

Trend Micro™ Virtual Analyzer Image Preparation Tool

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This documentation introduces the main features of the tool and/or provides installation instructions for a production environment. Read through the documentation before installing or using the tool.

Detailed information about how to use specific features within the tool may be available at the Trend Micro Online Help Center and/or the Trend Micro Knowledge Base.

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Chapter 1

About this Guide

This User's Guide provides information on how to prepare custom Virtual Analyzer images in the following topics:

- Windows OVA File Creation Using New Virtual Machine Images on page 2-1
- Windows OVA File Creation Using Converted Virtual Hard Disk Drives on page 3-1
- Linux OVA File Preparation on page 4-1
- Virtual Analyzer Image Preparation Tool on page 5-1

Document Conventions

The documentation uses the following conventions:

TABLE 1-1. Document Conventions

CONVENTION	DESCRIPTION
UPPER CASE	Acronyms, abbreviations, and names of certain commands and keys on the keyboard
Bold	Menus and menu commands, command buttons, tabs, and options
Italics	References to other documents
Monospace	Sample command lines, program code, web URLs, file names, and program output
Navigation > Path	The navigation path to reach a particular screen
	For example, File > Save means, click File and then click Save on the interface
Note	Configuration notes
Г р Тір	Recommendations or suggestions
Important	Information regarding required or default configuration settings and product limitations
WARNING!	Critical actions and configuration options
L	



Audience

This User Guide is intended for administrators who need to create custom sandbox images for Virtual Analyzer. The document assumes a working knowledge of networks and information security, including the following topics:

- Deploying and administering Deep Discovery or TippingPoint products
- Using Oracle VM VirtualBox[™] or VMware[™] products

Terminology

TERMINOLOGY	DESCRIPTION
Open Virtual Appliance (OVA)	A ready-to-use software package (operating system with applications) that does not require additional configuration or installation. Virtual Analyzer supports only image files in the Open Virtual Appliance (OVA) format.
Sandbox image	A template used to deploy sandbox instances in Virtual Analyzer. A sandbox image includes an operating system, installed software, and other settings necessary for that specific computing environment.
Sandbox instance	A single virtual machine based on a sandbox image.
Virtual Analyzer	A secure virtual environment that manages and analyzes objects submitted by integrated products and administrators. During analysis, Virtual Analyzer rates the characteristics in context and then assigns a risk level to the object based on the accumulated ratings.
Virtual Analyzer Sensors	A collection of utilities that execute and detect malware, and record all behavior in Virtual Analyzer.
Virtual Machine Disk (*.vmdk)	A file format used in virtual machines like VMware Workstation or Oracle VM VirtualBox.



Chapter 2

Windows OVA File Creation Using New Virtual Machine Images

Learn how to create a Virtual Analyzer-supported OVA file in the following topics:

- Required Software on page 2-2
- Downloading and Installing VirtualBox on page 2-7
- Creating Windows Virtual Machine Images on page 2-8
- Modifying the Virtual Machine Environment on page 2-28
- Reducing the Size of VirtualBox Disk Images on page 2-43
- Exporting Virtual Machine Images to OVA Files on page 2-45

Creating Windows OVA Files Using New Virtual Machine Images

Procedure

- Prepare the operating system and required applications. For details, see *Required Software on page 2-2*.
- Download and install VirtualBox.
 For details, see *Downloading and Installing VirtualBox on page 2-7*.
- **3.** Create a virtual machine image. For details, see *Creating Windows Virtual Machine Images on page 2-8*.
- **4.** Modify the environment of the virtual machine image. For details, see *Modifying the Virtual Machine Environment on page 2-28*.
- Reduce the size of the VirtualBox Disk Image.
 For details, see *Reducing the Size of VirtualBox Disk Images on page 2-43*.
- 6. Export the virtual machine image to an OVA file.

For details, see *Exporting Virtual Machine Images to OVA Files on page 2-45*.

Required Software

The following software must be installed on the virtual machine to achieve satisfactory detection results.



Operating system, Office suite, and third-party software support may change or end without prior notice from Trend Micro due to specification, license model, and lifecycle changes.

Software	DESCRIPTION
Operating system	Virtual Analyzer supports the following operating systems:
	Windows XP, Windows 7, Windows 8/8.1, Windows 10 Version 21H2 and before, Windows 11 Version 21H2, Windows Server 2003/2003 R2, Windows Server 2008/2008 R2, Windows Server 2012/2012 R2, Windows Server 2016, Windows Server 2019, and Windows Server 2022.
	Important
	Package the installer as an ISO file.
	 Activate Windows with a valid product key after the tool has validated and modified virtual machine settings. Do not activate Windows before that.
	 Use a computer name that reflects your organizations' naming scheme.
	Disable automatic updates.
	 Trend Micro recommends using the English version of the listed operating systems.
	 For Windows 7 and Windows Server 2008 R2, updates KB4474419 and KB4490628 must be installed.

TABLE 2-1. Required Applications

Software	DESCRIPTION
Office suite	Virtual Analyzer supports the following office suites:
	Office 2003 (32-bit), Office 2007 (32-bit), Office 2010 (32-bit and 64-bit), Office 2013 (32-bit and 64-bit), Office 2016 (32-bit and 64-bit), Office 2019 (32-bit and 64-bit), and Office 2021 (32-bit and 64-bit)



Software	DESCRIPTION
	Important
	 For Office 2007 and after, Microsoft Word, Microsoft Excel, Microsoft PowerPoint, and Microsoft Publisher must be installed.
	 Activate Microsoft Office with a valid product key after the tool has validated and modified virtual machine settings. Do not activate Microsoft Office before that.
	 After installation, open all Microsoft Office applications and verify that the main editing screen is displayed. If any confirmation dialog or welcome screen displays, make any selection to close the screen and display the main editing screen.
	Welcome to Microsoft Office 2010
	Use Recommended Settings Office Image: Setting of the set of
	Install Updates Only Diptall apportant are recommended updates for Office, Windows and other Microsoft software. Offer me new optional Office and Microsoft Software.
	Don't make changes Orowing this option could expose your computer to security threats.
	Get more information on how to hum the set settings on and off. Some information might be set to Microsoft. This information is not used to identify or contact you. Bead our privacy statement.
	FIGURE 2-1. Help Protect and Improve Microsoft Office
	 Verify that your license allows you to virtualize the applications. For details, see <u>https://support.office.com</u>.
	Disable automatic updates.
	Enable macros. For details, see <u>Enable or disable macros in</u> <u>Office files</u>

SOFTWARE	DESCRIPTION			
Internet Browser	Virtual Analyzer supports the following internet browsers:			
	Microsoft Edge (Chromium-based version), Internet Explorer			
	Important			
	• The default browser must be set to a supported internet browser.			
	 For Windows 8.1 and before, the tool will automatically configure Internet Explorer as the default browser. 			
	 For Windows 10 and after, the default browser must be configured manually before the tool is used to validate the image. 			
	 Virtual Analyzer does not support Microsoft Edge Legacy (EdgeHTML version). 			
Adobe Reader	Install the version of Adobe Reader that is most widely used in your organization. To download the most current version of Adobe Reader, g to http://www.adobe.com/downloads/ .			
	If you do not install Adobe Reader, Virtual Analyzer:			
	 Installs Adobe Reader 8, 9, and 11 on all Windows XP and Windows Server 2003/2003 R2 images during importing. 			
	 Installs Adobe Reader 9, 11, and DC on all Windows 7 and newer images during import. 			
	 Uses all versions during analysis. 			
	WARNING! This consumes additional computing resources.			
	Configure Adobe Reader to manually check for and install updates. For details, see https://helpx.adobe.com/acrobat/kb/reader-acrobat-updater-settings.html .			
.NET Framework	Install .NET Framework 3.5 or later if the operating system is Windows XP or Windows Server 2003.			



Note

Trend Micro recommends installing the following software on the virtual machine to improve detection results.

- .NET Framework 4.0 in addition to .NET Framework 3.5
- Java SE Runtime Environment 8
- LibreOffice 6.4.7 or later, with macro security level set to low



Important

- Do not install VMware tools to avoid triggering the anti-virtual machine functions of some malware.
- · Do not install any anti-malware software on the virtual machine to ensure normal operation of Virtual Analyzer.

Downloading and Installing VirtualBox

Procedure

Download the latest version of VirtualBox from https:// 1. www.virtualbox.org/wiki/Downloads.



Note

The VirtualBox Open Source Edition is licensed under the GPL V2. The full text of the license is available at http://www.gnu.org/licenses/oldlicenses/gpl-2.0.html.

Trend Micro recommends using VirtualBox version 7.0 and later.



Important

VirtualBox version 7.0 and later is required for Windows 11 virtual machines.

- 2. Configure the language settings using one of the following methods:
 - Install VirtualBox with English as the default language.
 - After installation, go to **File** > **Preferences** > **Language** and then select **English**.

🤌 VirtualBox -	Preferences	-		×
General	Language			
🕢 Input	Interface Languages			
G Update	English (built-in) Bahasa Indonesia Català			^
S Language	Čeština Dansk			
Display	Deutsch (Deutschland) Español			
Proxy	Euskara Français			
Interface	Hrvatski (Hrvatska) Italiano (Italia) Lietuvių (Lietuvių) Manyar			~
	Language: English (built-in) Author(s): Oracle Corporation			
	ОК Са	ancel	Hel	p

FIGURE 2-2. Language Settings

Creating Windows Virtual Machine Images

Procedure

1. Open VirtualBox.

The VirtualBox Manager window opens.

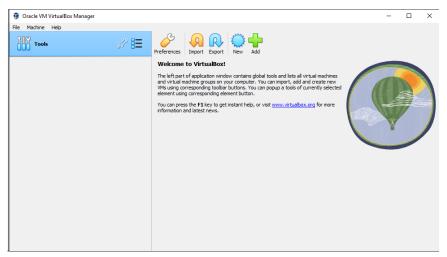


FIGURE 2-3. VirtualBox Manager

2. Click New.

The Create Virtual Machine window opens.

3. Click Expert Mode.



🤴 Create Virtual Machine ? Х d Operating System 🏼 🥥 Name 0 E:\Vbox VMs not selected> Type: Microsoft Windows Windows 10 (64-bit) Skip Unattended Installatio Back Finish Cancel Help Guided Mode

The Create Virtual Machine wizard enters Expert Mode.

FIGURE 2-4. Create Virtual Machine - Expert Mode

- 4. Configure the Name and Operating System settings.
 - Type a permanent and unique **Name** for the virtual machine.
 - Specify the Folder to store the completed virtual machine.
 - Specify the **ISO Image** for the virtual machine.
 - For the **Type**, select **Microsoft Windows**.
 - For the **Version**, select the version of Windows you want to use for the virtual machine.

For a list of supported Windows OS versions, see *Required Software* on page 2-2.

- Select Skip Unattended Installation.
- 5. Open the Hardware section.

🧿 Create Virtual Mach	ine	?	×
and the second second	> Name and Operating System		
	> Unattended Install		
	V Hardware		
	Base Memory:	1024 M	в ≑
	4 MB 32768		
	Processors:		1 ≑
	1 CPU	8 CPUs	
	Enable EFI (special OSes only)		
	> Hard Disk		
Help	Guided Mode Back Finish	Car	ncel

FIGURE 2-5. Hardware

- 6. Specify the recommended memory size for your operating system.
 - For Windows XP and Windows Server 2003, specify at least 512 MB
 - For Windows 11, specify at least 2048 MB
 - For all other supported versions of Windows and Windows Server, specify at least 1024 MB.
- 7. For Windows 11, select Enable EFI (special OSes only).
- 8. Open the Hard Disk section.

🧿 Create Virtual Machi	ne	?	×
	Name and Operating System Instance Hard Dak Create a Virtual Hard Disk Now Hard Disk File Location and Size E:\Vbox VMs \Windows \Windows \vd	35.00 GB	
	Use an Existing Virbual Hard Disk File Intel3_minimal_with_sec_dep-disk001.vmdk (Normal, 50.00 G8) Do Not Add a Virbual Hard Disk	~	
Help	Guided Mode Back Finish	Cano	:el

FIGURE 2-6. Hard Disk

9. Select Create a Virtual Hard Disk Now.

- 10. Specify the hard disk settings.
 - Specify the location of the virtual hard disk on the host machine.
 - Specify the size of the virtual hard disk according to your chosen operating system:
 - For Windows XP and Windows Server 2003, specify at least 15 GB.
 - For all other supported versions of Windows and Windows Server, specify at least 35 GB.
 - For the Hard Disk File Type and Variant, select VDI (VirtualBox Disk Image) or VMDK (Virtual Machine Disk)



Note

Specify additional virtual hard drive space if you plan to install additional software.

For best results, Trend Micro recommends selecting **VDI (VirtualBox Disk Image)**.



Important

Do not select "Pre-allocate Full Size" or "Split into 2GB parts." The options may cause the tool to fail.

11. Click Finish.

VirtualBox creates the virtual machine. The new virtual machine appears in the left pane of the VirtualBox Manager screen.

Oracle VM VirtualBox Manager		– 🗆 ×
File Machine Help		
Tools	New Add Settings Discard Start	
windows -	🧾 General	Preview
Windows Devered Off	Name: windows Operating System: Windows 10 (64-bit)	
	System	
	Base Memory: 1024 MB Boot Order: Floppy, Optical, Hard Disk Acceleration: Nested Paging, Hyper-V Paravirtualization	windows
	📃 Display	
	Video Memory: 128 MB Graphics Controller: VBoxSVGA Remote Desktop Server: Disabled Disabled	
	Storage	
	Controller: SATA SATA Port 1: [Optical Drive] Empty	
	🕪 Audio	
	Host Driver: Default Controller: Intel HD Audio	
	Network	
	Adapter 1: Intel PRO/1000 MT Desktop (NAT)	
	Ø USB	
	USB Controller: xHCI Device Filters: 0 (0 active)	

FIGURE 2-7. Newly-created Virtual Machine

Ensure that the virtual machine is not in any group.

12. Click Settings.

The **Settings** window opens.

😳 Windows - Settin	ıgs					-		×
General	Genera	d						
📧 System	Basic	Advanced	Description	Disk Encryption				
Display	Name:	Windows						
Storage	Type:	Microsoft Wi	ndows				\sim	111
Audio	Version:	Windows 11	(64-bit)				\sim	
Network								
Serial Ports								
🌽 USB								
Shared Folders								
User Interface								
				O	К	Cancel	H	Help

FIGURE 2-8. VirtualBox Settings

13. Go to System.

2-14

😟 Windows - Setting	gs	-		×
General	System			
System	Motherboard Processor Acceleration			
Display	Base Memory:		2048 MB	-
Storage	4 MB	32768 MB		
Audio	Boot Order: Ploppy 💿			
Network	Hard Disk			
Serial Ports	Chipset: ICH9 V			
🌽 USB	TPM: v2.0 ~			
Shared Folders	Pointing Device: USB Tablet ~			
User Interface	Extended Features: 🗹 Enable I/O APIC			
	Enable EFI (special OSes only)			
	Enable Secure Boot			
	😒 Reset Keys to Default			
	·			
	OK	Cancel	He	lp

FIGURE 2-9. System Screen

- 14. Configure the settings on the Motherboard tab.
 - For Chipset, select ICH9.
 - For **TPM**, select **v2.0**.



Note

TPM v2.0 is required for Windows 11. The setting is optional for all other Windows versions.

2 - 15

- For Pointing Device, select USB Tablet
- Select the following **Extended Features**:
 - Enable I/O APIC

- **Enable EFI (special OSes only)** (Required for Windows 11, Optional for all other supported versions)
- Enable Secure Boot (Required for Windows 11)

Note

For Windows 11 virtual machines, **Enable EFI (special OSes only)** and **Enable Secure Boot** are required settings. The settings are optional for all other versions of Windows.

Use **Enable EFI (special OSes only)** if you want to create EFI-compatible images. EFI-compatible images are only supported by the following Trend Micro products:

- · Deep Discovery Inspector 5.6 and later
- Deep Discovery Email Inspector 3.6 and later
- Deep Discovery Analyzer 6.8 and later
- · Deep Discovery Director 5.1 and later
- · Deep Discovery Web Inspector 2.5 and later
- 15. On the Processor tab, select Enable PAE/NX.
- 16. On the Acceleration tab, select Enable Nested Paging.

If you are using VirtualBox 5.2 and before, also select **Enable VT-x/AMD-V**.

note 📍

- The **Acceleration** tab is only available if the processor of the host system supports virtualization technology and the virtualization setting is enabled in the BIOS of the host system.
- VirtualBox 6.0 and later automatically enables VT-x/AMD-V if the processor of the host system supports virtualization technology and the virtualization setting is enabled in the BIOS of the host system.

17. Go to Storage.

😟 Windows - Setti	ngs		-		×
General	Storage				
System	Storage Devices	Attributes			
Display	🔶 Controller: SATA 🛛 😭 🔀	Name:	SATA		
	🙆 Windowsvdi	Type:	AHCI		\sim
Storage	en-us_windows_11_busi	Port Count:	2		-
Audio			Use Host I/O Cache		
Network					
Serial Ports					
USB					
Shared Folders					
User Interface					
	🕹 🍲 📑 🖾				
		(OK Cancel	н	lelp

FIGURE 2-10. Storage Screen

- **18.** If **Controller: SATA** appears under **Storage Devices**, select the controller and click
- **19.** Add an IDE controller.

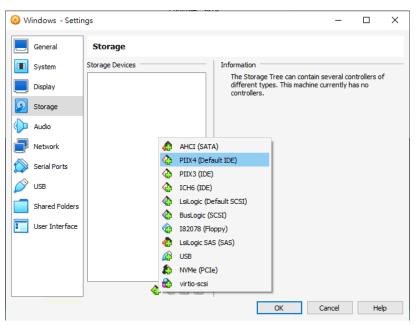


FIGURE 2-11. Add Storage Controller

Controller: PIIX4 appears on the Storage Devices list.

b. Click the controller and change the **Name** attribute to **IDE**.

길 Windows - Settin	gs			-		×
General	Storage					
I System	Storage Devices	Attributes				
Display	🔷 Controller: IDE 🛛 🚱 🚱	Name:				
Storage		Type:	PIIX4	e		~
Audio						
Network						
🚫 Serial Ports						
🏈 USB						
Shared Folders						
User Interface						
	🕹 🍲 🖾					
		[OK Car	ncel	Help	٥

FIGURE 2-12. Controller IDE

- c. Select Use Host I/O Cache.
- **d.** Next to **Controller: PIIX4**, click 🛃 to create a virtual hard disk.

The Hard Disk Selector window appears.

🔯 windows - Hard Disk Selector	_	
Medium Selector		
Add Create Refresh		
Name Virtual Size Actual Size		
Attached windwos.vdi 35.00 GB 2.00 MB		
Search By Name V		💫 🔊
	Choose	Cancel

FIGURE 2-13. Hard Disk Selector

2-20

- **e.** Select the virtual hard disk file that you previously created and click **Choose**.
- **f.** Click the hard drive you created and verify the **Hard Disk** attribute is set to **IDE Primary Device 0**.

