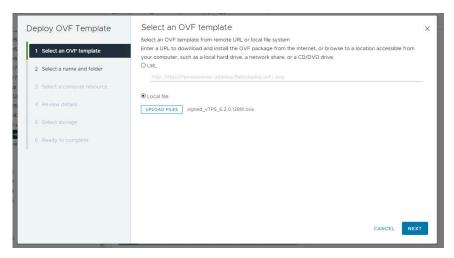


Note

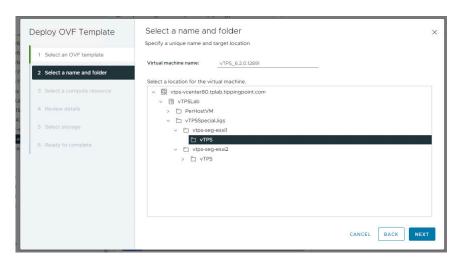
Consider the following when configuring your network ports.

- In order for the vTPS to function properly for Layer 2 routing, create the ports, map them to their correct interfaces, and enable them in promiscuous mode. (Promiscuous mode is not required for Layer 3 virtual segments.)
- By default, ESXi attempts to attach all the adapters to the virtual switch that was created first.
- Make sure that you set any Forged Transmits and MAC Address Changes to ACCEPT for network packets to get forwarded.
- If you deploy two vTPS devices using the same two networks, traffic loops through both devices.
- You must configure the VLAN ID field to All (4095) for data port virtual switches if you intend to use VLANs for data ports.
- If your configuration requires traffic to cross multiple VLANs before reaching the vTPS, make sure that your remove the VLAN tags from the ports to prevent the traffic from going through the same network on its way back.
- 2. Copy the vTPS OVA package to your system. Use VMware ovftool build 4.6.
- **3.** From vSphere, open the package and launch the **Deploy OVF Template** wizard.

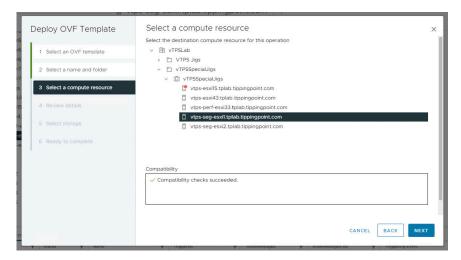
After you have verified that the publisher information and accepted the End User License Agreement (EULA), specify the OVF template to use from a URL or your local system.



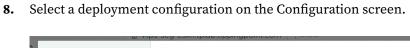
4. On the Select a name and folder screen, you can rename and choose a specific install location for the VM instance, or you can accept the default name and location.

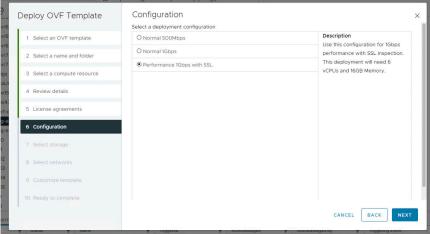


Select the destination resource that you want on the Select a compute resource screen.

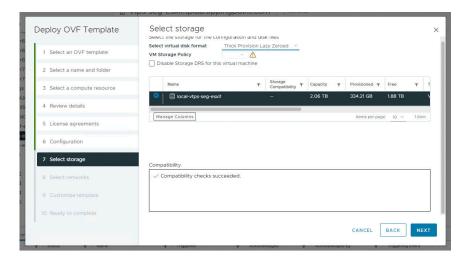


- **6.** Review the template details and click **Next** to verify or **Back** to make changes.
- 7. Accept the License Agreement and click **Next**.





9. Select where to store the configuration and the format in which to store the virtual disks on the Select storage screen.

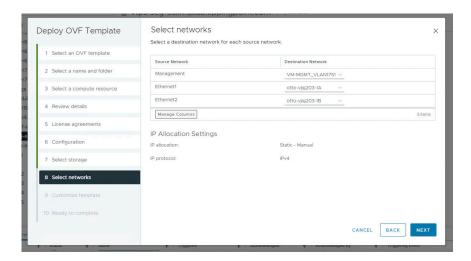




Note

The vTPS virtual appliance supports both thin and thick provisioning. For optimum performance, use thick provisioning.

10. On the Select networks screen, map your three source network options to a destination network.





Note

Accepting the default values configures the management port and the data ports on the same network, which can flood the environment with ARP requests. To avoid this, ensure that you configure the two data ports on different networks.

The first interface you provide is your management port. Ensure that your management network can access this port. Then select networks for the two data ports according to your virtual switch/port configuration.



Important

Ensure that you correctly map your network adapters so that you can access your vTPS virtual appliance by using the CLI and SMS client.

- 11. If you use a vSphere client to deploy directly on a host, you can configure the vTPS parameters only after the vTPS boots using the out-of-box experience (OBE) interface on the console. If you use a vCenter server to deploy, the Customize template screen prompts you to configure the parameter values:
 - · IP address
 - Netmask value
 - · Default Gateway
 - IPv6 Address (optional)
 - IPv6 Prefix Length (optional)
 - IPv6 Default Gateway (optional)
 - IPv6 Autoconfiguration (optional)
 - · Hostname (required)
 - · Host location (optional)
 - IP address of DNS servers (optional)—You can add up to two addresses



Note

The VMware deployment screen supports setting up only an IPv4 IP address. If you want to set up an IPv6 address, first install the vTPS virtual appliance with IPv4 by using the OBE interface on the console. Configure an IPv6 address after you boot the device.

- DNS Domain Name (optional)
- · Security Level

- Username—The SuperUser user name
- · Password for the SuperUser
- Console—Default and recommended value is vga; if you specify serial as the console, *Learn more on page 5-5* about how to configure it



Note

The vTPS virtual appliance supports only one console type. After you initially select the console type, you would have to redeploy the vTPS virtual appliance to change the console type.

- SSH Public Key for the superuser account (this field is optional)
- Certificate URL (optional)—Your vTPS virtual appliance attempts to get the file from the URL and install the device certificate to convert from Trial Mode to Standard Mode; you can complete this task another time, if needed, by using the SMS client.