🙆 sa	ta_En_win11en	_21H2_offices_2021_abDC_JRE8_x64 - S	ettings	-			×
	General	Storage					
	System	Storage Devices	Attributes				
	Display	Controller: PIIX4	Hard Disk:	IDE Primary Device 0			~ 일
\bigcirc	Storage		Information				
	Audio		Type (Format): Virtual Size:				
Þ	Network		Actual Size:	11.01 GB Dynamically allocated	etora		
	Serial Ports		Location:	E:\Vbox VMs\Windov	/s_\Wir	-	vdi
Ø	USB		Attached to: Encrypted with key:	Windows (fresh insta 	lled)		
	Shared Folders						
	User Interface						
		🕹 💩 📴 🙀					
				OK Cancel		He	elp

FIGURE 2-14. IDE Primary Device 0

- g. Click Controller: PIIX4 and then click \bigcirc to create an optical drive.
- h. In the Optical Disk Selector window, click Leave Empty.

🔯 Windows - Optical Disk Selector	_		×
Medium Selector			
Add Create Refresh			
Name	Vir	tual Size	
> Attached > Not Attached			
/ Not Atduct			
	_		
<			>
Search By Name 🗸			\$
Choose Leav	e Empty	Cance	el
	_		

FIGURE 2-15. Optical Disk Selector

2-22

i. Click the optical drive you created and verify the **Optical Drive** attribute is set to **IDE Secondary Device 0**.

😟 Windows - Settir	ngs			-		×
General	Storage					
System Display Storage	Storage Devices Controller: PIIX4 Sundowsvdi Empty	Attributes Optical Drive: Information Type:	IDE Secondary De	evice 0		~ •
Audio Network Serial Ports		Size: Location: Attached to:				
USB Shared Folders User Interface						
	4 🖉 🛱		OK Car	icel	ŀ	Help

FIGURE 2-16. IDE Secondary Device 0

- j. Click 💽 and select Choose/Create a Virtual Optical Disk...
- **k.** Select the ISO file containing the operating system installer.

The ISO file appears as an available device.

You should only have one **Controller: PIIX4** listed under Storage Devices. If there are any other controllers listed, remove the extra controllers.

20. (Optional) Go to Audio and verify that Enable Audio is selected.

😟 Windows - Setti	ngs —		х
General	Audio		
System	Enable Audio		
Display	Host Audio Driver: Default		
Storage	Audio Controller: Intel HD Audio Extended Features: Enable Audio Output		
Audio	Enable Audio Input		
Network			
Serial Ports			
🖉 USB			
Shared Folders			
User Interface			
	OK Cancel	н	lelp

FIGURE 2-17. Audio Options Settings

21. Go to USB.

2-24

😳 Windows - Setti	ngs	-		×
General	USB			
System	Enable USB Controller			
Display	USB 1.1 (OHCI) Controller			
Storage	USB 2.0 (OHCI + EHCI) Controller USB 3.0 (xHCI) Controller			
Audio	USB Device Filters			
Network				
Serial Ports				ß
USB				
Shared Folders				
User Interface				
	ОК Са	ancel	He	lp

FIGURE 2-18. USB Settings

- 22. Select Enable USB Controller.
- 23. Select USB 1.1 (OHCI) Controller.
- 24. Go to Shared Folders and verify that no folders are shared.

😔 Wi	indows - Settir	ngs		_		×
	General	Shared Folders				
	System	Shared Folders				
	Display	Name Path Machine Folders	Access	Auto Mount	At	
\bigcirc	Storage					
$\langle \rangle$	Audio					
Ð	Network					
	Serial Ports					
Ø	USB					
	Shared Folders					
•	User Interface					
		OK		Cancel	Help)

FIGURE 2-19. Shared Folders Settings

25. Click **OK**.

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26. On the **VirtualBox Manager** screen, click \Rightarrow to power on the image.

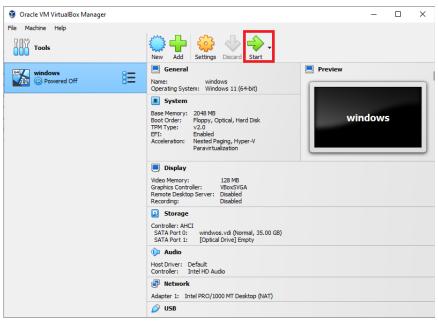


FIGURE 2-20. VirtualBox Manager

The installation process starts.

27. Follow the on-screen instructions to install the guest operating system.

	٨		
-	🖆 Windows Setup	- • •	
	. Windows		
	Language to install: English (United States)	<u> </u>	
	<u>T</u> ime and currency format: <mark>English (United States)</mark> <u>K</u> eyboard or input method: <mark>US</mark>	<u> </u>	
	Enter your language and other preferences and click	k "Next" to continue.	
	© 2015 Microsoft Corporation. All rights reserved.	Next	

FIGURE 2-21. Operating System Installation Process

28. Install Microsoft Office and other required software to achieve satisfactory detection results.

Important

Verify there is at least 3072 MB free virtual disk space on the virtual machine to ensure normal operation of Virtual Analyzer.

Modifying the Virtual Machine Environment

Modify the virtual machine environment to run Virtual Analyzer Sensors, a collection of utilities that execute and detect malware, and record all behavior in Virtual Analyzer.

• Modifying the Virtual Machine Environment (Windows XP and Windows Server 2003) on page 2-29

• Modifying the Virtual Machine Environment (All Other Supported Windows Versions) on page 2-31

Modifying the Virtual Machine Environment (Windows XP and Windows Server 2003)

Procedure

- 1. Open a Command Prompt window (cmd.exe) using an account with administrator privileges.
- 2. Perform the following tasks:

Таѕк	Steps
Set the "Administrator" logon password to "1111".	Type net user "Administrator" 1111 .
Configure automatic logon from the "Administrator" account.	 a. Type the following commands: REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion \Winlogon" /v DefaultUserName /t REG_SZ /d Administrator /f
The logon prompt is bypassed and the "Administrator" account is automatically used to log on to the system every time the virtual machine starts.	 REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion \Winlogon" /v DefaultPassword /t REG_SZ /d 1111 /f REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion \Winlogon" /v AutoAdminLogon /t REG_SZ /d 1 /f b. Restart the image.

Таѕк	Steps		
	Note No logon prompt is displayed and the "Administrator" account is automatically used to log on.		
	Internet Internet Internet My Documents Internet My Recent Documents Intersoft Office Outlook My Pictures Microsoft Office Outlook My Music MSN My Computer Windows Media Player My Control Panel Windows Messenger Set Program Access and Defaults Microsoft Office Excel 2003 Prietware and Enver		
	Microsoft Office Excel 2003 Printers and Faxes Image: Second S		
	FIGURE 2-22. Windows XP Administrator Account		
View all user accounts.	Type net user .		
Delete non-built-in user accounts one at a time.	Type net user " <username>"/delete. Example: net user "test"/delete</username>		
View all network adapters with an active link	Typewmic nic where "netconnectionstatus=2" get netconnectionid /value.		

e configuration of all installed network adapters	
e configuration of all installed network adapters	
Type netsh interface ip show config . The configuration of all installed network adapters displays. Verify that the value for DHCP enabled: is Yes .	
Typenetsh interface ip set address name=" <network adapter="">" dhcp.</network>	
ample:netsh interface ip set address me="Local Area Connection" dhcp	
Type netsh firewall set opmode mode=DISABLE. Note Windows Firewall slows down the installation of Virtual Analyzer Sensors.	

3. Restart the virtual machine.

Modifying the Virtual Machine Environment (All Other Supported Windows Versions)

Procedure

- 1. Open a Command Prompt window (cmd.exe) using an account with administrator privileges.
- **2.** Perform the following tasks:

TASK	Steps
Enable the "Administrator" account	Typenet user "Administrator" /active:yes.

TASK	Steps
Set the logon password for the "Administrator" account to "1111"	Type net user "Administrator" 1111.
Configure automatic logon from the administrator account Note Each time the image starts, the logon prompt is bypassed and the "Administrator" account is automatically used to log on to the system.	 a. Type the following commands: REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion \Winlogon" /v DefaultUserName /t REG_SZ /d Administrator /f REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion \Winlogon" /v DefaultPassword /t REG_SZ /d 1111 /f REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion \Winlogon" /v AutoAdminLogon /t REG_SZ /d 1 /f

TASK	STEPS	
	Note In Windows Server 2008/2008 R2, Windows Server 2012/2012 R2, Windows Server 2016, Windows Server 2019, and Windows Server 2022, launch the Local Security Policy snap-in (secpol.msc) to disable the Password must meet complexity requirements Local Security Setting.	
	Image: constraint the image:Image: constraint the image:	

Task	Steps	
	No logon prompt is displayed and the "Administrator" account is automatically used to log on.Image: State of the state o	
View all user accounts	Type net user.	
Delete non-built-in user accounts one at a time	Type net user " <username>"/delete. Example: net user "test"/delete</username>	
View all network adapters with an active link	Typewmic nic where "netconnectionstatus=2" get netconnectionid /value. Example output: NetConnctionID=Local Area Connection	
Verify the DHCP status of all installed network adapters	Type netsh interface ip show config . The configuration of all installed network adapters displays. Verify that the value for DHCP enabled : is Yes .	

TASK	Steps
Configure a network adapter to use DHCP	Typenetsh interface ip set address name=" <network adapter="">" dhcp.</network>
	Example: netsh interface ip set address name="Local Area Connection" dhcp
Disable Windows Firewall	Typenetsh advfirewall set allprofiles state off.
	Note Windows Firewall slows down the installation of Virtual Analyzer Sensors.
(Optional) Install Adobe Flash in Windows Server 2016 and Windows Server 2019	For Windows Server 2016: Type C:\> dism /online / add-package /packagepath:"C:\Windows \servicing\Packages\Adobe-Flash-For-Windows- Package~31bf3856ad364e35~amd64~~10.0.14393.0. mum"
	For Windows Server 2019: Type C:\> dism /online / add-package /packagepath:"C:\Windows \servicing\Packages\Adobe-Flash-For-Windows- Package~31bf3856ad364e35~amd64~~10.0.17763.1. mum"

3. Perform the following tasks using the Windows graphical user interface:

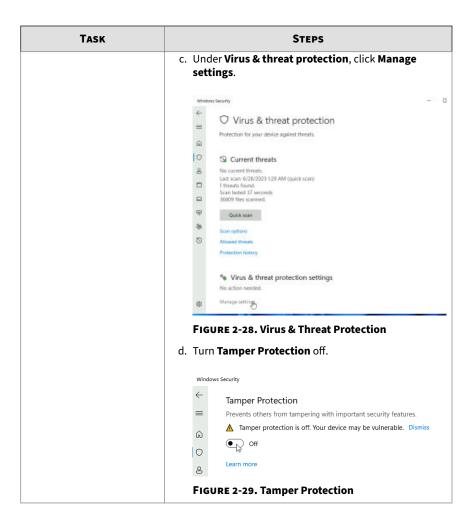
Task	Steps	
Configure AutoPlay	a. Open the Windows Start menu, Panel into the search box and p	
	b. In the Control Panel , go to Hard AutoPlay.	dware and Sound >
	SG ActoPlay	- 0 ×
	← → ~ ↑ 🛐 > Control Panel > Hardware and Sound > AutoPlay	✓ δ Search Control Panel ,P
	Enhanced DVD movie Choose a default ~	
	Benk DVD Choose a default ·	
	Ø DVD-Audie Choose a default v	
	Bu-ray discs	
	Bu-ray disc movie Choose a default	
	Bank Blu-ray disc Choose a default	
	01	
	Audio CD Choose a default ✓	
	Inhanced audio CD Choose a default v	
	Bank CD Choose a default v	
	Wdeo CD Choose a default v	
	Super Video CD Choose a default v	
	Televis	
		Save Cancel
	FIGURE 2-25. AutoPlay c. For Software and games, select program from your media.	t Install
	d. Click Save.	

Steps
The Virtual Analyzer supports both Microsoft Edge (Chromium) and Internet Explorer. One of these browsers must be manually set as the default web browser in Windows 10/11 before running the Virtual Analyzer. To configure the default web browser, perform the following:
 Note The Virtual Analyzer does not support Microsoft Edge Legacy. You can quickly check which version of Microsoft Edge is installed by comparing the icon: Microsoft Edge (Chromium): Microsoft Edge Legacy: Microsoft Edge Legacy: A Open the Windows Start menu, type Default apps and press ENTER. Under Web browser, select the current web browser.
 settings denee

TASK	Steps
	 d. If the Before you switch dialog appears, select Switch anyway.
(Optional) Change the display resolution	Trend Micro recommends settings the screen resolution to at least 1152 x 864 to avoid triggering the anti-virtual machine functions of some malware.
	 Open the Windows Start menu, type Display settings and press ENTER.
	b. Under Resolution , select 1152 x 864 or any higher resolution.
	c. In the prompt that appears, click Keep changes .

4. For Windows 11 21H2, perform the following tasks using the Windows graphical user interface:

TASK	Steps
Disable Tamper Protection	Important Tamper Protection must be disabled to ensure normal operation and performance of Virtual Analyzer.
	 a. Open the Windows Start menu, type Windows Security into the search box and press ENTER. b. In Windows Security, go to Virus & threat protection.
	Windows Sexuity - - × Image: Security at a glance Image: Security and a g
	FIGURE 2-27. Windows Security



TASK	STEPS
(Optional) Disable Windows Defender Antivirus	a. Open the Windows Start menu, type msconfig into the search box and press ENTER.
	b. In the System Configuration window, go to the Boot tab.
	c. Under Boot options , enable Safe boot and select Minimal .
	System Configuration X
	General Boot Services Startup Tools
	Windows 11 (G:Windows) : Current OS; Default OS Adyanced options Set as default Delete Boot options Safe boot O ginna Alternate shell Attro Directory regair OK Cancel Apply
	FIGURE 2-30. System Configuration - Boot
	d. Click OK .
	Windows 11 prompts to restart now. Click Restart .
	e. After the Windows 11 virtual machine restarts, run Command Prompt (cmd.exe) with administrator privileges and run the following commands.
	• REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services\Sense" /v Start /t REG_DWORD /d 4 /f
	 REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services \WdBoot" /v Start /t REG_DWORD /d 4 /f
	 REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services \WdFilter" /v Start /t REG_DWORD /d 4 /f

TASK	Steps
	 REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services \WdNisDrv" /v Start /t REG_DWORD /d 4 /f
	 REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services \WdNisSvc" /v Start /t REG_DWORD /d 4 /f
	 REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services \WinDefend" /v Start /t REG_DWORD /d 4 /f
	f. Open the Windows Start menu, type msconfig into the search box and press ENTER.
	g. In the System Configuration window, go to the Boot tab.
	h. Under Boot options, disable Safe boot and click OK.
	Windows 11 prompts to restart now. Click Restart .
	 After the Windows 11 virtual machine restarts, open the Windows Start menu, type Task Scheduler into the search box and press ENTER.
	j. In the Task Scheduler window, go to Microsoft >
	Windows > Windows Defender. k. Disable all Windows Defender tasks.
	K. DISADIE All WINDOWS DETENDET TASKS.

TASK	Steps
(Optional) Disable startup applications	a. Open the Windows Start menu, type Task Manager and press ENTER.
	b. In Task Manager, go to the Startup tab.
	c. Disable the following applications. To disable, right- click the name of the application and select Disable .
	• Cortana
	Java Update Scheduler
	Microsoft Edge
	Windows Security notification icon
	Windows Terminal
	File Options View Processes Performance Apphistory Startup Users Details Services
	Last BIOS time: 3.3 seconds
	Name Publisher Status Startup impact
	Cortana Microsoft Corporation Disabled None
	3 Java Update Scheduler Oracle Corporation Disabled Medium
	C Microsoft Edge Microsoft Corporation Disabled None
	Windows Security notificati Microsoft Corporation Disabled None
	Windows Terminal Microsoft Corporation Disabled None
	FIGURE 2-32. Task Manager

5. Restart the virtual machine.

Reducing the Size of VirtualBox Disk Images

Procedure

- 1. Uninstall unnecessary applications and optional Windows components.
- 2. Run Disk Cleanup to free up space on the hard disk.

The utility searches for files and data that you can safely delete, including:

- · Temporary Windows and Internet files
- · ActiveX controls, Java applets, and other downloaded program files
- Files in the Recycle Bin

For details, see the Microsoft Help: <u>http://windows.microsoft.com/en-us/</u> <u>windows/delete-files-using-disk-cleanup#delete-files-using-disk-</u> <u>cleanup=windows-7</u>.

3. Use **Deployment Image Servicing and Management (DISM)** to free up space on the hard disk.

DISM is a command-line utility that can be used to free up disk space by managing the Windows Component Store (WinSxS directory).

For details, see the Microsoft Developer resource website: <u>https://msdn.microsoft.com/en-us/windows/hardware/commercialize/manufacture/desktop/clean-up-the-winsxs-folder</u>

a. Open a Command Prompt window.



Depending on the Windows version, not all of the following commands may be supported.

- b. Type dism /Online /Cleanup-Image /SPSuperseded.
- c. Type dism /Online /Cleanup-Image /
 StartComponentCleanup /ResetBase.
- 4. Download **SDelete** and then zero out the free space on the hard disk.

SDelete is a free command-line utility that securely deletes existing files and permanently erases file data in unallocated clusters of a disk. The utility can also ensures that even encrypted files cannot be recovered by overwriting all addressable locations with new and random characters.

- **a.** Download sdelete.zip from the Windows Sysinternals website: <u>https://technet.microsoft.com/en-us/sysinternals/sdelete.aspx</u>
- **b.** Extract sdelete.exe.

- c. Open a Command Prompt window.
- **d.** Go to the folder that contains sdelete.exe.
- e. Type sdelete -z [drive letter].

SDelete zeroes the free space on the hard disk.

- 5. Shut down the virtual machine.
- 6. Open a Command Prompt window on the host system.
- 7. Type "C:\Program Files\Oracle\VirtualBox\VBoxManage.exe"
 modifyhd [path\[vm_name.vdi] --compact.

The virtual hard disk drive size is reduced.

Exporting Virtual Machine Images to OVA Files

A virtual machine image comprises many uncompressed files. The files must be combined into a single OVA file to avoid issues when importing.



Important

Verify that the size of the created OVA file is supported by your product.

For details, go to https://docs.trendmicro.com/en-us/home.aspx#Enterprise.

Procedure

1. On the VirtualBox Manager screen, power off the virtual machine.



Verify that the CD/DVD drive is empty before powering off and exporting.

2. Go to File > Export Appliance.

The Export Virtual Appliance window appears.

3. Select the virtual machine image to export and click Next.

The **Appliance settings** screen appears.

- **4.** Configure the following:
 - File: Accept the default name and path or click a to select a different file.
 - Format: Select OVF 1.0.

Format options include OVF 0.9, 1.0 and 2.0. Virtual Analyzer does not support OVF 2.0.

• MAC Address Policy: Select Include only NAT network adapter MAC addresses.

5. Click Next.

2-46

The Virtual system settings screen appears.

6. Verify that the **License** field is empty and then click **Export**.

VirtualBox creates the OVA file.



Chapter 3

Windows OVA File Creation Using Converted Virtual Hard Disk Drives

Learn how to prepare and import an Windows OVA file in the following topics:

- Modifying the Virtual Machine Environment on page 3-8
- Exporting Virtual Machine Images on page 3-24
- Converting VMware ESXi Virtual Hard Disk Drives on page 3-31
- Creating Virtual Machine Images Using Converted Virtual Hard Disk Drives on page 3-38
- Configuring Virtual Machine Images on page 3-57
- Exporting Virtual Machine Images to OVA Files on page 3-62

Creating Windows OVA Files Using Converted Virtual Hard Disk Drives

Procedure

1. Prepare Adobe Reader.

For details, see Preparing Adobe Reader on page 3-7

2. Modify the environment of the virtual machine image.

For details, see Modifying the Virtual Machine Environment on page 3-8.

3. Export the virtual machine image.

For details, see Exporting Virtual Machine Images on page 3-24.

4. Convert the virtual hard disk drive of the exported image to the VirtualBox format.

For details, see *Converting VMware ESXi Virtual Hard Disk Drives on page* 3-31.

5. Create a new virtual machine image using the converted virtual hard disk drive.

For details, see Creating Virtual Machine Images Using Converted Virtual Hard Disk Drives on page 3-38.

6. Configure the new virtual machine image.

For details, see Configuring Virtual Machine Images on page 3-57.

7. Export the virtual machine image to an OVA file.

For details, see *Exporting Virtual Machine Images to OVA Files on page* 3-62.

Required Software

3-2

The following software must be installed on the virtual machine to achieve satisfactory detection results.



Note

Operating system, Office suite, and third-party software support may change or end without prior notice from Trend Micro due to specification, license model, and lifecycle changes.

TABLE 3-1.	Required Applications
------------	------------------------------

Software	DESCRIPTION
Operating system	Virtual Analyzer supports the following operating systems:
	Windows XP, Windows 7, Windows 8/8.1, Windows 10 Version 21H2 and before, Windows 11 Version 21H2, Windows Server 2003/2003 R2, Windows Server 2008/2008 R2, Windows Server 2012/2012 R2, Windows Server 2016, Windows Server 2019, and Windows Server 2022.
	Important
	Package the installer as an ISO file.
	 Activate Windows with a valid product key after the tool has validated and modified virtual machine settings. Do not activate Windows before that.
	 Use a computer name that reflects your organizations' naming scheme.
	Disable automatic updates.
	 Trend Micro recommends using the English version of the listed operating systems.
	• For Windows 7 and Windows Server 2008 R2, updates KB4474419 and KB4490628 must be installed.

Software	DESCRIPTION
Office suite	Virtual Analyzer supports the following office suites:
	Office 2003 (32-bit), Office 2007 (32-bit), Office 2010 (32-bit and 64-bit), Office 2013 (32-bit and 64-bit), Office 2016 (32-bit and 64-bit), Office 2019 (32-bit and 64-bit), and Office 2021 (32-bit and 64-bit)

Software	DESCRIPTION
	 Important For Office 2007 and after, Microsoft Word, Microsoft Excel, Microsoft PowerPoint, and Microsoft Publisher must be installed. Activate Microsoft Office with a valid product key after the tool has validated and modified virtual machine settings. Do not activate Microsoft Office before that. After installation, open all Microsoft Office applications and verify that the main editing screen is displayed. If any confirmation dialog or welcome screen displays, make any selection to close the screen and display the main editing
	SCREEN. Vectore Microsoft Office 200 Image: Control of Cont
	 FIGURE 3-1. Help Protect and Improve Microsoft Office Verify that your license allows you to virtualize the applications. For details, see <u>https://support.office.com</u>. Disable automatic updates. Enable macros. For details, see <u>Enable or disable macros in Office files</u>

SOFTWARE	DESCRIPTION
Internet Browser	Virtual Analyzer supports the following internet browsers:
	Microsoft Edge (Chromium-based version), Internet Explorer
	Important
	• The default browser must be set to a supported internet browser.
	 For Windows 8.1 and before, the tool will automatically configure Internet Explorer as the default browser.
	 For Windows 10 and after, the default browser must be configured manually before the tool is used to validate the image.
	 Virtual Analyzer does not support Microsoft Edge Legacy (EdgeHTML version).
Adobe Reader	Install the version of Adobe Reader that is most widely used in your organization. To download the most current version of Adobe Reader, go to <u>http://www.adobe.com/downloads/</u> .
	If you do not install Adobe Reader, Virtual Analyzer:
	 Installs Adobe Reader 8, 9, and 11 on all Windows XP and Windows Server 2003/2003 R2 images during importing.
	 Installs Adobe Reader 9, 11, and DC on all Windows 7 and newer images during import.
	 Uses all versions during analysis.
	WARNING! This consumes additional computing resources.
	Configure Adobe Reader to manually check for and install updates. For details, see https://helpx.adobe.com/acrobat/kb/reader-acrobat-updater-settings.html .
.NET Framework	Install .NET Framework 3.5 or later if the operating system is Windows XP or Windows Server 2003.



Note

Trend Micro recommends installing the following software on the virtual machine to improve detection results.

- .NET Framework 4.0 in addition to .NET Framework 3.5
- Java SE Runtime Environment 8
- · LibreOffice 6.4.7 or later, with macro security level set to low



Important

- Do not install VMware tools to avoid triggering the anti-virtual machine functions of some malware.
- Do not install any anti-malware software on the virtual machine to ensure normal operation of Virtual Analyzer.

Preparing Adobe Reader

Perform the following steps if Adobe Reader is installed on the virtual machine.

Procedure

1. Disable automatic updates.

For details, see <u>https://helpx.adobe.com/enterprise/kb/disable-auto-updates-application-manager.html</u>.

2. Install the necessary Adobe Reader language packs so that Virtual Analyzer can process files authored in languages other than those supported in your native Adobe Reader.

For example, if you use the English version of Adobe Reader and you expect to analyze files authored in East Asian languages, install the Asian and Extended Language Pack.

3. Start Adobe Reader.



Important Perform this step before exporting the virtual machine.

Modifying the Virtual Machine Environment

Modify the virtual machine environment to run Virtual Analyzer Sensors, a collection of utilities that execute and detect malware, and record all behavior in Virtual Analyzer.

- Modifying the Virtual Machine Environment (Windows XP and Windows Server 2003) on page 3-8
- Modifying the Virtual Machine Environment (All Other Supported Windows Versions) on page 3-10
- Uninstalling VMware Tools on page 3-22

Modifying the Virtual Machine Environment (Windows XP and Windows Server 2003)

Procedure

- 1. Open a Command Prompt window (cmd.exe) using an account with administrator privileges.
- **2.** Perform the following tasks:

TASK	Steps
Set the "Administrator" logon password to "1111".	Type net user "Administrator" 1111 .
Configure automatic logon from the "Administrator" account.	 a. Type the following commands: REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion \Winlogon" /v DefaultUserName /t REG_SZ /d Administrator /f REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion

Task	STEPS
Note The logon prompt is bypassed and the "Administrator" account is automatically used to log on to the system every time	\Winlogon" /v DefaultPassword /t REG_SZ /d 1111 /f • REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion \Winlogon" /v AutoAdminLogon /t REG_SZ /d 1 /f b. Restart the image.
the virtual machine starts.	No logon prompt is displayed and the "Administrator" account is automatically used to log on.
	Administrator Internet Internet Explorer E-mail Microsoft Office Outlook Multiple Microsoft Office Outlook
	MSN Msk Image: Mindows Media Player Image: Mindows Media Player Image: Mindows Messenger Image: Control Panel Image: Mindows Messenger Image: Set Program Access and Defaults Image: Mindows Messenger Image: Set Program Access and Defaults Image: Mindows Messenger Image: Set Program Access and Defaults Image: Mindows Messenger Image: Set Program Access and Defaults
	Imicrosort Office Excer 2003 Printers and Faxes Imicrosort Office Excer 2003 Printers and Faxes Imicrosort Office Excer 2003 Imicrosoft Office Excer 2003 Imicrosort Office Excer 2003 Imicrosoft Office Excer 2003 Imicrosoft Office Excer 2003 Imicrosoft Office Excer 200
	Log Off OT Turn Off Computer Start FIGURE 3-2. Windows XP Administrator Account

TASK	Steps
View all user accounts.	Type net user .
Delete non-built-in user accounts one at a time.	Type net user " <username>"/delete. Example: net user "test"/delete</username>
View all network adapters with an active link	Type wmic nic where "netconnectionstatus=2" get netconnectionid /value. Example output: NetConnctionID=Local Area Connection
Verify the DHCP status of all installed network adapters	Type netsh interface ip show config . The configuration of all installed network adapters displays. Verify that the value for DHCP enabled : is Yes .
Configure a network adapter to use DHCP	Type netsh interface ip set address name=" <network adapter="">" dhcp. Example: netsh interface ip set address name="Local Area Connection" dhcp</network>
Disable Windows Firewall.	Type netsh firewall set opmode mode=DISABLE. Note Windows Firewall slows down the installation of Virtual Analyzer Sensors.
Uninstall VMware Tools.	For details, see Uninstalling VMware Tools on page 3-22.

3. Restart the virtual machine.

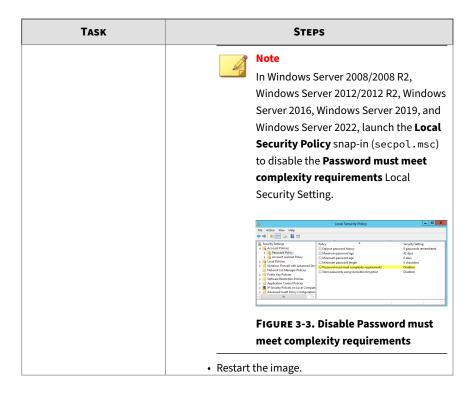
Modifying the Virtual Machine Environment (All Other Supported Windows Versions)

Procedure

1. Open a Command Prompt window (cmd.exe) using an account with administrator privileges.

2. Perform the following tasks:

	TASK	Steps
Enable accoun	the "Administrator" t.	Typenet user "Administrator" /active:yes.
the "Ad	logon password for ministrator" t to "1111".	Type net user "Administrator" 1111 .
Configure automatic logon from the administrator account.	 a. Type the following commands: • REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion 	
Eacl ima logo byp "Ad acco auto to lo	Note	\Winlogon" /v DefaultUserName /t REG_SZ /d Administrator /f
	Each time the image starts, the logon prompt is bypassed and the "Administrator" account is	 REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion \Winlogon" /v DefaultPassword /t REG_SZ /d 1111 /f REG ADD "HKEY_LOCAL_MACHINE\SOFTWARE \Microsoft\Windows NT\CurrentVersion
	automatically used to log on to the system.	\Winlogon" /v AutoAdminLogon /t REG_SZ /d 1 /f



Таѕк	Steps
	No logon prompt is displayed and the "Administrator" account is automatically used to log on.
	Paint Control Panel Image: Apply Viewer Devices and Printers Image: Apply Vindows Fax and Scan Default Programs Image: Search programs and files Image: Shut down Image: Search programs and files Image: Search programs Image: Search programs and files Image: Search p
View all user accounts.	Type net user .
Delete non-built-in user accounts one at a time.	Type net user " <username>"/delete. Example: net user "test"/delete</username>
View all network adapters with an active link	Type wmic nic where "netconnectionstatus=2" get netconnectionid /value. Example output: NetConnctionID=Local Area Connection
Verify the DHCP status of all installed network adapters	Type netsh interface ip show config . The configuration of all installed network adapters displays. Verify that the value for DHCP enabled: is Yes .

Таѕк	Steps
Configure a network adapter to use DHCP	Typenetsh interface ip set address name=" <network adapter="">" dhcp.</network>
	Example: netsh interface ip set address name="Local Area Connection" dhcp
Disable Windows Firewall.	Typenetsh advfirewall set allprofiles state off.
	Note Windows Firewall slows down the installation of Virtual Analyzer Sensors.
(Optional) Install Adobe Flash in Windows Server 2016 and Windows Server 2019	For Windows Server 2016: Type C:\> dism /online / add-package /packagepath:"C:\Windows \servicing\Packages\Adobe-Flash-For-Windows- Package~31bf3856ad364e35~amd64~~10.0.14393.0. mum"
	For Windows Server 2019: Type C:\> dism /online / add-package /packagepath:"C:\Windows \servicing\Packages\Adobe-Flash-For-Windows- Package~31bf3856ad364e35~amd64~~10.0.17763.1. mum"

3. Perform the following tasks using the Windows graphical user interface:

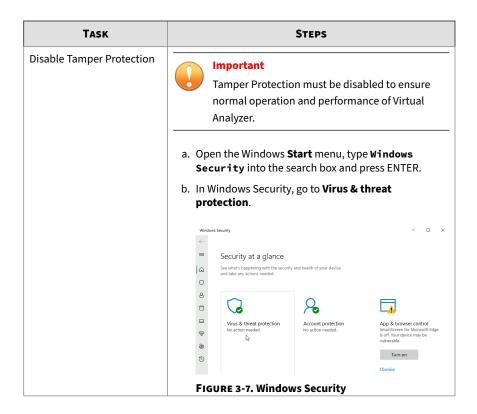
ntrol ER. nd Sound >
- 🗆 X
v & Search Control Panel P
Save Cancel
or

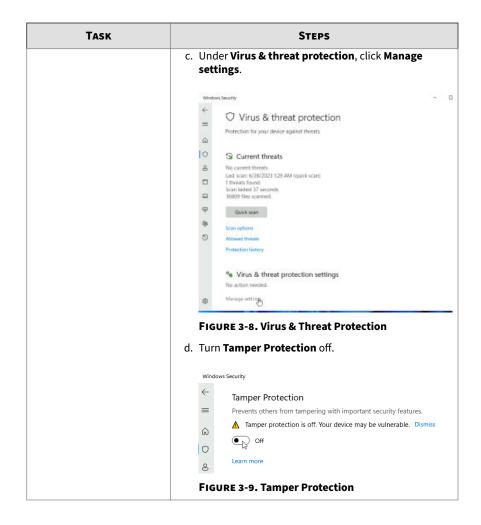
Таѕк	Steps		
Configure default web browser on Windows 10/11			
	Edge Legacy. You c	er does not support Microsoft an quickly check which version s installed by comparing the	
	Microsoft EdgMicrosoft Edg	e (Chromium): 💽 e Legacy: 🧲	
	and press ENTER.	art menu, type Default apps	
	D. Under web browser, s	select the current web browser.	
	Settings	- C X Default apps Photo viewer Photos Video player Movies & TV Web browser Microsoft Edge	
	□ Video playback Startup FIGURE 3-6. Default a		
	c. In the Choose an app Explorer or Microsoft	context menu, select Internet	

TASK	Steps
	d. If the Before you switch dialog appears, select Switch anyway .
(Optional) Change the display resolution	Trend Micro recommends settings the screen resolution to at least 1152 x 864 to avoid triggering the anti-virtual machine functions of some malware.
	 a. Open the Windows Start menu, type Display settings and press ENTER.
	b. Under Resolution , select 1152 x 864 or any higher resolution.
	c. In the prompt that appears, click Keep changes .
Uninstall VMware Tools.	For details, see Uninstalling VMware Tools on page 3-22.

4. For Windows 11 21H2, perform the following tasks using the Windows graphical user interface:







TASK	STEPS	
(Optional) Disable Windows Defender Antivirus	a. Open the Windows Start menu, type msconfig into the search box and press ENTER.	
	 b. In the System Configuration window, go to the Boot tab. 	
	c. Under Boot options , enable Safe boot and select Minimal .	
	System Configuration X	
	General Boot Services Startup Tools	
	Windows 11 (C:\Windows) : Current OS; Default OS	
	Advanced options Set as default Delete Boot options Imeout:	
	Sefe boot No GUI boot 30 seconds Minimal Boot log Seconds Seconds	
	Alternate shell Alternate shell Alternate shell Sase video Active Directory repair School information Make all boot settings	
	Network	
	OK Cancel Apply Help	
	FIGURE 3-10. System Configuration - Boot	
	d. Click OK .	
	Windows 11 prompts to restart now. Click Restart .	
	e. After the Windows 11 virtual machine restarts, run Command Prompt (cmd.exe) with administrator privileges and run the following commands.	
	• REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services\Sense" /v Start /t REG_DWORD /d 4 /f	
	 REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services \WdBoot" /v Start /t REG_DWORD /d 4 /f 	
	 REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services \WdFilter" /v Start /t REG_DWORD /d 4 /f 	

Таѕк	STEPS		
	 REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services \WdNisDrv" /v Start /t REG_DWORD /d 4 /f 		
	 REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services \WdNisSvc" /v Start /t REG_DWORD /d 4 /f 		
	 REG ADD "HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Services \WinDefend" /v Start /t REG_DWORD /d 4 /f 		
	f. Open the Windows Start menu, type msconfig into the search box and press ENTER.		
	g. In the System Configuration window, go to the Boot tab.		
	h. Under Boot options , disable Safe boot and click OK .		
	Windows 11 prompts to restart now. Click Restart .		
	 After the Windows 11 virtual machine restarts, open the Windows Start menu, type Task Scheduler into the search box and press ENTER. 		
	j. In the Task Scheduler window, go to Microsoft > Windows > Windows Defender.		
	k. Disable all Windows Defender tasks.		
	FIGURE 3-11. Task Scheduler		

TASK	Steps			
(Optional) Disable startup applications	a. Open the Windows Start menu, type Task Manager and press ENTER.			
	b. In Task Manager, go to the Startup tab.			
	c. Disable the following applications. To disable, right- click the name of the application and select Disable .			
	• Cortana			
	Java Update Scheduler			
	Microsoft Edge			
	Windows Security notification icon			
	Windows Terminal			
	File Options View Processes Performance Apphistory Startup Users Details Services			
	Last BIOS time: 3.3 seconds			
	A Publisher Status Startup impact			
	Cortana Microsoft Corporation Disabled None			
	🔀 Java Update Scheduler Oracle Corporation Disabled Medium			
	C Microsoft Edge Microsoft Corporation Disabled None			
	Windows Security notificati Microsoft Corporation Disabled None			
	 Windows Terminal Microsoft Corporation Disabled None 			
	FIGURE 3-12. Task Manager			

5. Restart the virtual machine.

Uninstalling VMware Tools

VMware Tools will attempt to connect to a VMware ESXi host, which might prevent VirtualBox from importing the virtual machine image.

Procedure

1. Go to Start > Control Panel.

The **Control Panel** screen appears.

- 2. Check the list of installed programs.
 - For Windows XP and Windows Server 2003, click Add or Remove **Programs**.
 - For other supported Windows and Windows Server versions, go to **Programs > Programs and Features** .

A list of installed programs appears.

🐻 Add or Rer	nove Programs			
5	Currently installed programs:	Show updates	Sort by: Name	~
Change or Remove	Microsoft .NET Framework 2.0 Service Pack 1		Size	185.00MB
Programs	Microsoft .NET Framework 3.0 Service Pack 1		Size	245.00MB
	Microsoft .NET Framework 3.5		Size	25.02MB
Add New	S Microsoft Office Enterprise 2007		Size	808.00MB
Programs	Station 2003 Microsoft Office Professional Edition		Size	349.00MB
F	Microsoft Visual C++ 2008 Redistributable - x86 9.	0.30729.4148	Size	10.19MB
Add/Remove	Mware Tools		Size	42.54MB
Windows Components	Click here for support information.		Used	rarely
components	To change this program or remove it from your con	nputer, click Change or Remove.	Change	Remove
	C Windows Internet Explorer 8		Size	4.36MB
Set Program Access and				
Defaults				

FIGURE 3-13. Add or Remove Programs (Windows XP)

Control Panel Home View installed updates	Uninstall or change a program To uninstall a program, select it from the list and then	click Uninstall, Change, or Re	epair.
Turn Windows features on or off	Organize 👻 Uninstall	H • 0	
	Name	Publisher	Installed O
	T-Zip 4.65 Microsoft .NET Framework 4 Client Profile Microsoft .NET Framework 4 Extended Microsoft Office Enterprise 2007 Microsoft Office Professional Edition 2003 Microsoft Visual C++ 2008 Redistributable - x86 9.0.3 Microsoft Visual C++ 2008 Redistributable - x86 9.0.3 Microsoft Visual C++ 2008 Redistributable - x86 9.0.3	Microsoft Corporation Microsoft Corporation Microsoft Corporation Microsoft Corporation Microsoft Corporation VMware, Inc.	9/16/2014 9/17/2014 9/17/2014 9/17/2014 9/17/2014 9/17/2014 12/8/2014
	< m		

FIGURE 3-14. Add or Remove Programs (Windows 7)

- **3.** Select **VMware Tools** and then click **Remove** (Windows XP or Windows Server 2003) or **Uninstall** (Other supported Windows and Windows Server versions).
- 4. Click Yes to uninstall VMware Tools.
- 5. Click Yes to restart Windows.