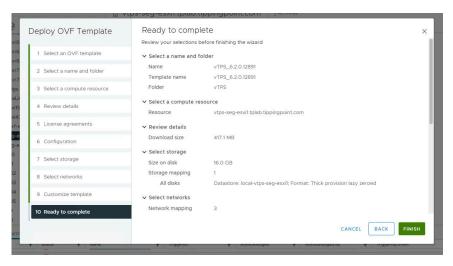
When you have entered values for all the properties, click **Next**.



Note

Any properties that you do not assign a value to remain unassigned.

12. Verify that all the properties have been correctly set for your deployment in the Ready to Complete screen.



13. Click Finish.

The initial boot displays your deployment progress and any messages with the VGA console, even if you previously selected serial as the console. The interface prompts you to provide values for any deployment questions you previously skipped.

After the OBE boot completes:

- If you provided a certificate URL during the deployment, the vTPS virtual appliance automatically downloads the certificate and reboots to activate it.
- If you selected to use the serial console, the vTPS virtual appliance automatically reboots. The serial console displays all messages from this next boot.



Note

The vTPS virtual appliance does not support a hitless reboot or hitless upgrade. Traffic flow is interrupted until the boot sequence completes because, unlike on a TPS device, the network ports on a vTPS virtual appliance are virtual.

• If neither of the preceding bullets apply, a login prompt is displayed. You can now access the device using the console, SSH or SMS client.

Start your vTPS virtual appliance

Follow these steps to complete the initial deployment:

Procedure

- In vCenter, right-click your new VM and select Power > Power on from the menu.
- 2. If you did not use vCenter to provide network settings, you can access the vCenter VGA console for the vTPS virtual appliance to configure those settings.

What to do next

If you did not use vCenter to provide license key information in the preceding step, the vTPS virtual appliance boots in Trial Mode by default. The following display from the CLI indicates that you are in Trial Mode.

```
docvtps{}show version
Serial: D-VTPS-TRIAL-0001
Software: 6.2.0.4803i Build Date: "dep 13 2023 16:09:27"
Production [9ac20f021]

Digital Vaccine: 4.0.0.1000
Reputation DV: N/A
Model: vTPS Standard Trial
HW Serial: TMTPVT1ABC
HW Revision: VSA
Failsafe: 1.3.0.4801
Throughput: 100 Mbps
System Boot Time: Fri Sep 15 20:56:55 2023
Uptime: 00:02:06
```

Upgrade to Standard Mode

If you did not provide a certificate URL during deployment, upgrade to Standard Mode. *Learn More on page 4-1* about upgrading to Standard Mode.

If you did provide a certificate URL during deployment, activation of the certificate occurs automatically.

Install and deploy a vTPS virtual appliance by using KVM

Use the information in these topics to configure the vTPS virtual appliance for startup by using a kernel-based virtual machine (KVM):

- KVM requirements on page 3-13
- Obtain software licensing and certificates on page 3-15
- Deploy a vTPS virtual appliance on KVM on page 3-15
- Automating vTPS installation on KVM on page 3-18
- Upgrade to Standard Mode on page 3-13

KVM requirements

A KVM deployment of the vTPS virtual appliance that uses the following specifications has been verified:

• **Software environments** – Ensure you have the following minimum requirements:



Note

vTPS installation has been verified with RHEL version 8.0 or 9.0 KVM hosts. A six-core configuration requires the following minimum software package versions:

- libvirt version 1.1.0
- · Quick Emulator (QEMU) version 8.0.3
- virt-install version 1.1.0
- Networking environments Ensure you have three bridge interfaces: one for management and two for data. Each data bridge should be associated with a KVM network.



Note

Disabling address learning using bridge.ageing-time @ensures that bridges properly forward all Layer 2 frames to the vTPS. Otherwise, especially in cases where a single data port sees both sides of the network connection (such as in IDS mode), the bridge is prevented from sending the frames to the vTPS appliance by the default address learning mode.

Create KVM networks around the data bridges by defining their properties in XML files, and then importing that XML file into libvirt:

```
# cat data-A.xml
<network>
```

• **Console access** – Default and recommended console is a graphical UI, such as virt-manager, virt-viewer, vncviewer, or other VNC client. *Learn more on page 5-5* about configuring the serial console.



Note

The vTPS virtual appliance supports only one console type. After you initially select the console type, you cannot change it later.

Obtain software licensing and certificates

For information, see *Upgrade from vTPS Trial to vTPS Standard on page 4-1*.

Deploy a vTPS virtual appliance on KVM

To install a vTPS on KVM:

Procedure

- 1. Copy the vTPS tar package to your system.
- **2.** Extract the package with the tar --sparse -zxvf vTPS_performance_kvm_x.x.x_xxxxx.tar.gz command.
- 3. Use the chmod command to change permissions so that the QEMU user can access the file:

```
chmod a+rwx system_disk.raw
```

4. Use the virt-install command to deploy the vTPS package according to your RHEL version.

To deploy a vTPS virtual appliance in the libvirt 1.1.0 environment, use the virt-install command as follows.

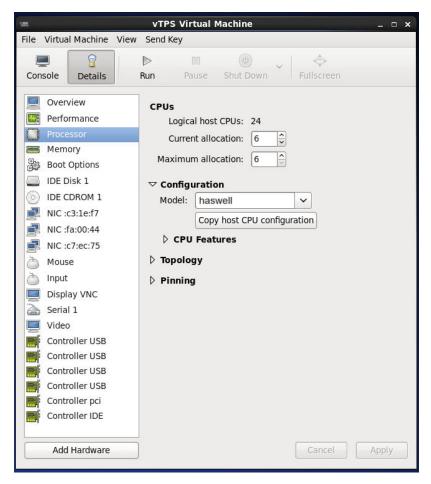
```
virt-install \
--name=<name of your VM> --ram=16384 \
--vcpus sockets=1,cores=6 \
--boot hd --disk path=<path of your system_disk.raw file> \
--network bridge=mgmt,model=e1000 \
--network network=data-A,model=virtio,driver_queues=6 \
--network network=data-B,model=virtio,driver_queues=6 \
--graphics vnc,port=59<xy>,listen=<ip_of_kvm_host> \
--virt-type=kvm --cpu Haswell,+ssse3,+sse4.1,+sse4.2,
-svm,+aes,+pclmuldq,-hle,-rtm,optional=rdrand \
--force --wait -1
```

Important:

In order for the VM to incorporate the CPU features, additional configuration might be necessary. *Learn more on page 3-2* about configuring CPU features.