VMware Tools is uninstalled.

Exporting Virtual Machine Images

You must verify and modify some settings before exporting a virtual machine image from VMware ESXi or Workstation.

- Verifying Virtual Machine Settings on VMware Workstation on page 3-25
- Exporting Virtual Machine Images on VMware ESXi on page 3-27

• Converting VMware ESXi Virtual Hard Disk Drives on page 3-31

Verifying Virtual Machine Settings on VMware Workstation

Procedure

- 1. Shut down the virtual machine.
- 2. In the left pane, right-click the virtual machine and then select **Settings**.

The Virtual Machine Settings screen appears.

irtual Machine Settii	ngs	
Hardware Options		
Device Memory Processors Hard Disk (IDE)	Summary 512 MB 1 15 G8	Device status Connected Connect at power on
CC/(DVD (IDE) Floppy Network Adapter USB Controller Sound Card Frinter Display	Auto detect Auto detect NAT Present Auto detect Present Auto detect	Connection

FIGURE 3-15. Virtual Machine Settings

- 3. On the Hardware tab, verify the following:
 - CD/DVD (IDE): Connection is Use physical drive.
 - Floppy: Connection is Use physical drive.

Device	Summary	Device status
Memory	512 MB	Connected
Processors	1	Connect at power on
Hard Disk (IDE) CD/DVD (IDE)	15 GB Auto detect	Connection
Floppy	Auto detect	Use physical drive:
Network Adapter	NAT	e use physical unve:
USB Controller	Present	Auto detect
Sound Card Printer Display	Auto detect Present Auto detect	Use floppy image file:
E. anapra J		Create Browse

FIGURE 3-16. Virtual Machine Settings - Hardware

- 4. Go to the **Options** tab and then click **General**.
- 5. In the right pane, under **Working directory**, locate the Virtual Machine Disk (*.vmdk).

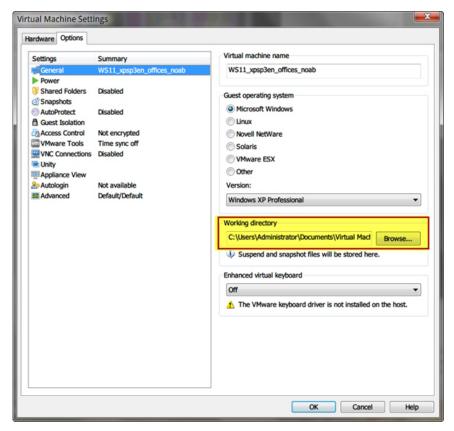


FIGURE 3-17. Working Directory

Exporting Virtual Machine Images on VMware ESXi

Procedure

- 1. Shut down the virtual machine.
- 2. In the left pane, right-click the virtual machine and then select **Edit Settings**.

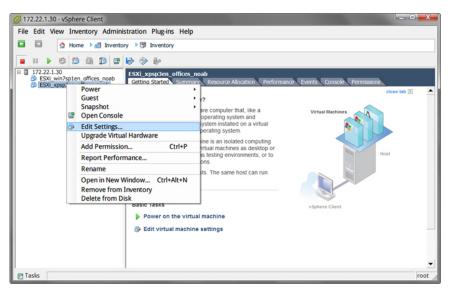


FIGURE 3-18. Edit Settings

The Virtual Machine Properties screen appears.

- 3. On the Hardware tab, verify the following settings:
 - CD/DVD drive 1: Client Device
 - Floppy drive 1: Client Device

ESXI_: Hardware Options Resourc	- Virtual Machir es	e Propertie
Show All Devices	Add	Remove
Hardware	Summary	
Memory	512 MB	
CPUs	1	
Video card	Video card	
VMCI device	Restricted	
Hard disk 1	Virtual Disk	
CD/DVD drive 1	Client Device	
Network adapter 1	VM Network	
Floppy drive 1	Client Device	

FIGURE 3-19. Virtual Machine Properties - Hardware

4. In the left pane, select the virtual machine and then go to **File** > **Export** > **Export OVF Template**.



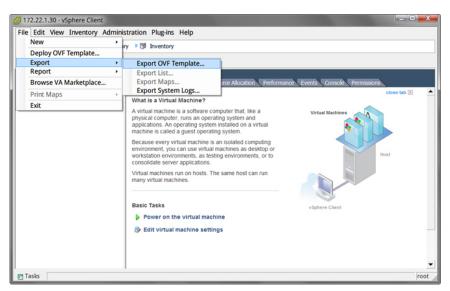


FIGURE 3-20. OVF Template

The Export OVF Template screen appears.

- 5. Configure the following settings:
 - Name: Type a name for the virtual machine image.

🕜 Note

(Optional) Click the **folder** icon to change the path of the OVF template files.

• Format: Select Folder of files (OVF).

Important

Verify that **Include image files attached to floppy and CD/DVD devices in the OVF package** is not selected.

6. Click OK.

Converting VMware ESXi Virtual Hard Disk Drives

VirtualBox does not support the virtual hard disk drive format (*.vmdk) of VMware ESXi images. Use one of the following tools to convert the disks:

- Using VMware vCenter Converter Standalone on page 3-31
- Using QEMU on page 3-37

Using VMware vCenter Converter Standalone

Procedure

Download VMware vCenter Converter Standalone from https:// 1. my.vmware.com/web/vmware/info/slug/ infrastructure_operations_management/ vmware_vcenter_converter_standalone/5_5#product_downloads.



Note

VMware vCenter Converter Standalone 5.0 does not support vCenter Server and ESXi versions later than 5.0. Download and install a version later than 5.0.1.

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Open VMware vCenter Converter Standalone and then click Convert 2. machine.

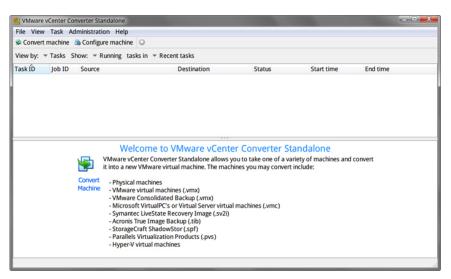


FIGURE 3-21. VMware vCenter Converter Standalone

The Conversion window opens.

- 3. On the **Source System** screen, configure the following:
 - a. Select source type: Select VMware Infrastructure virtual machine.
 - b. Server: Type the ESXi server IP address.
 - **c. User name**, **Password**: Type the credentials that provide administrator access to the VMware server.
- 4. Click Next.

The Source	Machine	screen	appears.
-------------------	---------	--------	----------

Conversion Source Machine Select the virtual r	nachine you want to convert		
Source System Source Machine Destination System	Source: 3 172.22.1.30	Destination: none Search for name with:	Clear
Options	VM name	Power state	
Summary	ESXi_win7sp1en_offices_noal	Powered off	
	ESXi_xpsp3en_offices_noab	Powered off	
4 III > >	Refresh		View source details
			_
Help Export diag	nostic logs	< Back Next	t > Cancel

FIGURE 3-22. Conversion > Source Machine

5. Select the virtual machine that you want to convert and then click **Next**.

The **Destination System** section appears.

1 Conversion	
Destination System Select a host for th	n he new virtual machine
Source System Source Machine	Source: 🚳 ESXi_xpsp3en_offices_noab on 172.22.1.30 Destination: none
Destination Syste	Select destination type: VMware Workstation or other VMware virtual machine 👻
Options Summary	Creates a new virtual machine for use on VMware Workstation, VMware Player, VMware Fusion or other VMware product.
	Select VMware product: VMware Workstation 6.5.x -
	Virtual machine details
	Name: ESXi_xpsp3en_offices_noab
	Select a location for the virtual machine:
	Y:\for_USBox3.61\for_virtualbox\ESXi
<	
Help Export diag	nostic logs Sack Next > Cancel

FIGURE 3-23. Conversion > Destination System

- 6. Configure the following and then click **Next**.
 - a. Select destination type: Select VMware Workstation or other VMware virtual machine.
 - b. Select VMware product: Select VMware Workstation 6.5.x.
 - **c.** Virtual machine details: Accept the default name and location or click **Browse** to select a different file.

The **Options** screen appears.

🛃 Conversion		- 0 X
Options Set up the parame	eters for the conversion task	
Source System Source Machine	Source: B ESXi_xpsp3en_offic… Destination: Y:\for_U…\ESXi (VMware W Click on an option below to edit it.	orkstation 6.0.x)
Destination System Options Summary	Current settings:	Edit
	v Devices vCPUs: 1 (1 sockets * 1 cores) Disk controller: Auto select	Edit
	Memory: 512MB Vetworks NIC1: Bridged	Edit
	✓ Services Total: 93 service(s)	Edit
	Advanced options Install VMware Tools: No <u>A</u> Customize Guest OS: N/A Remove Restore Checkpoints: Yes Reconfigure: Yes	Edit
	Throttling CPU: None Network bandwidth: None	Edit
•		
Help Export diag	nostic logs < Back Next >	Cancel

FIGURE 3-24. Conversion > Options

7. Verify the settings and then click **Next**.



The **Summary** screen appears.

Summary Review the conver	sion parameters	
Source System Source Machine	Source: 🗇 ESXi_xpsp3en_offic… Desti	ination: 🦃 Y:\for_U…\ESXi (VMware Workstation 6.0.
Destination System	Source system information	
<u>Options</u> Summary	Source type: Source VM: Host/Server: Connected as: CPU throttling: Network throttling:	VMware Infrastructure virtual machine ESXi_xpsp3en_offices_noab 172.22.1.30 root None =
	Destination system information Virtual machine name:	COV/
		ESXi_xpsp3en_offices_noab_convert_v VMware Workstation 6.0.x
	Destination product:	
	Destination directory: Number of vCPUs:	Y:\for_USBox3.61\for_virtualbox\ESXi 1 (1 sockets * 1 cores)
	Physical memory:	512MB
	Network:	Preserve NIC count
	NIC1	Connected
	1101	Bridged connection
	Disk controller type:	Auto select
	Storage:	Disk-based cloning
	•	II. •

FIGURE 3-25. Conversion > Summary

8. Verify the information and then click **Finish**.

VMware vCenter Converter Standalone converts the Virtual Machine Disk (*.vmdk).

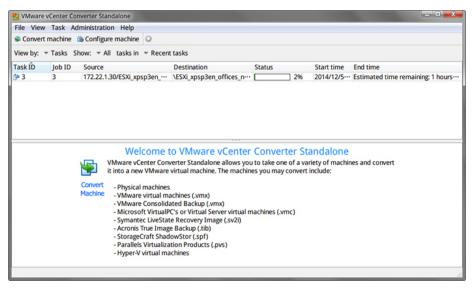


FIGURE 3-26. Image Conversion Progress

Using QEMU

For details on QEMU, see <u>http://wiki.qemu.org/Main_Page</u>.

Procedure

- 1. Download the latest version of QEMU from <u>http://</u><u>gemu.weilnetz.de/w64/</u>.
- 2. Install QEMU with the default settings.
- **3.** Open a Command Prompt window (cmd.exe) using an account with administrator privileges.
- **4.** Convert the Virtual Machine Disk (*.vmdk) by typing the following command:

```
qemu-img.exe convert [-f fmt] [-0 output_fmt] filename
output_filename.
```

For example:

```
"C:\Program Files\qemu\qemu-img.exe" convert -f vmdk -0 vmdk
C:\ESX_xpsp3en_offices_noab.vmdk C:\ESX_xpsp3en_offices_noab_converted.vmdk
```

The *.vmdk file can be used to create an OVA file using VirtualBox.

Creating Virtual Machine Images Using Converted Virtual Hard Disk Drives

Use VirtualBox to create a new virtual machine image.

- Downloading and Installing VirtualBox on page 2-7
- Creating Virtual Machine Images Using VirtualBox on page 3-39

Downloading and Installing VirtualBox

Procedure

1. Download the latest version of VirtualBox from <u>https://</u> www.virtualbox.org/wiki/Downloads.



Note

The VirtualBox Open Source Edition is licensed under the GPL V2. The full text of the license is available at <u>http://www.gnu.org/licenses/old-licenses/gpl-2.0.html</u>.

Trend Micro recommends using VirtualBox version 7.0 and later.



Important

VirtualBox version 7.0 and later is required for Windows 11 virtual machines.

- 2. Configure the language settings using one of the following methods:
 - Install VirtualBox with English as the default language.
 - After installation, go to **File** > **Preferences** > **Language** and then select **English**.

🤌 VirtualBox	- Preferences -	- 🗆	×
General	Language		
Input	Interface Languages		
🚱 Update	English (built-in) Bahasa Indonesia Català		^
S Language			
Display	Deutsch (Deutschland) Español		
Proxy	Euskara Français		
Interface	Hrvatski (Hrvatska)		~
	Language: English (built-in) Author(s): Oracle Corporation		
	OK Cancel		Help

FIGURE 3-27. Language Settings

Creating Virtual Machine Images Using VirtualBox

Procedure

1. Open VirtualBox.

The VirtualBox Manager window opens.

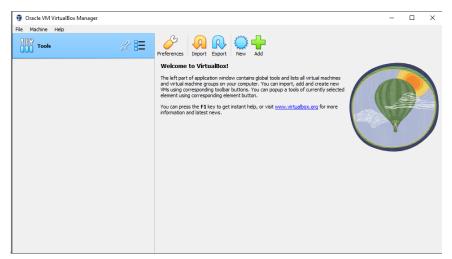


FIGURE 3-28. VirtualBox Manager

2. Click New.

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The Create Virtual Machine window opens.

3. Click Expert Mode.

🦸 Create Virtual Machine	2		?	×
	✓ Name	and Operating System 🚯		
	Name:	-		
-	Folder:	C:\Users\Administrator\VirtualBox VMs		\sim
	ISO Image:	<not selected=""></not>		\sim
	Edition:			\sim
	Type:	Microsoft Windows	~	
	Version:		\sim	<u></u>
		Skip Unattended Installation		_
	-	ended Install		
	> Hardw			
	> Hard [Jisk		
Help		Guided Mode Back Finish	Can	cel

The Create Virtual Machine wizard enters Expert Mode.

FIGURE 3-29. Create Virtual Machine - Expert Mode

- 4. Configure the Name and Operating System settings.
 - Type a permanent and unique **Name** for the virtual machine.
 - Specify the **Folder** to store the completed virtual machine.
 - For the Type, select Microsoft Windows.
 - For the **Version**, select the version of Windows you want to use for the virtual machine.

For a list of supported Windows OS versions, see *Required Software* on page 2-2.

5. Open the Hardware section.

🦸 Create Virtual Machine	2	?	×
	> Name and Operating System		
	> Unattended Instal		
	V Hardware		
	Base Memory:	1024 MB	÷
	4 MB 32768 MB		
	Processors:		1 ≑
F	1 CPU Enable EFI (special OSes only)	8 CPUs	
	Hard Disk		
Help	Guided Mode Back Finish	Can	cel

FIGURE 3-30. Hardware

- 6. Specify the recommended memory size for your operating system.
 - For Windows XP and Windows Server 2003, specify at least 512 MB
 - For Windows 11, specify at least 2048 MB
 - For all other supported versions of Windows and Windows Server, specify at least 1024 MB.
- 7. For Windows 11, select **Enable EFI (special OSes only)**.
- 8. Open the Hard Disk section.

🦸 Create Virtual Machine		?	×
	> Name and Operating System		
	> Unattended Install		
Jaket .	> Hardware		
	✓ Hard Disk		
	O Create a Virtual Hard Disk Now		
	Hard Disk File Location and Size		
	C:\Users\Administrator\VirtualBox VMs\windows\windows.vdi		
		.00 GB	
	4.00 MB 2.00 TB		
	Hard Disk File Type and Variant		
	VDI (VirtualBox Disk Image)		
	Split into 2GB parts		
	O Use an Existing Virtual Hard Disk File		
	Empty	\sim	2
	Do Not Add a Virtual Hard Disk		
Help	Guided Mode Back Finish	Cance	al

FIGURE 3-31. Hard Disk

- 9. Select Do Not Add a Virtual Hard Disk.
- 10. Click Finish.

VirtualBox creates the virtual machine. The new virtual machine appears in the left pane.

🦸 Oracle VM VirtualBox Manager		>
File Machine Help		
Tools	New Add Settings Discard Start	
windows Dewered Off	General Name: windows Operating System: Windows 10 (64-bit)	Preview
	System Base Memory: 1024 MB Boot Order: Floppy, Optical, Hard Disk Acceleration: Nested Paging, Hyper-V Paravirtualization	windows
	Display Video Memory: 128 MB Graphics Controller: VBoxSVCA Remote Desktop Server: Disabled Recording: Disabled	
	Storage Controller: SATA SATA Port 1: [Optical Drive] Empty	
	Audio Host Driver: Default Controller: Intel HD Audio	
	Network Adapter 1: Intel PRO/1000 MT Desktop (NAT)	
	USB USB USB Controller: xHCI Device Fitters: 0 (0 active)	

FIGURE 3-32. Newly-created Virtual Machine

11. Click Settings.

🥹 Windows - Setting	gs					-		×
General	Genera	ıl						
System	Basic	Advanced	Description	Disk Encryption				
Display	Name:	Windows						
Storage	Type:	Microsoft Wi	ndows				~	11
Audio	Version:	Windows 11	(64-bit)				\sim	
Network								
Serial Ports								
USB								
Shared Folders								
User Interface								
				0	К	Cancel	H	lelp

The Settings window opens.

FIGURE 3-33. VirtualBox Settings

12. Go to System.

😟 Windows - Settin	gs	_		Х
General	System			
I System	Motherboard Processor Acceleration			
Display	Base Memory:		2048 MB	-
Storage	4 MB	32768 MB		
Audio	Boot Order: Ploppy			
Network	Hard Disk			
Serial Ports	Chipset: ICH9 ~			
<i> U</i> SB	TPM: v2.0 ~			
Shared Folders	Pointing Device: USB Tablet ~			
User Interface	Extended Features: I Enable I/O APIC Enable Hardware Clock in UTC Time Enable EFI (special OSes only) Enable Secure Boot			
	Reset Keys to Default			
	ОК	Cancel	He	p

FIGURE 3-34. System Screen

- 13. Configure the settings on the Motherboard tab.
 - For Chipset, select ICH9.
 - For **TPM**, select **v2.0**.

Important

TPM v2.0 is required for Windows 11. The setting is optional for all other supported Windows versions.

- For Pointing Device, select USB Tablet
- Select the following **Extended Features**:
 - Enable I/O APIC

- Enable EFI (special OSes only)
- Enable Secure Boot



Important

For Windows 11 virtual machines, **Enable EFI (special OSes only)** and **Enable Secure Boot** are required settings. The settings are optional for all other versions of Windows.

Use **Enable EFI (special OSes only)** if you want to create EFI-compatible images. EFI-compatible images are only supported by the following Trend Micro products:

- Deep Discovery Inspector 5.6 and later
- Deep Discovery Email Inspector 3.6 and later
- Deep Discovery Analyzer 6.8 and later
- Deep Discovery Director 5.1 and later
- · Deep Discovery Web Inspector 2.5 and later
- 14. On the Processor tab, select Enable PAE/NX.
- 15. On the Acceleration tab, select Enable Nested Paging.

If you are using VirtualBox 5.2 and before, also select **Enable VT-x/AMD-V**.



- The **Acceleration** tab is only available if the processor of the host system supports virtualization technology and the virtualization setting is enabled in the BIOS of the host system.
- VirtualBox 6.0 and later automatically enables VT-x/AMD-V if the processor of the host system supports virtualization technology and the virtualization setting is enabled in the BIOS of the host system.

16. Go to Storage.

😟 test - Settings			-		×
General	Storage				
System	Storage Devices	Attributes			
Display	🚖 Controller: SATA 🛛 🚱 🚱	Name:			
Storage	Empty		AHCI		~
		Port Count:			÷
Audio			Use Host I/O Cache		
Network					
Serial Ports					
USB					
Shared Folders					
User Interface					
	🕹 🍐 🔂				
			OK Cancel	He	elp

FIGURE 3-35. Storage Screen

- **17.** If **Controller: SATA** appears under **Storage Devices**, select the controller and click
- **18.** Add an IDE controller.

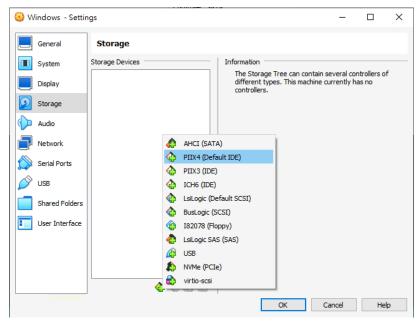


FIGURE 3-36. Add Storage Controller

Controller: PIIX4 appears on the Storage Devices list.

b. Click the controller and change the **Name** attribute to **IDE**.

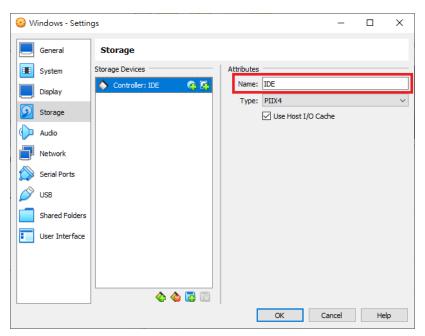


FIGURE 3-37. Controller IDE

c. Select Use Host I/O Cache.

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d. Click **Controller: PIIX4** and then click

🔯 windows - Hard Disk Selector Х _ Medium Selector Add Create Refresh Name Virtual Size Actual Size Not Attached windows_1.vmdk 35.00 GB 4.44 MB Search By Name 🗸 Choose Cancel

The Hard Disk Selector window appears.

FIGURE 3-38. Hard Disk Selector

- e. Select the converted VMDK file you want to use and click **Choose**.
- **f.** Click **Controller: IDE** and then click @ to create an optical drive.
- g. In the Optical Disk Selector window, click Leave Empty.

🔯 Windows - Optical Disk Selector	_		Х
Medium Selector			
Add Create Refresh			
Name ^	Vi	rtual Size	
> Not Attached			
٢			>
Search By Name 🗸		<u> </u>	۵ (
Choose Leav	e Empty	Canc	el

FIGURE 3-39. Optical Disk Selector

h. Click the optical drive you created and verify the **Optical Drive** attribute is set to **IDE Secondary Device 0**.

🤇 wii	ndows - Setting	5			-		×
	General	Storage					
	System	Storage Devices	Attributes				
	Display	Controller: IDE	Optical Drive:	IDE Seco	ndary Device	e 0	~ 💽
		windows_1.vmdk		Live C	D/DVD		
2	Storage	Empty	Information				
Ъ	Audio		Type:				
			Size:				
J,	Network		Location:				
\gg	Serial Ports		Attached to:				
Ŷ	USB						
	Shared Folders						
	User Interface						
		🕹 🕼 📓					
			01		Connel		u a la
			OK	•	Cancel		Help

FIGURE 3-40. IDE Secondary Device 0

You should only have one **Controller: IDE** listed under Storage Devices. If there are any other controllers listed, remove the extra controllers.

19. (Optional) Go to Audio and verify that Enable Audio is selected.

😟 test - Settings		-		×
General	Audio			
🔳 System	Enable Audio			
Display	Host Audio Driver: Default			
Storage	Audio Controller: Intel HD Audio Extended Features: Enable Audio Output			
🕩 Audio	Enable Audio Input			
Network				
Serial Ports				
DSB				
Shared Folders				
User Interface				
	OK	Cancel	He	lp

FIGURE 3-41. Audio Options Settings

20. Go to **USB**.

🥹 Windows - Settir	ngs	-		Х
General	USB			
System	Enable USB Controller			
Display	USB 1.1 (OHCI) Controller			
Storage	USB 2.0 (OHCI + EHCI) Controller USB 3.0 (xHCI) Controller			
Audio	USB Device Filters			
Network				
Serial Ports				ß
USB				
Shared Folders				Ø
User Interface				
	ОК С	Cancel	He	lp

FIGURE 3-42. USB Settings

- 21. Select Enable USB Controller.
- 22. Select USB 1.1 (OHCI) Controller.
- 23. Go to Shared Folders and verify that no folders are shared.

🙆 Windows - Se	ttings		-		×
General	Shared Folders				
System	Shared Folders				
Display	Name Path Machine Folders	Access	Auto Mount	At	
Storage					
🕩 Audio					
Network					
Serial Ports					
<i> S</i> USB					
Shared Folder	rs				
User Interfac	e				
	ОК		Cancel	Help	2

FIGURE 3-43. Shared Folders Settings

- **24.** Click **OK**.
- **25.** On the **VirtualBox Manager** screen, click \Rightarrow to power on the image.

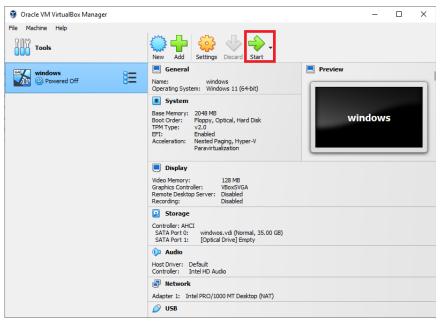


FIGURE 3-44. VirtualBox Manager

The installation process starts.

26. Install Microsoft Office and other required software to achieve satisfactory detection results.



Important

Verify there is at least 3072 MB free virtual disk space on the virtual machine to ensure normal operation of Virtual Analyzer.

3-57

Configuring Virtual Machine Images

Configure virtual machine images that were created using converted virtual hard disk drives to avoid importing issues.

- Configuring Virtual Machine Images (Windows XP and Windows Server 2003) on page 3-58
- Configuring Virtual Machine Images (All Other Supported Windows Versions) on page 3-60

Configuring Virtual Machine Images (Windows XP and Windows Server 2003)

Procedure

1. On the guest operating system, click **Start**, right-click **My Computer**, and then click **Manage**.

The Computer Management screen appears.

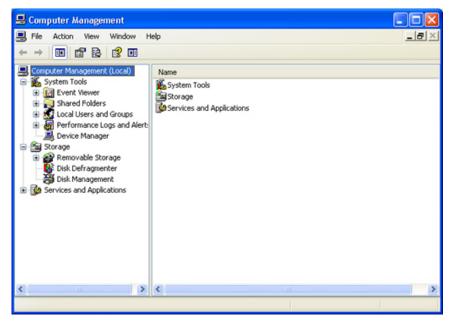


FIGURE 3-45. Computer Management

2. In the left pane, click **Device Manager**.

A list of devices appears.

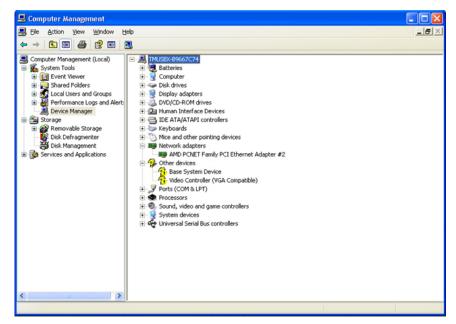


FIGURE 3-46. Device Management - Network Adapter Window

- **3.** In the right pane, click **Network adapters** and then verify that the network adapter driver is ready.
- 4. Open a Command Prompt window (cmd.exe) using an account with administrator privileges.
- **5.** Disable the **Found New Hardware Wizard** by typing the following commands:
 - Windows XP 32-bit:

```
reg add "HKEY_LOCAL_MACHINE\Software\Policies\Microsoft
\Windows\DeviceInstall\Settings" /v SuppressNewHWUI /t
REG_DWORD /d 1 /f
```

• Windows XP 64-bit or Windows Server 2003:

reg add "HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet \Services\PlugPlay\Parameters" /v SuppressUI /t REG_DWORD /d 1 /f

Found New Hardware Wizard				
	Welcome to the Found New Hardware Wizard Windows will search for current and updated software by looking on your computer, on the hardware installation CD, or on the Windows Update Web site (with your permission). Read our privacy policy Can Windows connect to Windows Update to search for software? Yes, this time only Yes, now and gvery time I connect a device No, not this time			
	< Back Next > Cancel			

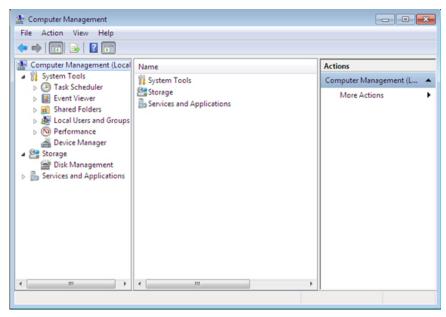
FIGURE 3-47. Found New Hardware Wizard

- **6.** Restart the image and then verify that the **Found New Hardware Wizard** does not appear.
- **7.** Power off the image.

Configuring Virtual Machine Images (All Other Supported Windows Versions)

Procedure

1. On the guest operating system, click **Start**, right-click **Computer**, and then click **Manage**.



The Computer Management screen appears.

FIGURE 3-48. Computer Management

2. In the left pane, click Device Manager.

A list of devices appears.

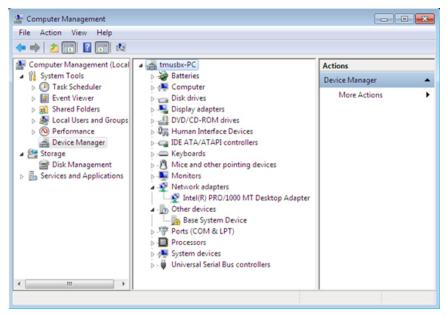


FIGURE 3-49. Device Management - Network Adapter

- **3.** In the right pane, click **Network adapters** and then verify that the network adapter driver is ready.
- **4.** Power off the image.

Exporting Virtual Machine Images to OVA Files

A virtual machine image comprises many uncompressed files. The files must be combined into a single OVA file to avoid issues when importing.



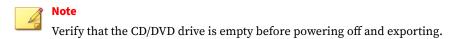
Important

Verify that the size of the created OVA file is supported by your product.

For details, go to https://docs.trendmicro.com/en-us/home.aspx#Enterprise.

Procedure

On the VirtualBox Manager screen, power off the virtual machine. 1.



2. Go to **File > Export Appliance**.

The Export Virtual Appliance window appears.

Select the virtual machine image to export and click Next. 3.

The **Appliance settings** screen appears.

- Configure the following: 4.
 - File: Accept the default name and path or click 👩 to select a different file.
 - Format: Select OVF 1.0.



Important

Format options include OVF 0.9, 1.0 and 2.0. Virtual Analyzer does not support OVF 2.0.

- MAC Address Policy: Select Include only NAT network adapter MAC addresses.
- 5. Click Next.

The Virtual system settings screen appears.

6. Verify that the **License** field is empty and then click **Export**.

VirtualBox creates the OVA file.



Chapter 4

Linux OVA File Preparation

There are two methods to prepare a Virtual Analyzer-supported Linux OVA file.

• Use the **Predefined Linux Virtual Analyzer Image** from Trend Micro.

The **Predefined Linux Virtual Analyzer Image** is based on CentOS 7.8, comes with all required packages installed and optimized system settings.

Download the **Predefined Linux Virtual Analyzer Image** from the Trend Micro Download Center, or obtain a copy from your support provider.

After customization, use the tool to validate the image.



The **Predefined Linux Virtual Analyzer Image** is only available for CentOS 7.8. To use RHEL 7.9 or RHEL 8.3, you must create your own image.

- Create your own Virtual Analyzer-supported Linux OVA file from scratch.
 - Required Software on page 4-3
 - Downloading and Installing VirtualBox on page 4-8

- Creating Linux Virtual Machine Images on page 4-9
- Modifying the Virtual Machine Environment on page 4-35
- Reducing the Size of VirtualBox Disk Images on page 2-43
- Exporting Virtual Machine Images to OVA Files on page 4-36



Creating Linux OVA Files From Scratch

Procedure

- Prepare the operating system and required applications. For details, see *Required Software on page 4-3*.
- **2.** Download and install VirtualBox.

For details, see Downloading and Installing VirtualBox on page 4-8.

- **3.** Create a virtual machine image. For details, see *Creating Linux Virtual Machine Images on page 4-9*.
- **4.** Modify the environment of the virtual machine image. For details, see *Modifying the Virtual Machine Environment on page 4-35*.
- 5. Reduce the size of the VirtualBox Disk Image.

For details, see Reducing the Size of VirtualBox Disk Images on page 2-43.

6. Export the virtual machine image to an OVA file.

For details, see *Exporting Virtual Machine Images to OVA Files on page* 4-36.

Required Software

The following software must be installed on the virtual machine to achieve satisfactory detection results.

Note

Operating system, Office suite, and third-party software support may change or end without prior notice from Trend Micro due to specification, license model, and lifecycle changes.

TABLE 4-1. Required Software

Software	DESCRIPTION
Operating system	Virtual Analyzer supports the following operating systems:
	CentOS 7.8.2003, RHEL 7.9, RHEL 8.3
	 Note Image validation requires the installation ISO to enable automatic installation of missing Linux packages. For CentOS, the CentOS 7.8.2003 Installation ISO CentOS-7-x86_64-Everything-2003.iso is required. For RHEL 7.9, the RHEL 7.9 Installation ISO rhel-server-7.9-x86_64-dvd.iso is required.
	For RHEL 8.3, the RHEL 8.3 Installation ISO rhel-8.3-x86_64- dvd.iso is required.
	Important
	 Use a host name that reflects your organizations' naming scheme.
	 Trend Micro recommends using the English version of the operating system.

The following packages must be installed on the virtual machine to achieve satisfactory detection results.

REPOSITORY	CENTOS 7.8	RHEL 7.9	RHEL 8.3
yum	• bash-4.2.46-34.el7.	• at-3.1.13-24.el7	elfutils-devel
	x86_64 • binutils-2.27-43.ba	 bash-4.2.46-34.el7. x86_64 	 gcc-8.5.0-15.el8.x8 6_64
	se.el7 • dos2unix-6.0.3-7.el 7	 bind- utils-9.11.4-26.P2.e l7_9.2 	 gcc-c+ +-8.5.0-15.el8.x86_ 64
	• file-5.11-36.el7	• binutils-2.27-43.ba	• gettext
	• gcc-4.8.5-39.el7	se.el7	• git
	• gcc-c+ +-4.8.5-39.el7	• dos2unix-6.0.3-7.el 7	 glibc-2.28-211.el8. x86_64
	• glibc-2.17-307.el7.	epel-release	• glibc-
	1 • glibc-2.17-307.el7.	• file-5.11-36.el7	devel-2.28-211.el8. x86_64
	• gibc-2.17-507.et7. 1.i686	• gcc-4.8.5-44.el7	• glog
	 glibc- common-2.17-307. 	• gcc-c+ +-4.8.5-44.el7	 kernel- devel-4.18.0-240.el
	el7.1	• glibc-2.17-326.el7_	8.x86_64
	 glibc- devel-2.17-307.el7. 	9 • glibc-	 libcurl-7.61.1-14.el 8.x86_64
	1 • glibc-	common-2.17-326. el7_9	 libgcc-8.5.0-15.el8. x86 64
	devel-2.17-307.el7. 1.i686	 glibc- devel-2.17-326.el7 _9 	 libpcap-1.9.1-5.el8. x86_64
	 kernel- devel-3.10.0-1127. 	• glog	• libpcap-
	el7.x86_64	 glog-devel 	devel-1.9.1-5.el8.x 86_64
	• libcurl-7.29.0-57.el 7	 kernel- devel-3.10.0-1160. 	 libstdc+ +-8.5.0-15.el8.x86_
	• libcurl-	el7.x86_64	64
	devel-7.29.0-57.el7 libgcc-4.8.5-39.el7 	• libcurl-7.29.0-59.el 7	 openssl-1.1.1g-11. el8.x86_64

TABLE 4-2. Required Packages

REPOSITORY	CentOS 7.8	RHEL 7.9	RHEL 8.3
yum	 libpcap-1.5.3-12.el 7 libpcap- devel-1.5.3-12.el7 libstdc+ +-4.8.5-39.el7 libstdc+ +-4.8.5-39.el7.i686 libstdc++- devel-4.8.5-39.el7 libstdc++- devel-4.8.5-39.el7.i 686 net- tools-2.0-0.25.2013 1004git.el7 openssl-1.0.2k-19. el7 python-devel samba-4.10.4-10.el 7 samba- client-4.10.4-10.el 7 samba- common-4.10.4-10 el7 systemtap-4.0-11.el 7 systemtap- devel-4.0-11.el7 systemtap- runtime-4.0-11.el7 	 libcurl- devel-7.29.0-59.el7 libgcc-4.8.5-44.el7 libpcap- devel-1.5.3-12.el7 libstdc+ +-4.8.5-44.el7 libstdc++- devel-4.8.5-44.el7 libstdc++- devel-4.8.5-44.el7 net- tools-2.0-0.25.2013 1004git.el nmap-6.40-19.el7 openssl-1.0.2k-19. el7 opthon-devel rsync-3.1.2-10.el7 samba- client-4.10.16-15.el 7_9 samba- common-4.10.16-1 sel7_9 	 procps- ng-3.3.15-9.el8.x86 _64 python2 python2-devel rkhunter samba-4.16.4-2.el8 .x86_64 samba- client-4.16.4-2.el8. x86_64 samba- common-4.16.4-2. el8.noarch systemtap-4.7-1.el 8.x86_64 systemtap- devel-4.7-1.el8.x86 _64 systemtap- runtime-4.7-1.el8.x 86_64 tcsh yum-utils zlib-1.2.11-16.el8_ 2.x86_64

REPOSITORY	CENTOS 7.8	RHEL 7.9	RHEL 8.3
yum	 sysvinit- tools-2.88-14.dsf.el 7 tcsh-6.18.01-16.el7 unzip-6.0-21.el7 zip-3.0-11.el7 zlib-1.2.7-18.el7 	 systemtap-4.0-13.e l7 systemtap- devel-4.0-13.el7 systemtap- runtime-4.0-13.el7 systvinit- tools-2.88-14.dsf.el 7 tcsh-6.18.01 unzip-6.0-21.el7 zip-3.0-11.el7 zlib-1.2.7-18.el7.x8 6_64 	
debuginfo	 glibc-devel kernel-3.10.0-1127. el7.x86_64 libcurl libgcc libstdc++ openssl zlib 	 bash glibc kernel-3.10.0-1160. el7.x86_64 libcurl libgcc libstdc++ openssl zlib 	 bash glibc kernel- debuginfo-4.18.0-2 40.el8.x86_64 kernel-debuginfo- common- x86_64-4.18.0-240. el8.x86_64 libcurl libcurl libgcc libstdc++ openssl zlib



Important

- Do not install newer or older versions of the packages.
- Do not install any VMware and VirtualBox tools to avoid triggering the anti-virtual machine functions of some malware.
- Do not install any anti-malware software on the virtual machine to ensure normal operation of Virtual Analyzer.