After running the preceding virt-install command, shut down the VM. Use virt-manager to adjust the CPU parameter to host, Haswell, or newer:

- a. Select **Processor** from the list of hardware.
- b. Toggle the **Configuration** triangle and select the appropriate processor model.
- c. Either pick a CPU type manually from the list or click **Copy Host CPU Configuration** for the best CPU to match with this host.
- d. Click Apply.



You can also accomplish this task by using virsh edit VM-NAME to edit the VM XML file. Learn more about this option.



Note

The --wait option keeps your program running on the shell. After you have installed the vTPS Software License Key and the vTPS virtual appliance is running, you can type Control-C to return to the prompt.

The preceding commands create a vTPS VM with the name < name of your VM>. To manage or access the VM, use the virsh CLI.

To access the open console of the VM, use vncviwer or virt-viewer after setting the DISPLAY environment variable as follows:

```
vncviewer <ip_of_kvm_host>:59<xy> (the <port value> you
supplied for the graphics field of the virt-install command)
```

or

```
virt-viewer --connect qemu+ssh://root@ip_of_kvm_host/system
$VM_NAME
```

This completes the vTPS deployment.

Automating vTPS installation on KVM

Procedure

- 1. Use the yum install genisoimage command to install genisoimage on an RHEL system.
- 2. Copy the vTPS tar package to your system.
- **3.** Use the tar --sparse -zxvf vTPS_kvm_x.x.x_xxxxx.tar.gz command to extract the package.
- **4.** To configure the vTPS parameters from the KVM command line, create a text file named vtps-env.txt (Note: the file *must* be named this) with this format:

```
com_tippingpoint_IP = <Management IP address of vTPS>
com_tippingpoint_Netmask = <Subnet Mask>
com_tippingpoint_Gateway = <IP Address of Gateway>
com_tippingpoint_Username = <username>
com_tippingpoint_Password = <Password>
com_tippingpoint_DNS = <IP Address of DNS>
com_tippingpoint_DNS2 = <IP Address of DNS2> (optional)
com_tippingpoint_Security_Level = <none/low/medium/high>
```

For example, your file might look like the following sample:

```
com_tippingpoint_IP = 10.11.12.134
com_tippingpoint_Netmask = 255.255.255.0
com_tippingpoint_Gateway = 10.11.12.1
com_tippingpoint_Username = superuser
com_tippingpoint_Password = password
com_tippingpoint_DNS = 15.16.17.18
com_tippingpoint_DNS2 = 0.0.0.0
com_tippingpoint_Security_Level = None
com_tippingpoint_VSSH_Public_Key = SSH KEY
com_tippingpoint_Cert_URL = http://15.16.17.18/certificate.txt
```

From the KVM command line, generate an ISO image of the vtps-env.txt file with the genisoimage -r -o vtps_test_metadata.iso vtps-env.txt command.

This command generates the following output:



The exact output varies depending on the input to the vtps-env.txt file.

6. Use the chmod command to change permissions so that the QEMU user can access the file:

```
chmod a+rwx system_disk.raw
chmod a+rwx vtps_test_metadata.iso
```

- **7.** Set the following environment variables to the displayed values:
 - VM NAME=\$VM NAME
 - RAM SIZE=16384 #8388608 #8GB : 1GB = 1048576
 - SYSTEM_DISK_PATH=<location of the image files>/ system_disk.raw
 - CDROM_IMAGE=<location of the iso file>/ vtps_test_metadata.iso
- **8.** Use the virt-install command to deploy the vTPS package according to your RHEL version.

Attach the generated ISO image (as if it were a CD-ROM) and the bootloader, and deploy the vTPS package in the libvirt 1.1.0 environment with the virt-install command.

```
-svm,+aes,+pclmuldq,-hle,-rtm,optional=rdrand \
--force --wait -1
```



The --wait option keeps your program running on the shell. After you have installed the vTPS Software License Key and the vTPS virtual appliance is running, you can type Control-C to return to the prompt.

The preceding commands create a vTPS VM with the name < name of your VM>. To manage or access the VM, use the virsh CLI.

To access the open console of the VM, use vncviwer or virt-viewer after setting the DISPLAY environment variable as follows:

vncviewer <ip_of_kvm_host>:59<xy> (the <port value> you
supplied for the graphics field of the virt-install command)

or

virt-viewer --connect qemu+ssh://root@ip_of_kvm_host/system
\$VM NAME

This completes the automated KVM vTPS deployment.

Upgrade to Standard Mode

If you did not provide a certificate URL during deployment, upgrade to Standard Mode. *Learn More on page 4-1* about upgrading to Standard Mode.

If you did provide a certificate URL during deployment, activation of the certificate occurs automatically.

Install and deploy by using OpenStack HEAT template for vTPS

A HEAT template can be used to describe the vTPS infrastructure.



The instructions in this section describe both a GUI deployment and a CLI deployment of a TippingPoint vTPS that uses the OpenStack Liberty release. If you use a different release or customization of OpenStack components, you might see small variations in the procedures.

- vTPS emulation requirements on page 3-22
- vTPS functional requirements on page 3-22
- Deploy the TippingPoint vTPS on OpenStack using the CLI on page 3-23
- Deploy the TippingPoint vTPS on OpenStack using the GUI on page 3-30

vTPS emulation requirements

The OpenStack HEAT template requires the following emulation configuration:

- 1. Processor emulator ssse3 eabled
- 2. Disk driver ide
- 3. Support for virtio on all three interfaces (management port and two data ports)

vTPS functional requirements

The OpenStack HEAT template requires the following functional configuration:

- 1. Hypervisor kvm
- 2. Virtual processors 6
- 3. RAM 16 GB
- 4. Disk image 1 (system disk required, 16 GB total size)
- 5. Configuration drive optional

Deploy the TippingPoint vTPS on OpenStack using the CLI

Before you begin

Create a Linux virtual environment and text file with the following authorization credentials:

```
export OS_USERNAME=*******
export OS_PASSWORD=*******
export OS_TENANT_ID=******
export OS_AUTH_URL=https://<keystone-url>:5000/v3
```

Source this text file so that you credentials can be loaded as environment variables:

```
source <auth_file>
```

Procedure

1. Install the OpenStack client:

```
sudo apt install python3-openstackclient
```



Note

A different command is required if you are not running Ubuntu.