Downloading and Installing VirtualBox

Procedure

4-8

1. Download the latest version of VirtualBox from <u>https://</u> www.virtualbox.org/wiki/Downloads.



Note

The VirtualBox Open Source Edition is licensed under the GPL V2. The full text of the license is available at <u>http://www.gnu.org/licenses/old-licenses/gpl-2.0.html</u>.

- 2. Configure the language settings using one of the following methods:
 - Install VirtualBox with English as the default language.
 - After installation, go to **File** > **Preferences** > **Language** and then select **English**.

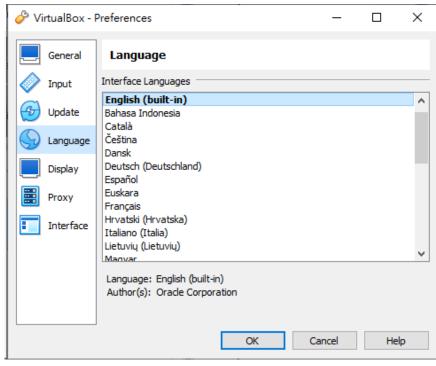


FIGURE 4-1. Language Settings

Creating Linux Virtual Machine Images

Procedure

1. Open VirtualBox.

The VirtualBox Manager window opens.



FIGURE 4-2. VirtualBox Manager

2. Click New.

The Create Virtual Machine window opens.

3. Click Expert Mode.

🧿 Create Virtual Mach	ine	?	×
	V Name and Operating System		
	Name: centos 78		
JAME.	Folder: E:\/box VMs		~
	ISO Image: E:\iso\CentOS-7-x86_64-Everything-2003.iso		~
	Edition:		\sim
	Type: Linux	~	64
	Version: Red Hat (64-bit)	~	
	Skip Unattended Installation		
	> Unattended Install		
	> Hardware		
	> Hard Disk		
Help	Guided Mode Back F	inish Ca	ncel

The Create Virtual Machine wizard enters Expert Mode.

FIGURE 4-3. Create Virtual Machine - Expert Mode

- 4. Configure the Name and Operating System settings.
 - Type a permanent and unique **Name** for the virtual machine.
 - Specify the **Folder** to store the completed virtual machine.
 - Specify the **ISO Image** for the virtual machine.
 - For the **Type**, select **Linux**.
 - For the Version, select Red Hat (64-bit).
 - Select Skip Unattended Installation.

👔 Note

Select **Linux** and **Red Hat (64-bit)** when using CentOS 7.8, RHEL 7.9, or RHEL 8.3.

5. Open the Hardware section.

휳 Create Virtual Machir	ne contraction of the second se	?	×
	> Name and Operating System		
	> Unattended Install		
	✓ Hardware		
1	Base Memory:	1024 MB	-
	4 MB 32768 ME		
	Processors:		1 🜩
-	1 CPU Enable EFI (special OSes only)	8 CPUs	
	Hard Disk Hard Disk		
Help	Guided Mode Back Finish	Can	cel

FIGURE 4-4. Hardware

- 6. Specify the recommended memory size for your operating system.
 - CentOS 7.8: 1024 MB
 - RHEL 7.9: 1024 MB
 - RHEL 8.3: 1024 MB
- 7. Open the Hard Disk section.

🦸 Create Virtual Machi	ine	?	×
	Name and Operating System		
	> Unattended Install		
JAKE	> Hardware		
	V Hard Disk		
	Create a Virtual Hard Disk Now		
	Hard Disk File Location and Size		
	E://box VMs/centos78/centos78.vmdk		
		15.0 GB	
	4.00 MB 2.00 TB		
	Hard Disk File Type and Variant		
	VMDK (Virtual Machine Disk)		
	Split into 2GB parts		
	O Use an Existing Virtual Hard Disk File		
	<pre>! rhel83_minimal_with_sc_dep-disk001.vmdk (Normal, Inaccessible)</pre>	\sim	
	O Do Not Add a Virtual Hard Disk		
Help	Guided Mode Back Finish	Can	el

FIGURE 4-5. Hard Disk

- 8. Select Create a Virtual Hard Disk Now.
- 9. Specify the hard disk settings.
 - Specify the location of the virtual hard disk on the host machine.
 - Specify the size of the virtual hard disk according to your chosen operating system:
 - For CentOS 7.8, RHEL 7.9, and RHEL 8.3, specify at least 15 GB.
 - For the Hard Disk File Type and Variant, select VDI (VirtualBox Disk Image) or VMDK (Virtual Machine Disk)



Specify additional virtual hard drive space if you plan to install additional software.

For best results, Trend Micro recommends selecting **VDI (VirtualBox Disk Image)**.



Important

Do not select "Pre-allocate Full Size" or "Split into 2GB parts." The options may cause the tool to fail.

10. Click Create.

VirtualBox creates the virtual machine. The new virtual machine appears in the left pane of the VirtualBox Manager screen.

🗿 Oracle VM VirtualBox Manager		- 🗆 X
File Machine Help		
Tools	New Add Settings Discard Start	
Centos78	General Name: centos78 Operating System: Red Hat (64-bit)	Preview
	System Seven Seven	centos78
	Storage Controller: IDE DE Secondary Device 0: [Optical Drive] CentOS-7-x86_64-Everything-2 SATA Port 0: centos 78. vdi (Normal, 15.00 GB) Audio centos 78. vdi (Normal, 15.00 GB) Host Driver: Default Controller: ICH ACS7 @ Iletwork Adapter 1: Adapter 1: Intel PRO/1000 MT Desktop (NAT)	003.iso (9. 57 GB)
	🖉 USB	

FIGURE 4-6. Newly-created Virtual Machine

Ensure that the virtual machine is not in any group.

11. Click Settings.

1	o	• 1	
Tho	Soffinge	window	onone
THE	Settings	WILLUOW	UDEIIS.

😔 CentOS78_sandbox -	Settings					?	×
E General	Genera	I					
I System	Basic	Advanced	Description	Disk Encryption			
Display	Name:	CentOS78_sa	andbox				
Storage	Type:	Linux				•	-4
🕩 Audio	Version:	Red Hat (64-	bit)			•	
Network							
Serial Ports							
DSB							
Shared Folders							
User Interface							
					OK	Ca	ncel

FIGURE 4-7. VirtualBox Settings

12. Go to System.



🙆 Ce	entOS78_sandbox	- Settings	?	×
	General	System		
	System	Motherboard Processor Acceleration		
	Display	Base Memory:	1024 MB	* *
$\mathbf{\Sigma}$	Storage	4 MB 16384 MB		
	Audio	Boot Order: V 💾 Floppy 🔹 V 📀 Optical 🐳		
₽	Network	Hard Disk		
	Serial Ports	Chipset: PIIX3		
Ø	USB	Pointing Device: USB Tablet		
	Shared Folders	Extended Features: Enable I/O APIC Enable EFI (special OSes only)		
	User Interface			
		OK	Can	cel

FIGURE 4-8. System Screen

- **13.** Configure the settings on the **Motherboard** tab.
 - For Chipset, select PIIX3.
 - For Pointing Device, select USB Tablet
 - Select the following **Extended Features**:
 - Enable I/O APIC
 - Enable EFI (special OSes only) (Optional)

👔 Note

Use **Enable EFI (special OSes only)** if you want to create EFI-compatible images. EFI-compatible images are only supported by the following Trend Micro products:

- · Deep Discovery Inspector 5.6 and later
- · Deep Discovery Email Inspector 3.6 and later
- Deep Discovery Analyzer 6.8 and later
- Deep Discovery Director 5.1 and later
- · Deep Discovery Web Inspector 2.5 and later
- 14. On the Processor tab, select Enable PAE/NX.
- 15. On the Acceleration tab, select Enable Nested Paging.

If you are using VirtualBox 5.2 and before, also select **Enable VT-x/AMD-V**.



- The **Acceleration** tab is only available if the processor of the host system supports virtualization technology and the virtualization setting is enabled in the BIOS of the host system.
- VirtualBox 6.0 and later automatically enables VT-x/AMD-V if the processor of the host system supports virtualization technology and the virtualization setting is enabled in the BIOS of the host system.

16. Go to Storage.

😳 CentOS78_sandbo>	< - Settings			?	×
General	Storage				
System	Storage Devices	Attributes			
Display	🔶 Controller: IDE 🛛 🤤 🚱	Name:			
Storage	Empty	Type:			•
Audio	Controller: SATA		Use Host I/O Cache		
	Centos/o_sandbox.vinuk				
Network					
Serial Ports					
DSB					
Shared Folders					
User Interface					
	🕹 🍲 🛃 🖾				
			ОК	Can	ncel

FIGURE 4-9. Storage Screen

- **17.** If **Controller: SATA** appears under **Storage Devices**, select the controller and click
- **18.** Add an IDE controller.

😟 CentOS78_sands	oox - Settings					-		×
General	Storage							
System	Storage Devices		Information					
Display			The Storage T different type controllers.					sof
Storage								
Audio								
Network			AHCL (SATA) PIIX4 (Default IDE)	1				
Serial Ports		¢	PIIX3 (IDE)	t.				
Ď USB			ICH6 (IDE) LsiLogic (Default SCSI)					
Shared Folders		ě	BusLogic (SCSI)					
User Interface			I82078 (Floppy)					
		e C	LsiLogic SAS (SAS) USB					
		2	NVMe (PCIe)					
		¢ 😓	virtio-scsi]				
			O	K	Ca	ncel	He	lp

FIGURE 4-10. Add Storage Controller

b. Click the controller and change the **Name** attribute to **IDE**.

😟 CentO)S79_sandbo	x - Settings				-	×
Ger	neral	Storage					
🔳 Sys	stem	Storage Devices		Attributes			
Dis	play	🔷 Controller: IDE	6 2	Name:	IDE		
Sto	orage			Type:	PIIX4	lo carba	\sim
					✓ Use Host I	/O Cache	
	twork						
	ial Ports						
USE USE							
	ared Folders						
Use Use	er Interface						
		🖕 🍐	;				
					ОК	Cancel	Help

FIGURE 4-11. Controller IDE

c. Select Use Host I/O Cache.

4-20

d. Next to **Controller: PIIX4**, click to create a virtual hard disk.

The Hard Disk Selector window appears.

🔯 CentOS79_sandbox - Hard Disk Selector	_	
Medium Selector		
Add Create Refresh		
Name Virtual Size Actual Size		
✓ Attached		
CentOS79_sandbox.vdi 15.00 GB 2.00 MB		
Search By Name 🗸		A N
	Choose	Cancel

FIGURE 4-12. Hard Disk Selector

- **e.** Select the virtual hard disk file that you previously created and then click **Choose**.
- **f.** Click the hard drive you created and verify the **Hard Disk** attribute is set to **IDE Primary Device 0**.

😟 CentOS78_sandb	pox - Settings		-		×
General	Storage				
System	Storage Devices	Attributes			
Display	Controller: PIIX4	Hard Disk:	IDE Primary Device 0		~ 💽
Storage		Information			
Audio		Type (Format): Virtual Size:			
Network		Actual Size:	2.00 MB		
Serial Ports			Dynamically allocated s E:\Vbox VMs\CentOS7	-	(Cent
DSB		Attached to: Encrypted with key:			
Shared Folders					
User Interface					
	🖕 💮 🖾				
			OK Cancel	H	lelp

FIGURE 4-13. IDE Primary Device 0

- **g.** Click **Controller: PIIX4** and then click 🍙 to create an optical drive.
- h. In the Optical Disk Selector window, click Leave Empty.

CentOS78_sandbox - Optical Disk Sele	ector		_	
Add Create Refresh				
Name	Virtual Size	Actual Size		
> Attached > Not Attached				
Search By Name \vee				💫 🔊
		Choose	Leave Empty	Cancel

FIGURE 4-14. Optical Disk Selector

i. Click the optical drive you created and verify the **Optical Drive** attribute is set to **IDE Secondary Device 0**.

🛞 Ce	entOS78_sandb	pox - Settings			-		×
	General	Storage					
	System	Storage Devices	Attributes				_
	Display	Controller: PIIX4	Optical Drive:	IDE Secondary Devi	ce 0		~ 💽
\bigcirc	Storage	Empty	Information				
	Audio		Type: Size:				
	Network		Location:				
	Serial Ports		Attached to:				
Ø	USB						
	Shared Folders						
:	User Interface						
		🔄 🗐 🔕					
				OK	Cancel	н	elp

FIGURE 4-15. IDE Secondary Device 0

- j. Click 💽 and select Choose/Create a Virtual Optical Disk...
- **k.** Select the ISO file containing the operating system installer.

The ISO file appears as an available device.

You should only have one **Controller: PIIX4** listed under Storage Devices. If there are any other controllers listed, remove the extra controllers.

19. (Optional) Go to Audio and verify that Enable Audio is selected.

😔 CentOS78_sandbox	- Settings	?	×
🧾 General	Audio		
System	Imable Audio		
Display	Host Audio Driver: Windows DirectSound 🔻		
Storage	Audio Controller: ICH AC97 Extended Features: Enable Audio Output		
🕩 Audio	Enable Audio Input		
Network			
Serial Ports			
<i> U</i> SB			
Shared Folders			
User Interface			
	ОК	Can	icel

FIGURE 4-16. Audio Options Settings

20. Go to **Network** and click the **Adapter 1** tab.

🙆 Ce	entOS78_sandbox	- Settings	?	×
	General	Network		
	System	Adapter 1 Adapter 2 Adapter 3 Adapter 4		
	Display	Enable Network Adapter		
\bigcirc	Storage	Attached to: NAT 🔻		- 1
	Audio	Name:		The second secon
₽	Network			
	Serial Ports			
Ø	USB			
	Shared Folders			
	User Interface			
		ОК	Can	cel

FIGURE 4-17. Network Settings

- a. Verify Enable Network Adapter is selected.
- b. For Attached to, select NAT or Bridged Adapter.
- **21.** Go to **USB**.



CentOS78_sandbox	c - Settings	?	×
General	USB		
System	Enable USB Controller		
Display	USB 1.1 (OHCI) Controller USB Device Filters		
Storage			
🕩 Audio			
Network			ß
🚫 Serial Ports			
🌽 USB			
Shared Folders			
User Interface			
	ОК	Cano	el

FIGURE 4-18. Enable USB Controller

- 22. Select Enable USB Controller.
- 23. Select USB 1.1 (OHCI) Controller.
- 24. Go to Shared Folders and verify that no folders are shared.

😳 CentOS78_sandbox	- Settings			?	×
General	Shared Folders				
System	Shared Folders				
Display	Name Path Machine Folders	Access	Auto Mount	At	-
Storage					
🕩 Audio					
Network					
Serial Ports					
🌽 USB					
Shared Folders					
User Interface					
			ОК	Cance	el

FIGURE 4-19. Shared Folders Settings

- 25. Click OK.
- **26.** On the **VirtualBox Manager** screen, click \Rightarrow to power on the image.

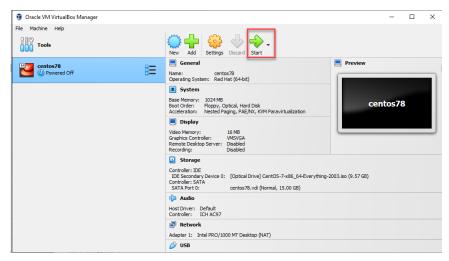


FIGURE 4-20. VirtualBox Manager

The installation process starts.

27. Follow the on-screen instructions to install the guest operating system.

e Machine View	Input Devices Help		
e Machine View	input Devices Heip		
			CENTOS 7 INSTALLATION
			🖽 us Help!
M			
CentOS	WELCOME TO	CENTOS 7.	
		021110071	
	What language wou	ld vou like to use du	ring the installation process?
	5 5	1	
	English	English	English (United States)
	Afrikaans	Afrikaans	English (United Kingdom)
	አማርኛ	Amharic	English (India)
			English (Australia)
	العربية	Arabic	English (Canada)
	অসমীয়া	Assamese	English (Denmark)
	Asturianu	Asturian	English (Ireland)
A Calabal S	Беларуская	Belarusiar	English (New Zealand)
	Български	Bulgarian	English (Nigeria)
	বাংলা		
and the second	71/01	Bengali	English (Hong Kong SAR China)
		6	I's slick Illeina stat
		U	

FIGURE 4-21. Operating System Installation Process

28. Select **English** and click **Continue**.

4-30

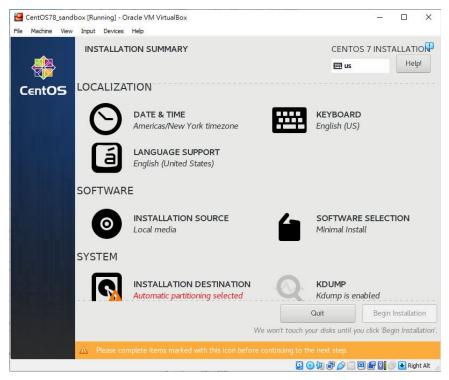


FIGURE 4-22. Installation Summary

- **29.** Configure kdump settings.
 - a. On the Installation Summary screen, click KDUMP
 - **b.** Disable **Enable kdump**.
 - c. Click Done.

CentOS78_sandbox [Running] - Oracle VM VirtualBox	-		×
File Machine View Input Devices Help KDUMP CENT Done us	os 7 ins	_	ATION Help!
Kdump is a kernel crash dumping mechanism. In the event of a system crash, kdump will capture information f can be invaluable in determining the cause of the crash. Note that kdump does require reserving a portion of will be unavailable for other uses.			
Enable kdump			
Kdump Memory Reservation: O Manual			
Memory To Be Reserved (MB): 160 - +			
Total System Memory (MB): 990 Usable System Memory (MB): 830			
D • U # D = U) 🗗 🛛 🔇	🔗 🕓 Rig	ht Ctrl

FIGURE 4-23. Installation Summary kdump

- **30.** Configure network settings.
 - a. On the Installation Summary screen, click NETWORK & HOST NAME.
 - **b.** Enable/turn on the network interface.
 - **c.** Configure the network settings.
 - **d.** Verify that the network interface is able to get an IP address and connect to the network.
 - e. Click Done.