2. Import the image:

3. Specify the metadata:

```
openstack image set <image_name> --property hypervisor_type=kvm
openstack image set <image_name> --property
    hw_disk_bus=ide
```

```
openstack image set <image_name> --property
    hw_vif_model=virtio

openstack image set <image_name> --property
    hw_vif_multiqueue_enabled=true
```

4. Install the Heat client:

sudo apt install python3-heatclient



Note

A different command is required if you are not running Ubuntu.

5. (Optional) Set the parameters as defaults within the HEAT orchestration Template (HOT):

heat_template_version: 2015-10-15

description: Simple vTPS instance with 1 mgmt port and 2 data ports. It will use 4/3 VCPU and 8 GB memory. The template will require the user to use the fixed IP address for the management port. The flavor should be based on the compute host capability.

parameters:

vtps_image_id:

type: string

label: vTPS Image

description: Image to be used for vTPS instance

constraints:

- custom_constraint: glance.imagedescription: Select the Glance image

vtps_instance_type:

type: string

label: vTPS Instance Flavor

```
description: Type of instance (flavor) to be used for vTPS
  constraints:
    - custom constraint: nova.flavor
      description: Select the Nova flavor
private_net_vtps_mgmt:
  type: string
  label: Management Network
  description: ID of network into which vTPS is deployed
  constraints:
    - custom_constraint: neutron.network
      description: Select the Management network
private_net_vtps_untrust:
  type: string
  label: Untrusted Network
  description: ID of network into which vtps data port 1A
     is deployed
  constraints:
    - custom constraint: neutron.network
      description: Select the untrusted network
private_net_vtps_trust:
  type: string
  label: Trusted Network
  description: ID of network into which vtps data port 1B
     is deployed
  constraints:
    - custom constraint: neutron.network
      description: Select the trusted network
admin_username:
  type: string
  label: Admin Username
```

```
description: default admin user name.
admin_password_security_level:
 type: string
 label: Admin Password Security Level
 description: the security level for the password for the
     admin user
 default: None
  constraints:
   - allowed values:
     - None
     - Low
      - Medium
      - High
admin_password:
 type: string
 label: Admin Password
 description: Password for the admin user
 hidden: true
admin_ssh_key:
   type: string
   description: SSH key pair for admin account
   constraints:
    - custom_constraint: nova.keypair
  description: Must name a public key (pair) known to Nova
instance_license:
 type: string
 label: License String
 description: vTPS instance license certificate
 default:
```

```
resources:
 vtps_mgmt_port:
    type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_mgmt }
 vtps_data_port_A:
    type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_untrust }
 vtps_data_port_B:
    type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_trust }
 vtps_instance:
    type: OS::Nova::Server
    depends_on: [ vtps_mgmt_port, vtps_data_port_A,
      vtps_data_port_B ]
    properties:
      key_name: { get_param: admin_ssh_key }
      image: { get_param: vtps_image_id }
      flavor: { get_param: vtps_instance_type }
      networks:
        - port: { get_resource: vtps_mgmt_port }
        - port: { get_resource: vtps_data_port_A }
        - port: { get_resource: vtps_data_port_B }
      config_drive: "true"
      user_data_format: RAW
      user_data:
        str_replace:
          template:
```

```
com_tippingpoint_EULA_accept = true
            com_tippingpoint_IP = __instance_mgmt_IP__
            com_tippingpoint_Gateway = __instance_Gateway__
            com_tippingpoint_Security_Level = __admin_level__
            com_tippingpoint_Username = __admin_username__
            com_tippingpoint_Password = __admin_password__
            com_tippingpoint_VSSH_Public_Key = __admin_ssh_key__
            com_tippingpoint_Cert_License = __instance_license__
          params:
            __instance_mgmt_IP__:
               list_join:
                   _ 11
                   - - {get_attr: [vtps_mgmt_port, fixed_ips,
                           0, ip_address]}
                     - '/'
                     - {str_split: ['/', {get_attr:
                           [vtps_mgmt_port, subnets, 0, cidr]},
            __instance_Gateway__: { get_attr: [vtps_mgmt_port,
                           subnets, 0, gateway_ip] }
            __admin_level__: { get_param:
                           admin_password_security_level }
            __admin_username__: { get_param: admin_username }
            __admin_password__: { get_param: admin_password }
            __admin_ssh_key__: { get_param: admin_ssh_key }
            __instance_license__: { get_param:
                           instance_license }
outputs:
 vtps_instance_name:
   description: Name of the instance
   value: { get_attr: [vtps_instance, name] }
 vtps_instance_id:
   description: ID of the instance
```



To access the vTPS using a serial connection, add com_tippingpoint_Console = serial below the com_tippingpoint_EULA_accept = true setting.

6. Create the stack:

To get the parameters, use the following commands:

```
image_id = openstack image list
flavor_id = openstack flavor list
network_id = openstack network list
```

Deploy the TippingPoint vTPS on OpenStack using the GUI

Before you begin

To prepare for deployment:

- Ensure the Qemu processor type has the ssse3 flag enabled. To enable the flag in compute mode, edit the nova.conf file.
- Add the following lines to the [libvirt] section of the /etc/nova/nova.conf or /etc/nova/nova-compute.conf file:

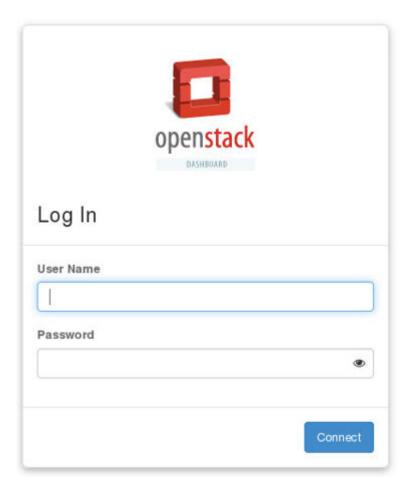
```
[libvirt]
virt_type = kvm
cpu_mode = passthrough
disk_prefix = hd
```

- After saving your modifications, restart any of the following available nova services that run on your server:
 - · openstack-nova-api
 - · openstack-nova-cert
 - openstack-nova-consoleauth
 - openstack-nova-scheduler
 - openstack-nova-conductor
 - openstack-nova-novncproxy

Enter the context of your task here (optional).

Procedure

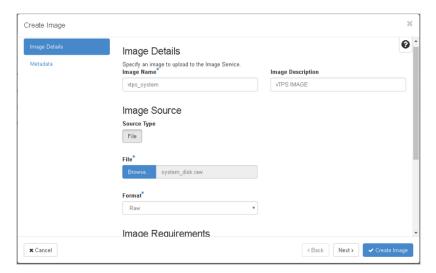
1. Log in to the OpenStack GUI (Horizon).



- 2. Add vTPS images to Horizon.
 - To place raw system and user vTPS images in an accessible location, upload them by selecting Compute > Images and then clicking the Create Image button.



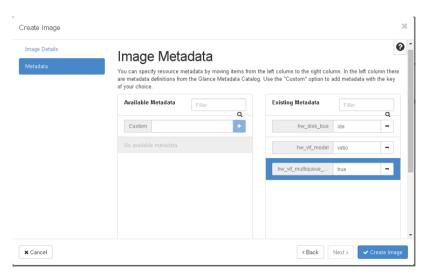
b. In the Create Image screen, fill in the details for the system disk and select the vTPS system disk image.



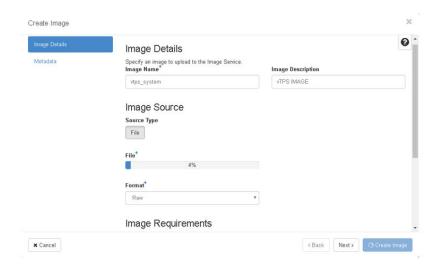
- **c.** Click the **Create Image** button.
- **d.** Click **Metadata** to update the image metadata.

To update the Existing Metadata for the system disk, type hw_disk_bus in the **Custom** field of the Available Metadata column and then click on the + button to add the value to the Existing Metadata column. Repeat this step to add virtio as the

hw_vif_model value and true for the hw_vif_multiqueue_enabled value (required for images of CPUs with three or more cores). Click **Create Image**.



e. As the image uploads, you can monitor the status.



After the images are added, you can view them by selecting **Compute > Images**.



3. Select **Network > Networks** and click **Create Network** to create two data networks for data traffic.

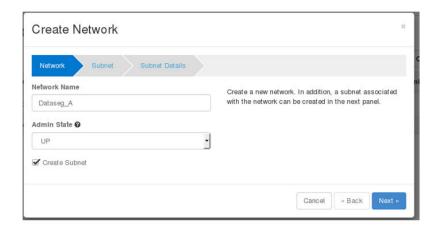


Note

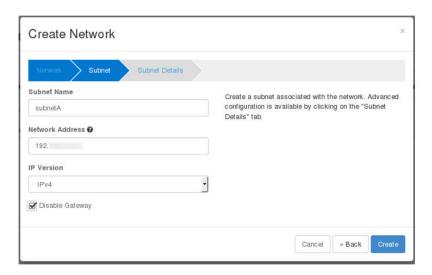
The public subnet for the management network should already exist.



a. In the Create Network dialog, provide the details for the first network data port and click **Next**.



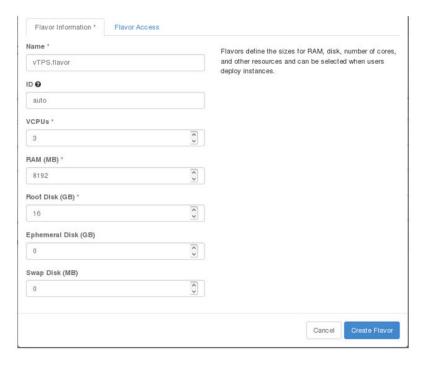
Provide details of the first network data port's subnet and click **Create**.



- **b.** Repeat the preceding substeps accordingly to specify details for the second data port and subnet.
- **c.** You can view the created networks by clicking **Network > Networks**.

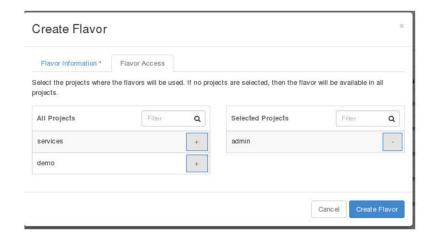


- 4. Select **Admin > System > Flavors** to create a vTPS flavor.
 - **a.** In the Flavor Information tab of the Create Flavor dialog, specify the details for the flavor.



b. In the Flavor Access tab of the Create Flavor dialog, specify the access privileges for the flavor according to the needs of your project.

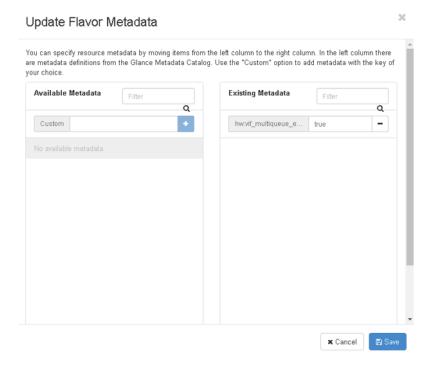
For example, the following configuration provides the admin project access to the flavor.



- c. After you specify all details of the flavor, click **Create Flavor**.
- **d.** You can view the flavor by clicking **System > Flavors**.

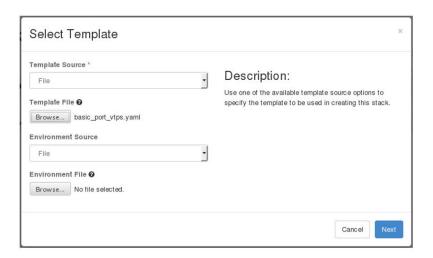


e. Click the down arrow next to **Edit Flavor** to set the hw:vif_multiqueue_enabled metadata as True for the flavor. This update is necessary for images of CPUs with three or more cores.