CentOS78_VAsandbox [Running] - Oracle VM VirtualBox File Machine View Input Devices Help			8 	
NETWORK & HOST NAME		CENT ^I	OS 7 INST	ALLATION Help!
Ethernet (enp0s3) Intel Corporation 82540EM Gigabit Ethernet Controller (Z	Ethernet (enp0s3) Connected	ON	
	Hardware Address	08:00:27:42:6C:65		
		1000 Mb/s		
	IP Address			
		255.255.255.0		
	Default Route			
	DINS	172.22.0.102 8.8.8.8		
+ -			Confi	gure
Host name: localhost.localdomain	Apply	Current host name:	localhost.le	ocaldomain
		2 • 4 7 0 1	🖻 🖶 🛛 🔇	🚱 Right Ctrl

FIGURE 4-24. Installation Summary Network & Host Name

31. After the **Begin Installation** screen, on the **CONFIGURATION** screen, set the **ROOT PASSWORD** to 1111.

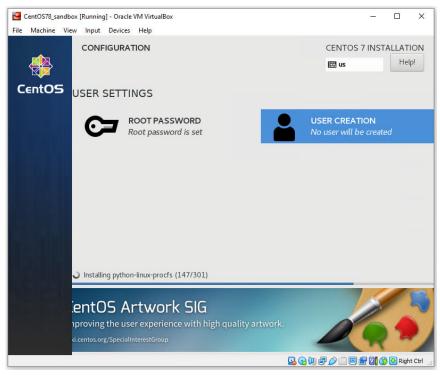


FIGURE 4-25. Password Configuration

Important

The Linux Operating System root password must be set to 1111.

Modifying the Virtual Machine Environment

Modify the virtual machine environment to run Virtual Analyzer Sensors, a collection of utilities that execute and detect malware, and record all behavior in Virtual Analyzer.

• Modifying the Virtual Machine Environment on page 4-35

Modifying the Virtual Machine Environment

Procedure

1. Open a Terminal window and perform the following tasks:

Таѕк	Steps		
Verify that the network interface is able to get an IP	Type nmcli to check the network interface status.		
address and connect to the network	Note		
	If the network interface is disconnected, type ifup " <network interface="" name="">" to</network>		
	connect the network interface.		
Verify that the network interface is enabled on boot	Edit the network interface configuration file /etc/ sysconf ig/network-scripts/ifcfg- <network interface name>, and modify the following line:</network 		
	ONBOOT=yes		
Enable and verify that sshd	Type the following commands:		
is running	a. systemctl enable sshd		
	b. systemctl start sshd		
	C. systemctl status sshd		
	Verify that the ssh status is active (running)		
Disable SELinux	Edit the SELinux configuration file /etc/selinux/ config, and modify the following line:		
	SELINUX=disabled		
Verify that all required packages are installed	Use Virtual Analyzer Image Preparation Tool to automatically install missing packages or manually install them.		
	For details, see <i>Required Software on page 4-3</i> .		

TASK	Steps
For RHEL 7.9 and RHEL 8.3, register system	Registration is required to enable automatic installation of missing packages. Refer to documentation provided by Red Hat to complete registration.

2. Restart the virtual machine.

Exporting Virtual Machine Images to OVA Files

A virtual machine image comprises many uncompressed files. The files must be combined into a single OVA file to avoid issues when importing.

Important

Verify that the size of the created OVA file is supported by your product.

For details, go to https://docs.trendmicro.com/en-us/home.aspx#Enterprise.

Procedure

1. On the VirtualBox Manager screen, power off the virtual machine.

Note

Verify that the CD/DVD drive is empty before powering off and exporting.

2. Go to File > Export Appliance.

The Export Virtual Appliance window appears.

3. Select the virtual machine image to export and click Next.

The **Appliance settings** screen appears.

- **4.** Configure the following:
 - File: Accept the default name and path or click 🔯 to select a different file.
 - Format: Select OVF 1.0.



Important

Format options include OVF 0.9, 1.0 and 2.0. Virtual Analyzer does not support OVF 2.0.

- MAC Address Policy: Select Include all network adapter MAC addresses.
- 5. Click Next.

The Virtual system settings screen appears.

6. Verify that the **License** field is empty and then click **Export**.

VirtualBox creates the OVA file.



Chapter 5

Virtual Analyzer Image Preparation Tool

Learn how to use the Virtual Analyzer Image Preparation Tool in the following topics:

- Overview on page 5-2
- Image Validation and Configuration on page 5-4
- System Requirements on page 5-3
- Using the Tool on page 5-6
- Troubleshooting Common Issues on page 5-25

Overview

5-2

The Virtual Analyzer Image Preparation Tool facilitates the creation of custom sandbox images.

TABLE 5-1. Features

FEATURE	DESCRIPTION
Image creation	Create custom sandbox images for the following products:
	Deep Discovery Inspector 3.8 and later
	Deep Discovery Email Inspector 2.1 and later
	Deep Discovery Analyzer 5.1 and later
	 TippingPoint Advanced Threat Protection for Networks 3.8 SP2 and later
	TippingPoint Advanced Threat Protection for Email 2.5 and later
	• TippingPoint Advanced Threat Protection Analyzer 5.5 and later
	Deep Discovery Director 1.1 and later
	Deep Discovery Web Inspector 2.0 and later
Image validation and configuration	The tool validates and configures OVA files created using VirtualBox.

System Requirements

TABLE 5-2. Virtual Analyzer Image Preparation Tool System requirements

REQUIREMENT	Specification
Host operating	Build 3.8.1009 and later:
system	• Windows 7 (32-bit and 64-bit)
	• Windows 8 (32-bit and 64-bit)
	• Windows 8.1 (32-bit and 64-bit)
	• Windows 10 (32-bit and 64-bit)
	Build 3.8.1240 and later:
	Windows Server 2003/2003 R2
	Windows Server 2008/2008 R2
	Windows Server 2012/2012 R2
	Windows Server 2016
	• Windows Server 2019
	Microsoft .NET Framework 4.0 or later must be installed on the host operating system.
Virtualization	 Oracle[™] VM VirtualBox 4.3 or later (except 5.0.6)
application	• Oracle™ VM VirtualBox 7.0 or later for Windows 11 images
	Important The tool does not support VirtualBox 5.0.6 because a defect prevents the first serial port from functioning properly. Trend Micro recommends using VirtualBox 5.0.7 or later. The tool only supports VirtualBox 7.0 or later for Windows 11 virtual machines.

REQUIREMENT	Specification
Hardware virtualization	The hardware virtualization in the motherboard BIOS of the host operating system must be enabled to support Windows 8/8.1/10 or any 64-bit guest operating systems.
	Note The tool can detect hardware virtualization only on Windows 8/8.1/10 hosts.

Image Validation and Configuration

The tool automatically validates and configures the following VirtualBox image settings.

SETTING	CORRECT CONFIGURATION
Admin password	1111
Keyboard layout	Enhanced keyboard layout: 101
Found New Hardware Wizard	Disabled
Disk defragmentation	Disabled
.NET Optimization	Disabled
CPU count	1
Memory size	• Windows XP or Windows Server 2003: 512 MB
	• Windows 11: 2048 MB
	Other operating systems: 1024 MB
PAE/NX	Enabled
Hardware virtualization	VT-x/AMD-V and nested paging enabled
Audio driver	Enabled

TABLE 5-3. Validating and configuring Windows image settings

Setting	CORRECT CONFIGURATION
Windows SMB service (TCP port 445)	Enabled
File and Printer Sharing for Microsoft Networks	Enabled
AutoPlay	Enabled in Windows 7/8/8.1/10/11
Default web browser	Internet Explorer or Microsoft Edge (Chromium-based version)
Microsoft Office macros	Enabled
Network adapter settings	Obtain an IP address automatically



Important

The tool checks but does not modify the Windows and Office versions. Verify that the image meets the requirements before running the tool.

TABLE 5-4. Validating and configuring Linux image settings

SETTING	CORRECT CONFIGURATION
CPU count	1
Memory size	1024 MB
PAE/NX	Enabled
Hardware virtualization	VT-x/AMD-V and nested paging enabled
Audio driver	Enabled
Root password	1111
SELinux	Disabled
kdump	Disabled
sshd	Enabled
Kernel update	Disabled



Important

Image validation requires the installation ISO to enable automatic installation of missing Linux packages.

For CentOS, the CentOS 7.8.2003 Installation ISO CentOS-7-x86_64-Everything-2003.iso is required.

For RHEL 7.9, the RHEL 7.9 Installation ISO rhel-server-7.9-x86_64-dvd.iso **is required.**

For RHEL 8.3, the RHEL 8.3 Installation ISO rhel-8.3-x86_64-dvd.iso is required.

Using the Tool

Procedure

5-6

- 1. Download SandboxWizard.zip from the Trend Micro Download Center, or obtain a copy from your support provider.
- 2. Extract the package content to a local folder.
- **3.** Go to the folder you extracted the package to and run SandboxWizard.exe.

The introduction screen appears.

🛃 Virtual Analyzer Image Preparation Tool	_		×
Virtual Analyzer Image Preparation Tool			
The Virtual Analyzer Image Preparation Tool facilitates the creation of custom s	andbox im	ages.	
Important: Using this tool may decrement Windows and Office activations.			
View the readme			
v6.0.1042 (c) 2022 Trend Micro Inc			
Cancel	<back< td=""><td>Ne</td><td>xt></td></back<>	Ne	xt>

FIGURE 5-1. Introduction screen

4. Click Next.

🕺 Virtual Analyzer Image Preparation Tool	_		×
License Agreement			
Please read the following license agreement carefully.			
TREND MICRO END USER AGREEMENT Software/Service: Trend Micro Tools and Services Version: English/Multi-country			^
Date: May 2019 Important: These terms and conditions governs your use of the Trend Micro sc and/or service ("Service") and any and all related documentation, and updates replace or supplement the Software and/or Service in any respect and which ar a separate license ("Agreement"). By downloading or otherwise accessing the 3 Service, you agree to be bound by this Agreement and have reviewed our Glob https://www.trendmicro.com/en_us/about/legal/privacy-policy-product.html. Trend Micro's sole and exclusive discretion by posting such changes on Trend M https://www.trendmicro.com/en_us/about/legal.html. The amended terms sha the date posted. It is your responsibility to check the website to learn of these agree to be bound to the terms of the Agreement, as modified. YOU MUST BE AT LEAST 18 YEARS OLD AND HAVE ATTAINED THE AGE OF MAJ PROVINCE OR COUNTRY WHERE YOU LIVE TO ENTER INTO THIS AGREEMENT. AGREE TO THE TERMS OF THIS AGREEMENT, DO NOT INSTALL OR USE THE SO	and upgrad re not distril Software an val Privacy N mrms at any t Micro's web II be effectiv modificatio JORITY IN T IF YOU DO	les that buted wit d/or lotice at ime at site: /e as of ns. You HE STATE	
✓ I accept the terms of the license agreement			
Cancel	<back< td=""><td>Nex</td><td>t></td></back<>	Nex	t>

FIGURE 5-2. License Agreement screen

5. Read the license agreement. If you agree with the terms, select I accept the terms of the license agreement and then click Next.

The tool checks if the computer meets the system requirements. After the check is complete, the **System Requirements** screen appears.

5-8

🛿 Virtual Analyzer Image Preparation T	ool		—		×
System Requirements					
All requirements have been m	et. Click Next to continu	ue using the to	ol.		
Note: • The tool can detect hardwa • The tool requires VirtualBo				sts.	
VirtualBox 4.3 or newer:	7.0.8				
CPU hardware virtualization:	Enabled				
		Cancel	<back< td=""><td>Nex</td><td>d></td></back<>	Nex	d>

FIGURE 5-3. System Requirements screen

6. Click Next.



🖾 Virtual /	Analyzer Image Preparation Tool	_		\times
Specify V	rtual Machine			
The tool v necessary	vill check the image for required applications, and then adj	ust setti	ngs if	
recomme	t: Using this tool may decrement Windows and Office actinned to activate the products in the guest operating system of the image.			nal
Use an	OVA image (exported from VirtualBox)			
⊖ Select	a VM on VirtualBox			
OVA file:			Bro	wse
	Note: The tool will import the selected OVA file into Virtua and preparation. Depending on the size of the OVA file, th consume several gigabytes of disk space.			
	Cancel	<back< td=""><td>Nex</td><td>d></td></back<>	Nex	d>

FIGURE 5-4. Specify Virtual Machine screen

- **7.** If you converted a Windows VMware image to an OVA file, perform the following steps:
 - a. Select Use an OVA image (exported from VirtualBox).
 - **b.** Click **Browse** and select the OVA file you exported.

For more details about this option, see *Windows OVA File Creation Using Converted Virtual Hard Disk Drives on page 3-1.*



Important

Open Virtualization Format (OVF) is a cross-platform standard for packaging and distributing software to be run in virtual machines. OVF enables the creation of ready-to-use software packages (operating systems with applications) that require no configuration or installation.

An OVF package consists of several files that can be packed into a single archive file with the extension .ova. Virtual Analyzer supports only image files in the OVA format.

- **8.** If you created a virtual machine on VirtualBox, perform the following steps:
 - a. Select Select a VM on VirtualBox.

🕺 Virtual Analyzer Image Preparation Tool	_		×
Specify Virtual Machine			
The tool will check the image for required applications, and then ad necessary.	ljust setti	ngs if	
Important: Using this tool may decrement Windows and Office act recommended to activate the products in the guest operating syste operation of the image.			nal
○ Use an OVA image (exported from VirtualBox)			
Select a VM on VirtualBox			
VirtualBox VM: win10_office_x64			^
✓ Clone VM before processing			×
Cancel	<back< td=""><td>Ne</td><td>xt></td></back<>	Ne	xt>

FIGURE 5-5. Specify Virtual Machine screen - Select a VM on VirtualBox

- **b.** Select the virtual machine you want to use from the **VirtualBox VM** list.
- **c.** Select **Clone VM before processing** to create a new copy of the virtual machine with its own set of individual snapshots.

Cloning allows quick creation of duplicate environments for testing. You can run as many clones as the memory and processors on the system allow.

9. Click Next.

The **Sandbox Preparation** screen appears and the tool begins preparing the image.

If the Linux virtual machine network adapter is attached to **NAT**, the tool automatically modifies settings using SSH.

If the Linux virtual machine network adapter is attached to **Bridged Adapter**, the **SSH Access** dialog appears. Specify the IP address and port the tool can use to access the virtual machine environment and then click **Connect**.

🛃 SSH Access		×
Specify the IP machine envi	address and port the tool can use to access the virtua ronment.	il
IP address:*	IPv4	
Port:*	22	
	Connect	

FIGURE 5-6. SSH Access screen for Linux images

The tool modifies incorrectly configured settings. For a list of settings that the tool validates, see *Image Validation and Configuration on page 5-4*. For solutions to issues that occur during this phase, see *Troubleshooting Common Issues on page 5-25*.

10. If the **Sandbox Preparation Unsuccessful** screen appears, click **View detailed log** to see recommended actions.

- For missing software on Windows images, see Sandbox Preparation Unsuccessful Missing Windows Software on page 5-22.
- For missing packages on Linux images, see Sandbox Preparation Unsuccessful Missing Linux Packages on page 5-24.
- For all other issues, see Troubleshooting Common Issues on page 5-25.
- 11. If the **Products Not Activated** screen appears, resolve the issue or click **Next**.

Produc	ts Not Activated				
1					
	Original image file:	MAK_ID25_win10en_offices_noab_x64.ova			
	Windows:	Microsoft Windows 10 Enterprise Build 1024 activated)) 64bit (not	
	VM settings:	Done			
	Internet Explorer:	Internet Explorer 11.0.10240.16384			
	Office:	Office 2010,2013 (not activated)			
	Adobe Reader:	Adobe Reader (will be installed)			
	Adobe Flash:	Adobe Flash Player Active X 18.0.0.203			
	.NET:	.NET Framework 4.6.00079			
		View detailed lo	29	Retry	

FIGURE 5-7. Products Not Activated screen for Windows images

To resolve the issue, see Products Not Activated - Windows on page 5-20.



Trend Micro recommends activating Windows and Microsoft Office to ensure normal operation of the image.

12. Once the Sandbox Ready screen appears, click Next.

The **Sandbox Ready** screen appears when the tool has successfully validated and configured all settings.

	valid image has be tualBox to export i	en prepared successfully. Export the image to an t later.	OVA file	e now o	r us
0	riginal image file:	7_En_win10rs3en_offices_noab.ova			
W	/indows:	Microsoft Windows 10 Pro Build 16299 32bit			
VI	M settings:	Done			
In	ternet Explorer:	Internet Explorer 11.15.16299.0			
0	ffice:	Office 2013,2016			
A	do <mark>be Reader:</mark>	Adobe Reader 11.0.02			
A	dobe Flash:	Adobe Flash Player Active X 18.0.0.203			
.N	IET:	.NET Framework 4.7.02556			
			View	detailed	l lo

FIGURE 5-8. Sandbox Ready screen for Windows images

Virtual Analyzer Image Preparation	Tool	<u></u>		×
ndbox Ready				
A valid image has been prep VirtualBox to export it later.	ared successfully. Export the image to a	an OVA file no	w or use	
VM Name:	CentOS78_sandbox			
Linux distribution:	CentOS Linux release 7.8.2003 (Core)			
VM settings:	Done			
Linux system settings:	Done			
Linux packages:	Done			
Linux debuginfo packages:	Done			
		16-	v detailed	
		view	v detalled	1100
	Cancel	<back< td=""><td>Nex</td><td>t></td></back<>	Nex	t>

FIGURE 5-9. Sandbox Ready screen for Linux images

Note 🕈

SandboxWizard.exe saves logs in the \log folder where you run the tool. Logs use the following naming convention: d:\SandboxWizard\log \VATool-yyyymmddhhmmss_output.txt

For example: d:\SandboxWizard\log
\VATool-20170925025520_output.txt



😨 Virtual Analyzer Imag	ge Preparation Tool	_		Х
Specify the OVA imag	e path and file name			
Specify a path and file as the tool.	name for the new image. By default, the image is sav	ed in the s	ame fol	der
Path and file name:	E:\VAIPT\7.0\1003\SandboxWizard\VATool-202308	16113743	.ova	
Estimated image size:	3G			
Available disk space:	158 GB on disk(C:\) 391 GB on disk(E:\) 158 GB on disk(Z:\)			
	from VirtualBox after exporting e for uploading to Deep Discovery Director			
	Cancel	<back< td=""><td>Ne</td><td>xt></td></back<>	Ne	xt>

FIGURE 5-10. Specify the OVA image path and file name

- **13.** Configure the settings on the **Specify the OVA image path and file name** screen.
 - Specify the path and file name that the tool uses when saving the OVA file.



- The tool uses the following naming convention when saving an OVA file: <code>VATool-20170925025520.ova</code>
- (Optional) Enable **Remove the image from VirtualBox after exporting**.

Trend Micro recommends removing unused images from VirtualBox to help reduce storage usage and minimize performance impact on the host system.

• (Optional) Enable Compress the image for uploading to Deep Discovery Director.

Important

Only Virtual Analyzer images compressed in TAR format by the Virtual Analyzer Image Preparation Tool can be uploaded to and deployed from Deep Discovery Director.

14. Click Next.

5-18

The **Export the image to OVA** screen appears and the tool exports the OVA file.

The **OVA Image Ready** screen appears when the export process completes.