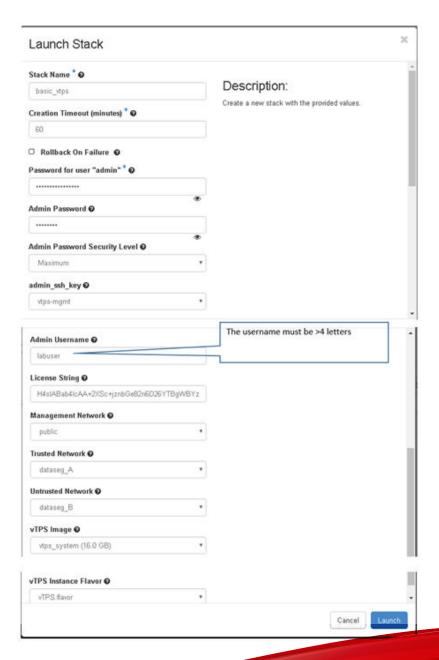


f. Click Save.

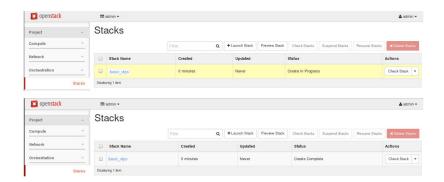
- **5.** Before creating the stack, ensure your vTPS yml template file is in an accessible location on your system.
- **6.** Select **Orchestration > Stacks** and click **Launch Stack** to launch the vTPS stack.
 - **a.** In the Select Template dialog, specify the yml template file and click **Next**.



b. Specify the details for the stack, including appropriate values for the network, image, and flavor, and click **Launch**.



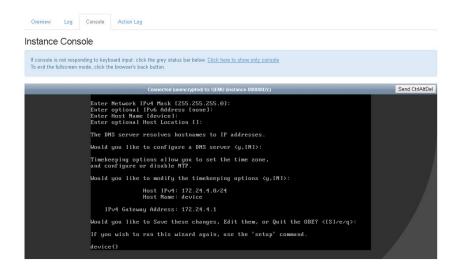
Confirm the creation status of the stack by selecting **Orchestration**Stacks.



7. Select **Compute > Instances** and select the vTPS instance so you can connect to it.



8. Click on the Console tab to access the vTPS console and begin the OBE configuration.



Based on how you configured your yml file, the OBE wizard runs automatically, including a reboot to retrieve the OBE parameters and another reboot to install the device certificate.



Note

The vTPS virtual appliance does not support a hitless reboot or hitless upgrade. Traffic flow is interrupted until the boot sequence completes because, unlike on a TPS device, the network ports on a vTPS virtual appliance are virtual.

Template sample

To access a sample HEAT template file, untar the vTPS Tar package and open the basic_port_vtps.yaml template file. The following template shows values for a sample Normal image environment only. In an actual deployment, values will vary according to each environment.

heat_template_version: 2015-10-15 description: Simple vTPS instance with 1 mgmt port and 2 data ports. It will use 4/3 VCPU and 8 GB memory. The template will require the user to use the fixed IP address for the management port. The flavor should be based on the compute host capability. parameters: vtps_image_id: type: string label: vTPS Image description: Image to be used for vTPS instance constraints: - custom_constraint: glance.image description: Select the Glance image vtps_instance_type: type: string label: vTPS Instance Flavor description: Type of instance (flavor) to be used for vTPS constraints: - custom_constraint: nova.flavor description: Select the Nova flavor private_net_vtps_mgmt: type: string label: Management Network description: ID of network into which vTPS is deployed constraints: - custom_constraint: neutron.network description: Select the Management network

```
private_net_vtps_untrust:
  type: string
  label: Untrusted Network
  description: ID of network into which vtps data port 1A is
               deployed
  constraints:
    - custom constraint: neutron.network
      description: Select the untrusted network
private_net_vtps_trust:
  type: string
  label: Trusted Network
  description: ID of network into which vtps data port 1B is
               deployed
  constraints:
    - custom_constraint: neutron.network
      description: Select the trusted network
admin_username:
  type: string
  label: Admin Username
  description: default admin user name.
admin_password_security_level:
  type: string
  label: Admin Password Security Level
  description: the security level for the password for the
               admin user
  default: None
  constraints:
    - allowed_values:
      - None
      - Low
      - Medium
```

```
- High
 admin_password:
   type: string
   label: Admin Password
   description: Password for the admin user
    hidden: true
 admin_ssh_key:
     type: string
     description: SSH key pair for admin account
     constraints:
      - custom_constraint: nova.keypair
     description: Must name a public key (pair) known to Nova
 instance_license:
    type: string
   label: License String
    description: vTPS instance license certificate
    default:
resources:
 vtps_mgmt_port:
   type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_mgmt }
 vtps_data_port_A:
    type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_untrust }
 vtps_data_port_B:
```

```
type: OS::Neutron::Port
 properties:
   network: { get_param: private_net_vtps_trust }
vtps_instance:
 type: OS::Nova::Server
 depends_on: [ vtps_mgmt_port, vtps_data_port_A,
              vtps_data_port_B ]
 properties:
   key_name: { get_param: admin_ssh_key }
   image: { get_param: vtps_image_id }
   flavor: { get_param: vtps_instance_type }
   networks:
     - port: { get_resource: vtps_mgmt_port }
      - port: { get_resource: vtps_data_port_A }
      - port: { get_resource: vtps_data_port_B }
   config_drive: "true"
   user_data_format: RAW
   user_data:
      str_replace:
       template: |
          com_tippingpoint_EULA_accept = true
          com_tippingpoint_IP = __instance_mgmt_IP__
          com_tippingpoint_Gateway = __instance_Gateway__
          com_tippingpoint_Security_Level = __admin_level__
          com_tippingpoint_Username = __admin_username__
          com_tippingpoint_Password = __admin_password__
          com_tippingpoint_VSSH_Public_Key = __admin_ssh_key__
          com_tippingpoint_Cert_License = __instance_license__
        params:
          __instance_mgmt_IP__:
             list_join:
                 - - {get_attr: [vtps_mgmt_port, fixed_ips, 0,
```

```
ip_address]}
                     - '/'
                     - {str_split: ['/', {get_attr:
                       [vtps_mgmt_port, subnets, 0, cidr]}, 1]}
            __instance_Gateway__: { get_attr: [vtps_mgmt_port,
                                  subnets, 0, gateway_ip] }
            __admin_level__: { get_param:
                                 admin_password_security_level }
            __admin_username__: { get_param: admin_username }
            __admin_password__: { get_param: admin_password }
            __admin_ssh_key__: { get_param: admin_ssh_key }
            __instance_license__: { get_param: instance_license }
outputs:
 vtps_instance_name:
    description: Name of the instance
    value: { get_attr: [vtps_instance, name] }
 vtps_instance_id:
    description: ID of the instance
   value: { get_resource: vtps_instance }
 mgmt_ip:
    description: IP with CIDR for the vtps mgmt network.
    value:
          list_join:
            _ 11
            - - {get_attr: [vtps_mgmt_port, fixed_ips, 0,
                ip_address]}
              - '/'
              - {str_split: ['/', {get_attr:
                [vtps_mgmt_port, subnets, 0, cidr]}, 1]}
```



Chapter 4

Upgrade from vTPS Trial to vTPS Standard

To upgrade your vTPS virtual appliance from Trial Mode to vTPS Standard Mode, install the license entitlement package and the license certificate package. You can purchase a license through your regular sales channel.

The vTPS virtual appliance remains in Trial Mode until you install a valid certificate. The Trial Mode vTPS comes with limited feature capabilities. After you install a certificate, the vTPS virtual appliance deploys in Standard Mode, and the capabilities purchased with the license package are activated.

When the vTPS virtual appliance upgrades to Standard Mode, you can install your Digital Vaccine package.

Learn more about how to install the license entitlement package, create, download, and install the license certificate package, and install your Digital Vaccine package:

- Install your license entitlement package on page 4-2
- Create and download vTPS virtual appliance license certificates on page 4-2
- Install the vTPS license certificate using the SMS client on page 4-4
- Install a Digital Vaccine package on page 4-4

Install your license entitlement package



Note

If your vTPS virtual appliance is managed by an SMS, you can configure the SMS to automatically retrieve and distribute the most current license entitlement package. Learn more from the SMS User Guide.

You can retrieve your license entitlement package from the <u>TMC</u> (**My Account > TippingPoint License Package**).

For information on installing your license entitlement package, refer to your LSM and SMS documentation.

Create and download vTPS virtual appliance license certificates

Use the following information to create a vTPS license certificate using the license manager. The license certificate package assigns a purchased inspection throughput license to a vTPS virtual appliance. After you create a vTPS license certificate, install the certificate on the vTPS virtual appliance.

To create a vTPS device license certificate

Procedure

1. Open the license manager.

To access the license manager, navigate to **My Account > License Manager** on the TMC.

- 2. From the License Management page of the license manager, click **Create vTPS Licenses**.
- **3.** (Optional) If you want to add SSL inspection to a vTPS device, but SSL is disabled, apply for SSL compliance.

There are four states of SSL compliancy; Unknown, Pending, Compliant, and Non-Compliant. Before you enable SSL, the SSL compliancy state is set at Unknown.

Complete the following steps to apply for SSL compliance:

- a. Next to Your SSL is disabled, click Apply Now.
- **b.** Fill out the Apply for SSL Compliance page.
- c. Click Apply.

After you click **Apply**, the SSL compliance state changes to Pending. When the application process is completed, the state changes to either Compliant if SSL is approved or Non-Compliant if SSL is not approved.

If you are SSL Compliant, SSL inspection is enabled on all of your vTPS virtual appliances.

- **4.** Under **Action**, select the number of vTPS certificates that you want to create.
- 5. Click Create.

After the vTPS certificate is created, use the SMS client to install the certificate to a vTPS virtual appliance.



Important

If you do not use an SMS or if your SMS is not connected to the TMC, you must manually download and install the vTPS certificate package. After you download the vTPS certificate package, you can manually install the package from the SMS client.

To download the vTPS certificate package

Procedure

- 1. In the license manager, click **Download Cert**.
- **2.** Select **vTPS Cert** from the drop down options.

The vTPS Certificate Package page is displayed on the TMC.

- 3. Click **Download**.
- **4.** Accept the EULA Agreement.
- **5.** Save the vTPS certificate file to a local folder.

Install the vTPS license certificate using the SMS client

To install a license entitlement package for a managed vTPS appliance using the SMS client, consult the "To manually import a device license entitlement package" topic in the SMS User Guide.

Install a Digital Vaccine package



Note

If you use an SMS to manage your vTPS virtual appliance, you can configure the SMS to automatically retrieve and distribute the most current Digital Vaccine package each week. Learn more about how to configure this from the SMS User Guide.

While in Trial Mode, your vTPS virtual appliance has a base Digital Vaccine installed with a limited number of security filters that cannot be changed. After you upgrade your device to Standard Mode, you can then install a full Digital Vaccine package.

Learn more about installing your Digital Vaccine package from your SMS documentation.



Chapter 5

Troubleshooting tips

Before contacting support, check to see if the following troubleshooting tips address your issues.

Configuring a distributed switch environment in promiscuous mode

Resolution: You must configure a vTPS virtual appliance in promiscuous (port-mirroring) mode for Layer 2 routing. If a vTPS virtual appliance is connected to a distributed switch, ensure that any Forged Transmits and MAC Address Changes are set to ACCEPT so that network packets can be forwarded to each host in the port group.

Resolution: Although the vTPS virtual appliance does not support VMware vMotion, you can emulate a vMotion configuration by connecting two or more different hosts with two or more vTPS virtual appliances that are actively connected to the distributed vSwitch. The vTPS virtual appliance that is connected to the active VM acts as an IPS, and the vTPS virtual appliance that is not connected to the VM acts as an IDS. If you connect your SMS to both vTPS instances, the SMS will also receive any blocks and alerts.