OVA Image Ready Image Ready Image File Image file: C\D\VAIPT ova\VATool-20171011103003.ova Image file: C\D\VAIPT ova\VATool-20171011103003.ova Windows: Microsoft Windows 10 Enterprise Build 15063 64bit VM settings: Done Internet Explorer: Internet Explorer 11.0.15063.0 Office: Office 2016 Adobe Reader: Adobe Reader 8_9_11 (will be installed) Adobe Flash: Adobe Flash Player Active X 18.0.0.203 .NET: .NET Framework 4.7.02046	Virtual Analyzer Image Preparation Tool -			×
Analyzer. Image file: C:\D\VAIPT ova\VATool-20171011103003.ova Windows: Microsoft Windows 10 Enterprise Build 15063 64bit VM settings: Done Internet Explorer: Internet Explorer 11.0.15063.0 Office: Office 2016 Adobe Reader: Adobe Reader 8_9_11 (will be installed) Adobe Flash: Adobe Flash Player Active X 18.0.0.203	OVA Im	nage Ready		
Image file:C:\D\VAIPT ova\VAIGOI-20171011103003.ovaWindows:Microsoft Windows 10 Enterprise Build 15063 64bitVM settings:DoneInternet Explorer:Internet Explorer 11.0.15063.0Office:Office 2016Adobe Reader:Adobe Reader 8_9_11 (will be installed)Adobe Flash:Adobe Flash Player Active X 18.0.0.203	\odot			
VM settings:DoneInternet Explorer:Internet Explorer 11.0.15063.0Office:Office 2016Adobe Reader:Adobe Reader 8_9_11 (will be installed)Adobe Flash:Adobe Flash Player Active X 18.0.0.203		Image file:	C:\D\VAIPT ova\VATool-20171011103003.ova	
Internet Explorer:Internet Explorer 11.0.15063.0Office:Office 2016Adobe Reader:Adobe Reader 8_9_11 (will be installed)Adobe Flash:Adobe Flash Player Active X 18.0.0.203		Windows:	Microsoft Windows 10 Enterprise Build 15063 64bit	
Office:Office 2016Adobe Reader:Adobe Reader 8_9_11 (will be installed)Adobe Flash:Adobe Flash Player Active X 18.0.0.203		VM settings:	Done	
Adobe Reader: Adobe Reader 8_9_11 (will be installed) Adobe Flash: Adobe Flash Player Active X 18.0.0.203		Internet Explorer:	Internet Explorer 11.0.15063.0	
Adobe Flash: Adobe Flash Player Active X 18.0.0.203		Office:	Office 2016	
		Adobe Reader:	Adobe Reader 8_9_11 (will be installed)	
.NET: .NET Framework 4.7.02046		Adobe Flash:	Adobe Flash Player Active X 18.0.0.203	
		.NET:	.NET Framework 4.7.02046	
			Back to Home <back n<="" td=""><td>ext></td></back>	ext>

FIGURE 5-11. OVA Image Ready screen for Windows images

Virtual Analyzer Image Preparation	n Tool —		>
OVA Image Ready			
The OVA image file has been Analyzer.	en created successfully. The image is ready for use in Vir	tual	
VM Name:	CentOS78_sandbox		
Image file:	C:\Users\Administrator\Desktop\SandboxWizard_57 \CentOS78_sandbox.ova	1022	
Linux distribution:	CentOS Linux release 7.8.2003 (Core)		
VM settings:	Done		
Linux system settings:	Done		
Linux packages:	Done		
Linux debuginfo packages	: Done		
	Back to Home <back< td=""><td>Ne</td><td>xt></td></back<>	Ne	xt>

FIGURE 5-12. OVA Image Ready screen for Linux images

15. Click the **Close** button in the upper right corner to exit the tool or click **Back to Home** to prepare another image.

Products Not Activated - Windows

The **Products Not Activated** screen appears when the tool detects that Windows and/or Microsoft Office are installed but not activated. You can choose to activate the products or continue with image preparation.

4

Note

Trend Micro recommends activating Windows and Microsoft Office to ensure normal operation of the image.

5-21

Produc	ts Not Activated				
()	Windows and/or Office are not activated. It is recommended to activate the products in the guest operating system to ensure normal operation of the image. Click Retry after activating the products. How to activate products				
	Original image file:	MAK_ID25_win10en_offices_noab_x64.ova			
	Windows:	Microsoft Windows 10 Enterprise Build 10240 64bit (not activated)			
	VM settings:	Done			
	Internet Explorer:	Internet Explorer 11.0.10240.16384			
	Office:	Office 2010,2013 (not activated)			
	Adobe Reader:	Adobe Reader (will be installed)			
	Adobe Flash:	Adobe Flash Player Active X 18.0.0.203			
	.NET:	.NET Framework 4.6.00079			
		View detailed log Retry			

FIGURE 5-13. Products Not Activated screen for Windows images

To activate Windows and/or Microsoft Office, perform the following steps.

Procedure

- 1. Open VirtualBox and run the virtual machine.
- 2. Activate Windows and/or Microsoft Office.
- 3. After the software activates, go back to the tool and click **Retry**.

Sandbox Preparation Unsuccessful - Missing Windows Software

The **Sandbox Preparation Unsuccessful** screen appears when the tool is unable to fix issues during preparation.

🛃 Virtua	l Analyzer Image Pre	paration Tool – 🗆	×
Sandbo	x Preparation Unsu	ccessful	
۲		products are not installed. Trend Micro recommends installing all Office st operating system to ensure normal operation of the image.	e
	VM Name:	MAK_ID27_win10t2en_offices_noab	
	Windows:	Microsoft Windows 10 Enterprise Build 10586 32bit	
	VM settings:	Done	
	Internet Explorer:	Internet Explorer 11.103.10586.0	
	Office:	Office (not installed)	
	Adobe Reader:	Adobe Reader (will be installed)	
	Adobe Flash:	Adobe Flash Player Active X 18.0.0.203	
	.NET:	.NET Framework 4.6.01038	
		View detailed log Retry	
		Cancel <back next<="" td=""><td>></td></back>	>

FIGURE 5-14. Sandbox Preparation Unsuccessful screen for Windows images

The most common reason for Windows preparation to fail is missing software. To fix the issue, perform the following steps:

Procedure

- Open VirtualBox and run the virtual machine. 1.
- 2. Install the missing software.
- Go back to the tool and click View detailed log. 3.
- Perform any recommended actions in the log. 4.
- Click Retry. 5.

If any issues persist or continue to be unresolved, see *Troubleshooting* Common Issues on page 5-25.



Note

SandboxWizard.exe saves logs in the \log folder where you run the tool. Logs use the following naming convention: d:\SandboxWizard\log \VATool-yyyymmddhhmmss_output.txt

For example: d:\SandboxWizard\log \VATool-20170925025520_output.txt



Sandbox Preparation Unsuccessful - Missing Linux Packages

The **Sandbox Preparation Unsuccessful** screen appears when the tool is unable to fix issues during preparation.

andbox Preparation Unsuccessf	11	
Onable to fix issues related	d to the virtual machine. Check the following: Linux p	packages
VM Name:	CentOS78_sandbox	
Linux distribution:	CentOS Linux release 7.8.2003 (Core)	
VM settings:	Done	
Linux system settings:	Done	
Linux packages:		Browse
	Select a valid ISO and click 'Retry' to install the r packages.	missing
Linux debuginfo package	s: Done	
	View User's Guide View detailed log	Retry

FIGURE 5-15. Sandbox Preparation Unsuccessful screen for Linux images

The most common reason for Linux preparation to fail is missing packages. To fix the issue, perform the following steps:

Procedure

1. To manually install the missing packages:

- a. Open VirtualBox and run the virtual machine.
- **b.** Install the missing packages.
- 2. To install missing packages automatically with the tool:
 - **a.** For Red Hat Enterprise Linux, sign into the virtual machine register a valid subscription account.
 - **b.** On the Sandbox Preparation Unsuccessful screen, click **Browse**.
 - **c.** Locate and select the installation ISO file for the Linux distribution used.
- 3. Click View detailed log and perform any recommended actions.
- 4. Click Retry.

If any issues persist or continue to be unresolved, see *Troubleshooting Common Issues on page 5-25*.



Note

SandboxWizard.exe saves logs in the \log folder where you run the tool. Logs use the following naming convention: d:\SandboxWizard\log \VATool-yyyymmddhhmmss_output.txt

For example: d:\SandboxWizard\log
\VATool-20170925025520_output.txt

Troubleshooting Common Issues

TABLE 5-5. Common Issues When Using the Tool to Validate Windows Images

ISSUE	CAUSE	RECOMMENDED ACTION
Unable to upload an OVA file.	The image does not meet the minimum or maximum size requirements.	Verify that the size of the OVA file is supported by your product.

ISSUE	CAUSE	RECOMMENDED ACTION
Unable to prepare a virtual machine image.	The image was not created using VirtualBox.	Install a supported VirtualBox version. For details, see <i>System Requirements on page 5-3</i> .
	VirtualBox is not installed on the computer.	
	VirtualBox version is not supported for the selected guest OS	
	The image uses an unsupported operating system.	Use a supported operating system. For details, see <i>Required Software on page 2-2</i> .
	VirtualBox is unresponsive.	Refer to the VirtualBox documentation. https://www.virtualbox.org/manual/ ch12.html#idp54271008

ISSUE	CAUSE	RECOMMENDED ACTION
Unable to start the VirtualBox installation CD/DVD.	Settings are incorrectly configured.	Open the imported image using VirtualBox and verify the following Storage settings. • Select Controller: IDE and verify that the specified type is set to PIIX4 . • FIGURE 5-16. Controller: IDE must be set to PIIX4 • Select the optical disc icon and verify that the specified Optical Drive is set to IDE Secondary Device 0 . • FIGURE 5-17. Optical drive is set to IDE Secondary Device 0 .

ISSUE	CAUSE	RECOMMENDED ACTION
Unable to enter the desktop of the guest operating system.	Group policy settings are incorrectly configured.	Click OK on the Virtual Analyzer Image Preparation Tool Test screen to enter the desktop of the guest operating system.
		Virtual Analyzer Image Preparation Tool Text Virtual Kongelinger Imperior Tool Text
		or Windows 7 Professional



ISSUE	CAUSE	RECOMMENDED ACTION
Unable to start	AutoPlay settings are	1. Open VirtualBox.
SandboxWizard.exe in the guest image.	incorrectly configured.	 On the VirtualBox Manager screen, click to power on the image.
		3. On the guest operating system, perform the following:
		a. Go to Control Panel > Hardware and Sound > AutoPlay.
		 b. Select Install or run program from your media from the Software and games drop-down menu.
		c. Click Save .
		d. Open the Local Group Policy Editor.
		e. Go to Computer Configuration > Administrative Templates > Windows Components > AutoPlay Policies.
		f. Select Not configured to disable AutoPlay.

ISSUE	CAUSE	RECOMMENDED ACTION
Unable to prepare a Windows 7 or Windows Server 2008 R2 virtual machine image.	Updates KB4474419 and KB4490628 are not installed.	 Manually install the updates. 1. Open VirtualBox. 2. On the VirtualBox Manager screen, click Start to power on the image. 3. On the guest operating system, perform the following: a. Open a web browser and go to the Microsoft Update Catalog site. b. Search for KB4474419 and KB4490628 and download the correct update files for the guest operating system. c. Install the updates.

TABLE 5-6. Common Issues When Using the Tool to Validate Linux Images

ISSUE	CAUSE	Recommended Action
Unable to prepare a virtual machine image.	The VirtualBox virtual machine type is not supported.	Use the correct virtual machine type. Type: Linux Version: Red Hat (64-bit)
Unable to connect to the virtual machine environment.	sshd is not running in virtual machine environment.	Start sshd in virtual machine environment.
	The virtual machine environment's network interface is not connected.	Verify network interface is connected on boot.

ISSUE	CAUSE	RECOMMENDED ACTION
Unable to install required packages	The specified ISO is not the correct	Download the installation ISO from the official website.
with specified ISO.	installation ISO.	 For CentOS 7.8, download the CentOS 7.8.2003 Installation ISO CentOS-7- x86_64-Everything-2003.iso
		 For RHEL 7.9, download the RHEL 7.9 distribution ISO rhel-server-7.9- x86_64-dvd.iso
		• For RHEL 8.3, download the RHEL 8.3 distribution ISO rhel-8.3-x86_64- dvd.iso
		The ISO file can be verified by checking the hash value. If the issue persists, contact your support provider for assistance.

Sample Logs

Windows image preparation successful. Missing app detected.

Trend Micro Inc(TM) Virtual Analyzer Image Preparation Tool Detailed Log 1. Overview Result Preparation successful Completed 2019-12-13 03:43:13 Virtual machine name VATool-20191213032810(in VirtualBox) - OK 2. Hardware settings -----Processor Count 1 - OK Memory Size 1024 - OK Host Audio Driver "dsound" - OK "dsound" Audio Controller - OK Nested Paging "on" - OK Large Page "on" - OK CPU Execution Cap 100 - OK PAE/NX "on" - OK ACPI "on" - OK HPET "off" - OK I/O APIC - OK "on" "off" Use UTC - OK Chipset "ich9" - OK USB "on" - OK USB ECHI "off" - OK VT-x "on" - OK Pointing Device "usbtablet" - OK NIC "nat" - OK IDE Controller - OK CD/DVD drive - OK VMDK/VDI - OK 3. Windows and applications" -----..... Windows Microsoft Windows 10 Enterprise Build 17134 32bit - OK Office 2013 Microsoft Excel 2013 - OK Microsoft PowerPoint 2013 - OK Microsoft Word 2013 - OK Microsoft Publisher 2013 - OK 2016 - OK Microsoft Excel 2016 Microsoft PowerPoint 2016 - OK Microsoft Word 2016 - OK Microsoft Publisher 2016 - OK .NET .NET Framework 4.7.03056 - OK Internet Explorer 11.112.17134.0 - OK Internet Explorer Adobe Flash Player Active X 30.0.0.113 Adobe Flash - OK Adobe Reader Adobe Reader - will be installed

Windows image preparation unsuccessful. Some items must be fixed manually.

Trend Micro Inc(TM) Virtual Analyzer Image Preparation Tool Detailed Log				
. Overview				
Result Preparation unsuccessful. Some items need to be fixed manually. Error Reason One or more Office products are not installed.				
Completed 2019-12-13 09:44:45 Virtual machine name VATool-20191213092157(in VirtualBox) - OK		- OK		
. Hardware settings				
rocessor Count	1	- OK		
emory Size	1024	- OK		
ost Audio Driver	"null"	- OK		
udio Controller	"null"	- OK		
ested Paging	"on"	- OK		
arge Page	"off"	- OK		
PU Execution Cap	100	- OK		
AE/NX	"on"	- OK		
CPI	"on"	- OK		
PET	"on"	- OK		
/O APIC	"on"	- OK		
se UTC	"off"	- OK		
hipset	"ich9"	- OK		
SB	"on"	- OK		
SB ECHI	"off"	- OK		
T-x	"on"	- OK		
ointing Device	"usbtablet"	- OK		
IC	"natnetwork"	- OK		
AT Network	"NatNetwork"	- OK		
DE Controller		- OK		
D/DVD drive		- OK		
MDK/VDI		- OK		

3. Windows and applications"

Windows	Microsoft Windows 10 Enterprise Build 17134 64bit - Installed				
Office					
2019	Microsoft Excel 2019	- Installed			
	Microsoft PowerPoint 2019	 Error: not installed 			
	Microsoft Word 2019	 Error: not installed 			
	Microsoft Publisher 2019	- Installed			
.NET	.NET Framework 4.7.03056	- OK			
Internet Explorer	Internet Explorer 11.112.17134.0	- OK			
Adobe Flash	Adobe Flash Player Active X 32.0.0.207	- OK			
Adobe Reader	Adobe Reader	 will be installed 			

Linux image preparation successful.

Trend Micro Inc(TM) Virtual Analyz Detailed Log	er Image Prepara	rtion Tool	
1. Overview			
Result Completed Virtual Machine Name	Preparation suc 2021-01-01 12:0 CentOS78_sandbo		
2. Hardware Settings			
Processor count Memory size Host Audio Driver Audio Controller ' t p ip	1 1024 null null	- 0K - 0K - 0K - 0K - 0K	,,,,,,,,,,,,,
IDE Controller CD/DVD Drive VMDK/VDI		- OK - OK - OK	
3. Linux system settings			
SELinux SSHD Kdump NTP Grub Timeout OS Auto Update	off on off 1 off	- 0K - 0K - 0K - 0K - 0K - 0K	
4.Operating System and Packages			
Linux distribution Kernel-3.10.0-1127.e17.x86_64 libpcap-1.5.312.e17.x86_64 . on de 1. 10 11 0.5 7.5 5		CentOS Linux release 7.8.2003 (Core) Kernel-3.10.0-1127.el7.x86_64 libpcap-1.5.312.el7.x86_64 Long de la 10 11 .e 2.55	- 0K - 0K - 0K 0W
keneldebuginfo-3.10.01127.el7.x86 gccdebuginfo-4.8.539.el7.x86_64 opens31debuginfo-7.10.2K19.el7.x86_c4 zlibdebuginfo-7.29.057.el7.x86_64 zlibdebuginfo-2.1718.el7.x86_64	64	kerneldebuginfo-3.10.01127.el7.x86_64 gccdebuginfo-4.8.539.el7.x86_64 openssldebuginfo-1.0.2k19.el7.x86_64 curldebuginfo-7.29.057.el7.x86_64 zlibdebuginfo-1.2.718.el7.x86_64 glibcdebuginfo-2.17307.el7.1.x86_64	0. - 0K - 0K - 0K - 0K - 0K - 0K - 0K

Linux image preparation unsuccessful. Missing packages detected. Manual fix required.

Trend Micro Inc(TM) Virtual Analyzer Image Preparation Tool Detailed Log							
1. Overview							
1. UVerView							
Result	Preparation un	successful. Some items need to	be fixed manually.				
Error Reason		Check the following: Linux packages					
Completed Virtual Machine Name	2021-01-01 12:00:01 En CentOS 7 DVD Minimal(in VirtualBox) - OK						
VIRCUAL MACHINE Mame	ch_centos_7_b	D_MINIMAT(IN VIPEdalbox)	- 0K				
2. Hardware Settings							
Processor count	1		- 0K				
Memory size	1024		- OK - OK				
Host Audio Driver	null		- 0K				
Audio Controller	null		- OK				
P t P tr	~~~	*****	JK	*****			
x 2 x 2			Ji.				
IDE Controller			- OK				
CD/DVD Drive			- OK				
VMDK/VDI			- OK				
Linux system settings							
SELinux SSHD	off on		- OK - OK				
Kdump	off		- OK				
NTP	off		- OK				
Grub Timeout	1		- OK				
OS Auto Update	off		- OK				
4.Operating System and Packages							
Linux distribution		CentOS Linux release 7.8.2003	(Core)	- OK			
nodejs-6.17.11.el7.x86_64		nodejs-6.17.11.el7.x86_64	< <i>,</i>	- OK			
yara-4.0.2		yara-4.0.2		- OK			
- 10 2		J 10 2	~~~~	0			
- 18 - 4 - 5 - 1 - 10				L.			
glibc-2.17307.el7.1.x86_64		glibc-2.17307.el7.1.x86_64		- 0K			
gccc++-4.8.539.el7.x86_64 gcc-4.8.539.el7.x86 64		not installed not installed		- Requires manual fix - Requires manual fix			
glibc-2.17307.e17.1.i686		glibc-2.17307.el7.1.i686		- OK			
libgcc-4.8.539.e17.x86_64		libgcc-4.8.539.e17.x86_64		- OK			
libstdc++-4.8.539.el7.x86 64		libstdc++-4.8.539.el7.x86_64		- 0K			
openssl-1.0.2k19.el7.x86_64		openssl-1.0.2k19.el7.x86_64		- OK			
zip		not installed		- Requires manual fix			
strings		strings		- OK			
pidof		pidof		- OK			
sh		sh		- OK			
readelf ldd		readelf ldd		- OK - OK			
objcopy		objcopy		- OK - OK			
tcsh		tcsh		- 0K			
unzip		unzip		- 0K			
bash		bash		- OK			
file		file		- OK			



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