KVM deployment does not boot

Resolution: Ensure that you have all of the Ethernet ports configured. If you install your VM without the correct number of inspection ports, you must either delete the VM and reinstall it or perform a debug factory-reset. If you delete and reinstall the VM, you must be sure to also delete the

system_disk.raw file. You can then re-extract the file from the KVM tar.gz image file.

CPU usage always displays as 100% in hypervisor

Resolution: To see the actual CPU usage, enter the show health cpu command for the device.

Resolution: To manage the CPU usage, create a resource pool in the vSphere Web Client. Learn more about resource pools.

Errors after Suspend and Resume operation

Resolution: Ignore HEALTH-ALERT errors generated after a Suspend and Resume operation.

Examining OpenStack HEAT template events

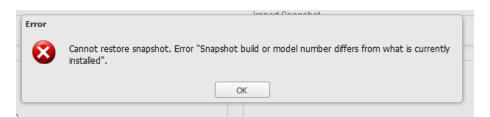
Resolution: Use the heat event-list <name of stack> command to see a list of events.

Resetting OBE parameters after a factory reset

Resolution: A factory reset does not reset the initial deployment parameter values—including IP address, username, and password. To change these values, you must redeploy the vTPS virtual appliance.

Snapshot cannot be restored

Resolution: Only vTPS to vTPS snapshots are supported. Restoring snapshots from other TippingPoint devices is not supported. Attempts will fail with the following error.



Time synchronization issues in KVM environment

Resolution: If, after an extended Suspend and Resume operation, the device time does not sync with the server time, shut down and restart the system.

Verifying OpenStack HEAT template properties

Resolution: Use the virsh utility to dump the template xml file and examine your property settings, including the cpu count, the disk adapter type, and the network adapters:

```
localuser@vTPS-Helion1:~/heat_templates$ virsh
Welcome to virsh, the virtualization interactive terminal.
       'help' for help with commands
Type:
       'quit' to quit
virsh #
virsh # list --all
 Ιd
       Name
                                       State
 3
       instance-00000002
                                       running
virsh # dumpxml instance-00000002
  <cpu mode='custom' match='exact'>
    <model fallback='allow'>Conroe</model>
    <topology sockets='3' cores='1' threads='1'/>
  </cpu>
    <emulator>/usr/bin/kvm-spice</emulator>
    <disk type='file' device='disk'>
      <driver name='qemu' type='qcow2' cache='none'/>
      <source file='/opt/stack/data/nova/instances/</pre>
           56a5d809-5df5-435d-a665-24885891fff6/disk'/>
      <target dev='hda' bus='ide'/>
      <alias name='ide0-0-0'/>
```

```
<address type='drive' controller='0' bus='0'</pre>
       target='0' unit='0'/>
</disk>
<interface type='bridge'>
  <mac address='fa:16:3e:c0:b9:8a'/>
  <source bridge='qbr4edb826d-6d'/>
  <target dev='tap4edb826d-6d'/>
  <model type='virtio'/>
  <alias name='net0'/>
  <address type='pci' domain='0x0000' bus='0x00'</pre>
       slot='0x03' function='0x0'/>
</interface>
<interface type='bridge'>
  <mac address='fa:16:3e:d8:1e:be'/>
  <source bridge='qbr37a85eb2-d0'/>
  <target dev='tap37a85eb2-d0'/>
  <model type='virtio'/>
  <alias name='net1'/>
  <address type='pci' domain='0x0000' bus='0x00'
       slot='0x04' function='0x0'/>
</interface>
<interface type='bridge'>
  <mac address='fa:16:3e:7a:1f:90'/>
  <source bridge='qbre8d767e5-f9'/>
  <target dev='tape8d767e5-f9'/>
  <model type='virtio'/>
 <alias name='net2'/>
  <address type='pci' domain='0x0000' bus='0x00'
       slot='0x05' function='0x0'/>
</interface>
```

vTPS virtual appliance experiencing data port performance problems

Example: ID HEALTHCHECKD Device is still experiencing performance problems (loss=<xx>%, threshold=<x>%). 0 alerts not logged.

Resolution: Make sure that you properly configure three standard vSwitches or distributed vSwitches on the ESXi or vCenter with multiple port groups for data and vTPS management traffic.

Resolution: Avoid large iptable entries. Larger iptable entries can reduce vTPS virtual appliance performance as much as 20 percent in a KVM deployment.

Resolution: Make sure you enable port groups in promiscuous mode for Layer 2 routing. Ensure that you set any Forged Transmits and MAC Address Changes to ACCEPT so that network packets can get forwarded.

Resolution: Confirm that you have configured each vTPS device with its own data port group. Using the same vSwitches across multiple vTPS virtual appliances can cause performance issues.

Configuring a serial console

ESXi Resolution: If you specified a serial console for your VM, add a serial port by editing the properties of the VM:

- 1. Right-click your new VM and click Add.
- 2. Select Serial port and click then Next.
- 3. Select Connect via Network and click then Next.
- 4. Select **Server** and provide a port for the Port URI (for example, telnet://:1239).
- 5. Click **Next**, and then click **Finish**.
- 6. Reboot the vTPS virtual appliance. Before the console completes the change from VGA to Serial, the appliance reboots a second time automatically.



The vTPS virtual appliance does not support a hitless reboot or hitless upgrade. Traffic flow is interrupted until the boot sequence completes because, unlike on a TPS device, the network ports on a vTPS virtual appliance are virtual.

7. Enter the following command from a Linux shell to access the serial console:

```
telnet <esxi host> <port number>
```

For example:

telnet esxi01 1239

KVM Resolution: Follow the procedure in *Automating vTPS installation on* **KVM** on page 3-18. Specify the com_tippingpoint_Console = serial option in the vtps-env.txt file.

After you specify the serial console, enter the following to access the console from the KVM host:

```
virsh console <VM_NAME>
```

KVM also supports several alternative serial console modes, including TCP, UDP, and UNIX. For these options, use virt-manager to delete the existing serial device and add a different type. Learn more from the virtualization administrative guides for KVM or RedHat.



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